

**REPORT FROM**

**OFFICE OF THE CITY ADMINISTRATIVE OFFICER**

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Date: December 2, 2022

CAO File No. 0220-05151-0408

Council File No. 22-1157

Council District: All

To: The City Council

From: Matthew W. Szabo, City Administrative Officer



Reference: C.F. 22-1157

Subject: **CITY OF LOS ANGELES'S HOMELESS HOUSING, ASSISTANCE AND PREVENTION ROUND 4 GRANT APPLICATION**

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**SUMMARY**

On March 23, 2022, the Council adopted a Homeless and Poverty Committee report instructing the City Administrative Officer (CAO) to apply for the State of California Homeless Housing, Assistance, and Prevention Program Round 4 (HHAP-4) funding.

The State of California HHAP-4 program is a \$1 billion block grant program designed to provide jurisdictions with one-time grant funds to support regional coordination and expand or develop local capacity to address immediate homelessness challenges. This fourth round of HHAP was authorized by Assembly Bill 140 and signed into law by Governor Newsom on July 19, 2021. The City of Los Angeles anticipates receiving a total HHAP-4 allocation of \$143,640,000.<sup>1</sup> The application process for these funds required regional coordination, the creation of a local homelessness action plan, and joint regional outcome goals. The deadline to apply for the HHAP-4 was November 29, 2022, and the City submitted its application in a timely manner.

In addition to attaching the City's full HHAP-4 application to this report for City Council and the Mayor to review and approve, this report also outlines the recommended funding categories for the eventual programming of HHAP-4 funds. HHAP-4 funds will be used to support ongoing homelessness shelter interventions and continue to provide supportive services such as outreach, hygiene, and prevention. This office will report back at a later date to recommend specific funding allocations upon our application being approved and receiving the funds. While the application has been submitted, there are opportunities to submit amendments. It is important to note that the City's HHAP-4 application is actually one part of a consolidated three-part application, prepared and submitted in coordination with the County of Los Angeles (County) and the Los Angeles Homeless Services Authority (LAHSA). All three applications are evaluated together; in

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<sup>1</sup> The City's total HHAP-3 allocation was also \$143,640,000.

fact, the State communicated its preference that the three jurisdictions submit a single joint application. Per the grant requirements, the HHAP-4 outcome goals must be set at the Continuum of Care (CoC) level for all three applicants. The City, County and LAHSA worked very closely together to establish these joint regional goals. So while the City's proposed strategies and funding allocations can be adjusted in this process to reflect Mayor and Council priorities, the outcome goals should not be amended, to avoid negatively impacting the State's review and evaluation of our partners' applications or the City's application.

**RECOMMENDATIONS**

That the City Council, subject to the approval by the Mayor:

1. APPROVE the proposed funding categories and amounts for the City's Homeless Housing, Assistance, and Prevention Program Round 4 application, which are further described in Table 1 of this report:

<b>HHAP-4 Funding Category</b>	<b>Percentage</b>	<b>Amount</b>
1. Interim Housing	24.82%	\$35,644,266
2. Skid Row	4.87%	\$6,995,268
3. Rapid Rehousing and Housing Navigation	36.39%	\$52,270,596
4. Outreach, Hygiene, Prevention, and Supportive Services	14.04%	\$20,159,874
5. Youth Experiencing or At Risk of Homelessness (10% Set Aside Required)	10.00%	\$14,364,000
6. Administrative Costs and Systems Support	9.89%	\$14,205,996
<b>Total</b>	<b>100.00%</b>	<b>\$143,640,000</b>

2. AUTHORIZE the CAO to execute any necessary documents to accept HHAP-4 funding on behalf of the City;
3. DESIGNATE the Homeless Strategy Committee as the oversight body for the HHAP-4;
4. APPROVE the funding allocation process for HHAP-4 dollars outlined in this report;
5. AUTHORIZE the Controller to:
  - a. Establish a new Special Fund, entitled "HHAP-4," within Department 10, to receive and disburse the HHAP-4 funds:

- b. Create the appropriation accounts named below, account numbers to be determined; and
- c. Upon receipt of the complete allocation of HHAP-4 funds, increase appropriations within the newly created appropriation accounts as follows:

Special Fund: HHAP-4

Account Name Amount

FC-1 Interim Housing

FC-2 Skid Row

FC-3 Rapid Rehousing and Housing Navigation

FC-4 Outreach, Hygiene, Prevention, and Supportive Services

FC-5 Youth Experiencing or At Risk of Homelessness

FC-6 Administrative Costs and Systems Support

**TOTAL \$143,640,000**

6. AUTHORIZE the City Administrative Officer to:
  - a. Prepare Controller instructions or make any necessary technical adjustments, including adjustments to the names of the Special Fund accounts recommended in this report, consistent with the Mayor and Council action in this matter, and authorize the Controller to implement these instructions; and
  - b. Prepare any additional Controller instructions to reimburse City Departments for their accrued labor, material or permit costs related to projects in this report consistent with the Mayor and Council action on this matter and authorize the Controller to implement these instructions.

