

GOVERNMENT OPERATIONS COMMITTEE REPORT relative to the status of all 311 open cases in Council District 1 with a breakdown of categories these cases fall under, and the length of time these have been open, and related matters.

Recommendations for Council action, pursuant to Motion (Hernandez– Harris-Dawson):

1. INSTRUCT the Information Technology Agency (ITA) to report within 30 days on the status of all 311 open cases in Council District 1 with a breakdown of categories these cases fall under, and the length of time these have been open.
2. INSTRUCT the ITA, Bureau of Street Services, Bureau of Sanitation, Los Angeles Department of Transportation, and all relevant departments to report on where each of these open cases are in the process, potential roadblocks that have come up during the process of resolving these cases, and the necessary next steps to address the issues.

Fiscal Impact Statement: Neither the City Administrative Officer nor the Chief Legislative Analyst has completed a financial analysis of this report.

Community Impact Statement: None submitted

#### SUMMARY

At its regular meeting held on February 14, 2023, your Government Operations Committee considered a Motion (Hernandez– Harris-Dawson) relative to the status of all 311 open cases in Council District 1 with a breakdown of categories these cases fall under, and the length of time these have been open; and related matters.

After an opportunity for public comment was held, the Committee recommended that Council approve the recommendations in the Motion. This matter is now forwarded to the Council for its consideration.

Respectfully Submitted,

GOVERNMENT OPERATIONS COMMITTEE

<u>MEMBER</u>	<u>VOTE</u>
HARRIS-DAWSON:	YES
HERNANDEZ:	ABSENT
HUTT:	YES

