BuildLA Status Update (CF 21-0643)

to the Planning and Land Use Management Committee (PLUM)



Date: December 6, 2022

Presenter: Ted Allen

City Engineer

Bureau of Engineering



What is BuildLA?

Multi-Departmental Projects

Projects that extend to multiple departments and are overseen by BuildLA PM Team)

- Portal Enabling Work
- Data Warehousing
- Universal ProjectIdentifiers & Tags
- Technology Best Practices
- Multi-Den
- Multi-Departmental Applications
- Appointment System
- Virtual Counter
- More TBD

- Portal and Components
 - Permit status
 - Clearance Integration
- Appointments
- Payment Information
- Customer ServiceRequests
- Inspection Information

Departmental Projects

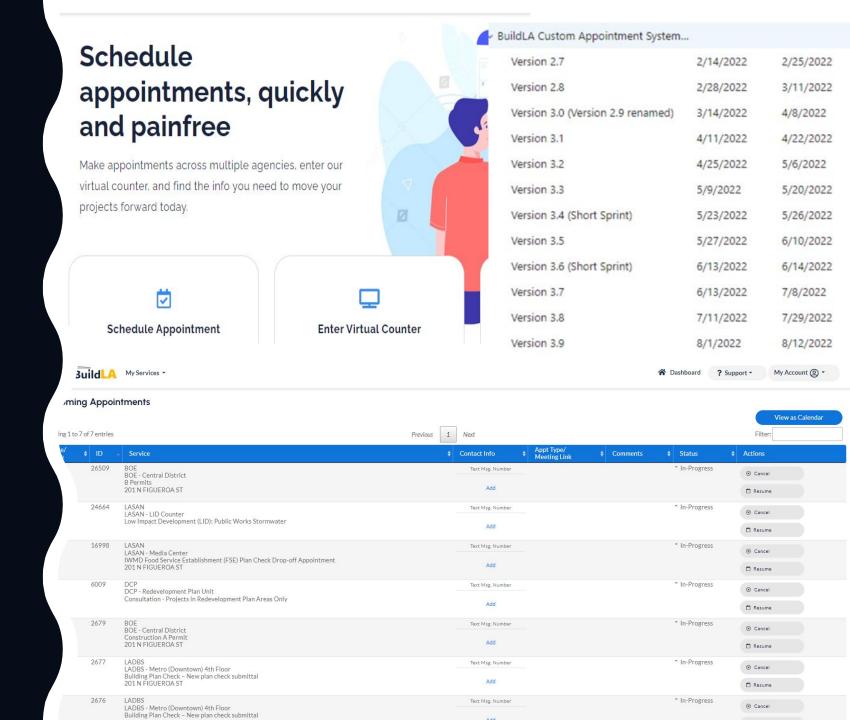
Projects related to a single department and overseen by respective department

- LADBS
- CityPlanning
- BOE
- LAFD
- LADOT
- LA SAN
- Streets LA
- BCA
- BSL
- LAHD

- New or improved applications
- Paper to electronic
- Workflow optimization/automation
- Data Warehouse connection
- Utilizing Unique Project Identifiers
- Permit/project tags
- Customer service improvements

Appointment System and Virtual Counter Accomplishments (since October 2021)

- Soft release end of October 2021
 - Custom Appointment system programmed
 - Creation and editing of over 150 appointment descriptions
 - Over 100 staff training/working sessions
- Full Release December 9, 2021
 - Over 1,000 enhancements to date
 - Assisted appointment functionality is released to bridge the digital divide
- Virtual Counter deployed June 3, 2022
 - Continued enhancements and support to all City departments involved



Second Year Funding Request

Increased by \$1.5M

- Ramping up of team
- Hiring of additional programmers due to difficulty filling Programmer Analyst positions
- Provides status updates on multi-departmental and departmental projects
 - Year 1 Progress
 - Year 2 goals
 - Resource Utilization and Needs

Multi-Departmental Components Estimated 5-Year Funding Plan*

Cost Approximation of Second and Future Year Services	
Year 1 Funding Approval	\$2,000,000
Year 2 Funding Request	\$ 3,500,000
Estimated Year 3 Cost	\$ 3,500,000
Estimated Year 4 Cost	\$ 3,500,000
Estimated Year 5 Cost	\$ 3,500,000
Total	\$ 16,000,000

^{*}Development Services Trust Fund Only.

Departmental Project Requests – Year 2

Department / Bureau	Funding Request
Bureau of Contract Administration	\$350,000
Bureau of Engineering	\$200,000
Bureau of Sanitation	\$500,000
Bureau of Street Services	\$300,000
Department of City Planning	\$300,000
LA Department of Transportation	\$400,000
LA Housing Department	\$300,000
LA Fire Department	\$300,000
Total Request (Departmental Projects - Year 2)	\$2,650,000

Look-Ahead for Multi-Departmental Project Estimated Timeline of Key Items

2023

Establish Data Warehouse

- Replicate Departmental Permit/Services Data to Data Warehouse
- Develop Portal User Interface
- Release Portal with Permit/Services Data
- Develop Universal Project Identifiers

2024

- Integrate Universal Project Identifiers to Departmental Applications and Portal
- Add Clearances to Portal
- Add Appointments to Portal
- Develop Citywide Tagging system for reporting/filtering

2025 and Beyond

Continue to add further elements to the online portal:

- Inspection Data
- Services Requests
- Payment Data

Develop additional multi-departmental applications as needed

Integrate with new clearance system