## **BACKGROUND**

The State of California's HHAP-4 grant program, administered by the California Interagency Council on Homelessness (Cal-ICH), will provide the 13 largest cities, 58 counties, 44 Continuums of Care and federally recognized Tribal Governments in the State with \$1,000,000,000 for immediate assistance to people experiencing homelessness. The City expects its allocation to be \$143,640,000.

State-defined HHAP-4 eligible uses include:

1. Rapid rehousing, including rental subsidies and incentives to landlords, such as security deposits and holding fees;
2. Operating subsidies in new and existing affordable or supportive housing units, emergency shelters, non-congregant shelters, interim or bridge housing, and navigation centers. Operating subsidies may include operating reserves;
3. Street outreach to assist persons experiencing homelessness to access permanent housing and services;

4. Services coordination, which may include access to workforce, education, and training programs, or other services needed to promote housing stability in supportive housing;
5. Systems support for activities necessary to create regional partnerships and maintain a homeless services and housing delivery system, particularly for vulnerable populations including families and homeless youth;
6. Delivery of permanent housing and innovative housing solutions such as hotel and motel conversions;
7. Prevention and shelter diversion to permanent housing, including rental subsidies; Interim sheltering, limited to newly developed clinically enhanced congregate shelters, new or existing non-congregate shelters, and operations of existing navigation centers and shelters based on demonstrated need. This interim sheltering must:
  - a. Be low barrier;
  - b. Comply with Housing First as provided in Chapter 6.5 (commencing with Section 8255) of Division 8 of the Welfare and Institutions Code, and
  - c. Prioritize interventions other than congregate shelters
8. Improvements to existing emergency shelters to lower barriers and increase privacy.

A minimum set-aside of 10 percent of the grant must be used to meet the needs of homeless youth or youth at risk of homelessness. Administrative costs are capped at seven percent of the grant. Fifty percent of initial disbursement of HHAP-4 funds must be obligated by May 31, 2025, and 100 percent of the funds, including bonus funding, must be expended by June 30, 2027.

### **Bonus Funding**

If, by July 1, 2025, the City, along with the County and LAHSA, has met its outcome goals, as approved by Cal-ICH, the City will be eligible for bonus funding. The formula for calculating bonus funds has not yet been shared with HHAP-4 applicants.

### **Application Process and Timeline**

The HHAP-4 application process is distinct from earlier rounds due to its greater level of complexity. The application process itself is multi-part, with the City having already successfully completed the first requirement to meet with the State (i.e., Cal-ICH) to discuss the City's application. The second requirement is for the City to submit: (1) a Local Homelessness Action Plan which includes Outcome Goals and (2) a Narrative. The City's full application, including the Homelessness Action Plan and narrative and data tables, is attached to this report.

The Local Homelessness Action Plan required by HHAP-4 is a document consisting of the following:

- Landscape Analysis of Needs and Demographics
- Landscape Analysis of People Being Served
- Landscape Analysis of State, Federal and Local Funding
- Outcome Goals
- Strategies to Achieve Outcome Goals

All of the above documents are attached to this report and are required to be agendized for public comment and proof that the application was discussed will be submitted as an amendment to the City's application, which was submitted in a timely manner by November 29, 2022.

#### *Landscape Analysis of Needs and Demographics*

This table has been populated with data from LAHSA from the 2022 Point in Time count and includes information on the total number of people experiencing homelessness in the City, along with information on their household composition, sub-population and other characteristics, gender, ethnicity, and race demographics.

#### *Landscape Analysis of People Being Served*

This table has been populated with data from LAHSA from the Homeless Management Information System (HMIS) from January 1 through December 31, 2021 and includes demographic information for people experiencing homelessness who accessed any of the following services: Permanent Supportive Housing, Rapid Rehousing, Transitional Housing, Interim Housing or Emergency Shelter, Diversion Services and Assistance, Homeless Prevention Services and Assistance, and Outreach and Engagement Services.

