

PUBLIC WORKS COMMITTEE REPORT relative to an accounting of storm-related 311 Service Requests, and related matters.

Recommendations for Council action, pursuant to Motion (Hernandez – Harris-Dawson):

1. DIRECT the Bureau of Street Services (BSS), with the assistance of the Information Technology Agency (ITA), to report directly to Council within 7 days with an accounting of all storm-related 311 Service Requests. The report should outline all tickets opened, reasons for each closed ticket, and next steps for each pending ticket.
2. DIRECT the Bureau of Engineering, with assistance from the BSS and the ITA, to report within 7 days on the current process for 311 Service Requests related to landslides and mudslides as well as improvements that can be made to ensure that as well as obstruction clearance, the integrity of these slopes is assessed and corrected, and that the public has a way, through 311, to follow that process.

Fiscal Impact Statement: Neither the City Administrative Officer nor the Chief Legislative Analyst has completed a financial analysis of this report.

Community Impact Statement: None submitted

SUMMARY

At the meeting held on February 8, 2023, your Public Works Committee considered a Motion (Hernandez – Harris-Dawson) relative to an accounting of storm-related 311 Service Requests, and related matters.

After an opportunity for public comment was held, the Committee moved to approve the recommendations contained in the Motion, as detailed above. This matter is now forwarded to the Council for its consideration.

Respectfully Submitted,

PUBLIC WORKS COMMITTEE



<u>MEMBER</u>	<u>VOTE</u>
LEE	YES
BLUMENFIELD	YES
RAMAN	YES

ME 2/8/23

-NOT OFFICIAL UNTIL COUNCIL ACTS-