

## Communication from Public

**Name:** Daniel Nourafshan  
**Date Submitted:** 09/15/2023 03:00 PM  
**Council File No:** 24-1100-S2

**Comments for Public Posting:** To whom it may concern, I hope this email finds you well. My name is Daniel Nourafshan and I work for Reliable Properties. We are the owners of a hotel in Los Angeles and we are facing a big problem. The “Responsible Hotel Ordinance” that would require hotels in the city of Los Angeles turn over the keys to their vacant rooms each night to homeless could severely affect our operations, customer satisfaction, cleanliness, safety, and overall performance and nature of our hotel. We need your help to protect us and the other hotel stakeholders in Los Angeles as neither us, our guests, and especially our staff will tolerate this being passed. We found out about this measure from our employees actually, who voiced their concerns and told us that they would not feel safe to serve some of the dangerous members of the homeless in LA who could suffer from mental problems, have drug problems, bring drugs to the hotel, bring problems or diseases to the hotel, or just jeopardize the overall safety of the employees. I agree with my staff and I do not want to have to put them in harms way because if this ordinance gets passed, then there is nothing we can do to control who comes onto our property at night. The night hours are the most dangerous hours, and none of our staff members will want to be working when it will just be them and a group of homeless, and I don't blame them at all. This is the only hotel that our family owns and it will get devastated if this gets passed. Not only will it get extremely dirty and unsafe, but it will deter guests from staying at the hotel and drive business away and possibly out of LA entirely, which can severely impact the entire hospitality and tourism industry of LA. What does not make sense to me is that the hotels that are struggling already and have empty rooms are the ones that will get impacted by this and will have to have more of their rooms filled up by the homeless, which will just further deter guests from their hotels and make those hotels struggle even more. While the hotels that are full will not be affected by this, and only the hotels that are already barely surviving to pay their mortgage will have to have their business further impacted. It is not right for the government to take control of a property like this with the owner not being able to do anything about it. Respectfully, how would you feel if you had homeless people come and slept in the extra bedroom in your house at night? Would you do that every night? Would you feel

safe sleeping in the room right next to them? If you would, then why don't you go out and invite them into your home? It's your own property and it's not right to be mandated to have someone else sleep in it. Please let me know what you think, and thank you for your time.