

## MOTION

As the City of Los Angeles invests in interim housing sites to meet the needs of the City's unsheltered population, the needs of the surrounding community and adjacent properties should be considered and uplifted to ensure that these programs operate as "Good Neighbors." The City provides funding to Los Angeles Homeless Services Authority (LAHSA), as a joint powers authority of the City and County of Los Angeles, to lease and operate homeless interim housing facilities, and supervises the service provider to operate the facility. Since the June 2020 Roadmap Agreement, the City has built 7,002 new interim beds and continues to build more towards the 12,915 interim bed goal by 2027, set by Council policy and the LA Alliance settlement. Conditions around each site depend greatly on the willingness and ability of the service provider to keep the area clean and safe, and to address the needs of residents of the program. As leases are drafted or renewed for interim housing sites, additional operating procedures and conditions are needed to meet the needs of the City.

LAHSA determines contract compliance and measures satisfactory performance of each service provider operating an interim housing site, and stipulates in each contract a Statement of Work which outlines the Scope of Requires Services and Performance Targets set for each service provider. The City should review these policies along with other LAHSA policies to ensure contractors meet a standard that aligns with the City and accommodates the needs of the surrounding community.

Contracts for interim housing site operators should include policies and protocols that better address security, code of conduct for residents, cleanliness on and around the site, and continuous community engagement.

I THEREFORE MOVE to instruct the City Administrative Officer and the Los Angeles Housing Department, with the assistance of LAHSA and Chief Legislative Analyst to provide recommended language to add a "Good Neighbor" policy to interim housing site leases and contracts that includes:

- Definition of "security" that sets a minimum level of staffing, hours of operations, and level of service that addresses conflict resolution and the monitoring of the site and surrounding neighborhood.
- Obligation to inform clients of existing City laws and other policies and procedures that apply to conduct inside and outside an interim housing facility.
- Regular communication between LAHSA, the service provider and with the City, including Council Office, and surrounding community to discuss shelter operations and address any concerns that arise.
- "Good Neighbor" policies and ability to implement "Community Agreements."
- Measures to provide for the addition of enhanced safety features such as lighting, security cameras, ingress/egress protocols, if issues arise at these sites.
- Requirement to notify the City when changes to security service contracts and/or personnel is made.
- Regular cleaning of the area immediately surrounding the facility to minimize litter or hazards.
- Contact information of facility operator posted onsite to address community concerns/complaints

I FURTHER MOVE to request LAHSA to report on the policies and procedures required of service providers to operate interim housing sites and LAHSA's role in contract compliance with service providers.

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