

GOVERNMENT OPERATIONS COMMITTEE REPORT relative to an amendment to Agreement with 3D1, Inc., for maintenance and support of the Citywide MyLA311 Customer Relationship Management System.

Recommendation for Council action:

APPROVE and AUTHORIZE the General Manager, Information Technology Agency (ITA), or designee, to execute Amendment No. 1 to City Contract C-140519 with 3Di, Inc. for maintenance and support of the MyLA311 Customer Relationship Management System, to extend the term of the Contract by 22 months for a revised term effective three years from February 3, 2022 through February 2, 2025, and add \$1,000,000 for total contract compensation of \$2,000,000, subject to the review and approval of the City Attorney.

Fiscal Impact Statement: The City Administrative Officer (CAO) reports that funding for the proposed Contract is available in ITA's Contractual Services Account and the budget of the Bureau of Sanitation. The impact to the General Fund is limited to the availability of funds appropriated for this purpose.

Financial Policies Statement: The CAO reports that the above recommendation complies with the City's Financial Policies as contract expenditures are limited to the appropriation of funds made by the City for this purpose.

Community Impact Statement: None submitted

TIME LIMIT FILE – AUGUST 7, 2023

(LAST DAY FOR COUNCIL ACTION – AUGUST 4, 2023)

SUMMARY

At its regular meeting held on June 13, 2023, your Government Operations Committee considered a CAO report relative to Amendment No. 1 to Agreement (Contract No. C-140519) with 3D1, Inc., for maintenance and support of the Citywide MyLA311 Customer Relationship Management System.

After an opportunity for public comment was held, the Committee moved to approve the recommendation in the CAO report as detailed above. This matter is now forwarded to the Council for its consideration.

Respectfully Submitted,

GOVERNMENT OPERATIONS COMMITTEE

<u>MEMBER</u>	<u>VOTE</u>
HARRIS-DAWSON:	YES
HERNANDEZ:	YES
HUTT:	YES

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-NOT OFFICIAL UNTIL COUNCIL ACTS-