

MOTION

The City of Los Angeles has committed \$1.28 billion dollars to homelessness this fiscal year 2023-2024, with \$38,445,982 going to the Los Angeles Homeless Services Authority (LAHSA) to administer rehousing and homelessness services and programs. Of the \$1.28 billion, \$478 million are general fund dollars with \$250 million dedicated to the Mayor's Inside Safe Initiative to enable the hiring of City staff to conduct street engagement, case management and housing navigation services to assist people experiencing homelessness. During the Fiscal Year 2023-24 City Budget deliberations, LAHSA reported for Fiscal Year 2022-23 an underspending of \$1,734,624 in City General Fund dollars. Greater oversight is needed into LAHSA's budget and regular reporting of LAHSA's program expenditures should occur.

The City of Los Angeles is the only city within Los Angeles County to support LAHSA's administrative services, providing \$4.98 million this year for LAHSA's administration, funding positions such as a: HMIS Trainer, Demographer, Data Storyteller, Data Warehouse Team Lead, Data Architect, and including \$185,000 for HMIS systems enhancements. Yet, getting timely, accurate data does not occur and access to the Homeless Management Information System (HMIS) data is determined by the HMIS Access Policy established by the Los Angeles Continuum of Care (LACoC) in which the City of Los Angeles is represented by only 1 seat out of a 21 seat member board. The lack of data and inability to establish policies related to data access is hindering the City's efforts on homelessness.

City tax payers generate Proposition HHH revenues for the City for the construction of permanent supportive housing and City tax payers also generate Measure H revenues for homeless services to be provided by the County of Los Angeles. LAHSA, as a Joint Powers Authority (JPA) of Los Angeles City and Los Angeles County, is tasked with coordinating the operation of existing services for people experiencing homelessness, referring individuals, families, and transitional age youth to housing, and health, mental health and substance use disorder services provided by cities and the County of Los Angeles. However, due to the lack of data from LAHSA, it is unclear how many people are being referred to these services, who is successfully gaining access to these existing services, and whether facilities and services are being fully utilized. With the establishment of Key Performance Indicators within LAHSA, standardized sets of metrics are established and more regular reporting to the City should occur and additional performance metrics need to be developed to evaluate the effectiveness of City dollars being invested in homelessness services.

The JPA requires the LAHSA Commission to submit a proposed budget to the City and County of Los Angeles; the City reviews and makes recommendations to the Commission before its final adoption. These and the terms of the JPA should be upheld.

I THEREFORE MOVE that the City Council instruct the Chief Legislative Analyst (CLA) with the assistance of the City Administrative Officer (CAO) and Los Angeles Housing Department (LAHD) to conduct and/or hire an organization to conduct a performance evaluation on the administration of programs and delivery of homeless services by the Los Angeles Homeless Services Authority (LAHSA) that includes:

- Setting performance objectives for LAHSA
- Creating policies and procedures for the monitoring of LAHSA

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AUG 23 2023

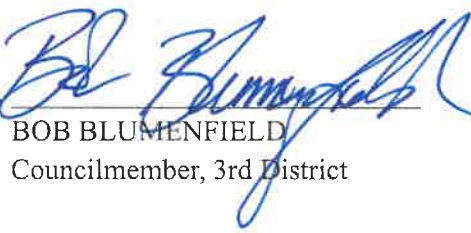
- Establishing performance metrics set by the City for LAHSA and service providers to meet
- Staffing analysis of LAHSA's administrative function and ability to effectively manage programs
- Developing data system and/or methodology that serves the City that enables meaningful data analysis and accurate data reporting
- Making recommendations to reduce costs of homeless administration, services and programs
- Identifying and quantifying unmet needs
- Reviewing LAHSA's contract and amending future contract language to best serve people experiencing homelessness in the City of Los Angeles

I FURTHER MOVE to instruct the CLA to coordinate with LAHSA on a budget reporting process consistent with instructions given in CF 23-0877 and establish more regular reporting on LAHSA program expenditures, underspends, and key performance indicators, with a mechanism to withhold funding if performance metrics set by the City are not met.

I FURTHER MOVE to request LAHSA to report on:

- Protocols for monitoring contractors and assessing program performance
- How roles and responsibilities in managing and monitoring contracts with service providers are defined for LAHSA administrators
- Salary savings, vacancies and retention rates for all positions within LAHSA
- Staff performance evaluation methodology
- Current contract requirements related to reporting and data

PRESENTED BY:


BOB BLUMENFIELD
Councilmember, 3rd District


IRWIN PARK
Councilmember, 11th District

Councilmember, 11th District

SECONDED BY:



ORIGINAL