#### *Landscape Analysis of State, Federal and Local Funding*

This table has been populated by CAO with information on all local, state and federal funds programmed for homelessness spending in Fiscal Year (FY) 2022-23 and FY 2023-24. These sources include:

- HHAP Round 1, Round 2 and Round 3
- Encampment Resolution Grant
- Project Roomkey and Rehousing
- Coronavirus Relief Funds (CRF)
- Emergency Solutions Grants - CARES Act (ESG-CV)
- Community Development Block Grant (CDGB)
- Community Development Block Grant CARES Act (CDBG-CV)
- HOME - American Rescue Plan Program (HOME-ARP)
- Proposition HHH
- County Roadmap Funds
- City General Fund

As directed by Cal-ICH, this table should not focus on funding only being expended directly alongside HHAP funding, but rather should document the full range of funding

being used within the City's efforts to prevent and end homelessness while identifying the housing and services programming that is supported with those funds.

### *Outcome Goals*

The Outcome Goals have been developed in collaboration with LAHSA and the Los Angeles County Chief Executive Office. As noted above, Cal-ICH has mandated that the Outcome Goals be presented at the CoC-level and not the City-level and requires that all three regional partners (City, County and LAHSA) submit the same Outcome Goals. As described in the portion of the report on bonus disbursement, these goals will be used to determine if the City qualifies for bonus funds and the City will be required to meet all six goals in order to qualify.

Goals are themed around the following:

1. Reducing the number of persons experiencing homelessness.
2. Reducing the number of persons who become homeless for the first time.
3. Increasing the number of people exiting homelessness into permanent housing.
4. Reducing the length of time persons remain homeless.
5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.
6. Increasing successful placements from street outreach.

These goals should be considered only in the context of the grant application and not be considered the final or only goals for the City in its homelessness response. The City's goals are as follows: By the end of the performance period,

- 1a. HDIS data for the Los Angeles CoC will show 81,485 total people accessing services who are experiencing homelessness annually, representing 807 more people and a 1% increase from the baseline.
- 1b. Data for the Los Angeles CoC will show 48,063 total people experiencing unsheltered homelessness daily, representing 485 fewer people and a 1% reduction from the baseline.
2. HDIS data for the Los Angeles CoC will show 36,248 total people become newly homeless each year, representing 366 fewer people and a 1% reduction from the baseline.
3. HDIS data for the Los Angeles CoC will show 9,166 total people exiting homelessness into permanent housing annually, representing 679 more people and a 8% increase from the baseline.
4. HDIS data for the Los Angeles CoC will show 170 days as the average length of time that persons are enrolled in street outreach, emergency shelter, transitional housing, safehaven projects and time prior to move-in for persons enrolled in rapid rehousing and permanent housing programs annually, representing 11 fewer days and a 6% reduction from the baseline.
5. HDIS data for the Los Angeles CoC will show 10% of people return to homelessness within 2 years after having exited homelessness to permanent housing, representing a 1% reduction from the baseline.
6. HDIS data for the Los Angeles CoC will show 4,563 total people served in street outreach projects exit to emergency shelter, safe haven, transitional housing, or

permanent housing destinations annually, representing 338 more people and a 8% increase from the baseline.

### *Strategies to Achieve Outcome Goals*

The final component of the Local Homelessness Action Plan is a table describing the strategies that the City will use in order to achieve the outcome goals. This table is populated by CAO based on strategies the City is currently implementing in order to address homelessness, including the Homelessness Roadmap, Project Homekey, and street engagement.

### *Application Review*

Within 30 days of receiving a complete application, Cal-ICH will notify the City of whether the application is approved or if amendments are required. If an amendment is required, approval may take up to an additional 60 days. Upon approval of the application, the City will receive an award package, which includes an award letter, the remainder disbursement contract for funds, and a request for funds forms. The City will have 30 days to complete and return the documents, upon which Cal-ICH will initiate the disbursement process.

Consistent with the previous State Homeless Emergency Aid Program (HEAP) and HHAP grants, this report recommends that the Homeless Strategy Committee (HSC) be designated as the HHAP-4 grant oversight body, and the CAO as the HHAP-4 grant administrator. The CAO prepared and submitted the HHAP-4 application, and will execute the HHAP-4 grant agreement with the State of California on behalf of the City.

### **Regional Coordination**

HHAP-4, just as with Round 3, is designed to build regional coordination between grant recipients and to help create a unified regional response to reduce and end homelessness. The City, County and LAHSA elected to submit separate applications for HHAP-4 funds but have worked to align on key components. Throughout the HHAP-4 planning process, CAO staff have participated in weekly planning meetings with LAHSA and County to discuss HHAP-4 priorities and coordinate the application process.

Regional coordination is a key component of HHAP-4 and this is particularly apparent in the setting of Outcome Goals, the evaluation of the City's progress towards those goals. The Outcome Goals are set at a CoC-level and are required to be shared by each regional partner.

### **State Reporting Requirements**

Cal-ICH requires HHAP-4 grantees to provide annual reports with the following information:

1. Ongoing tracking of specific uses and expenditures of program funds by eligible uses;
2. Number of people served that year, total number served in all years of the program, and the homeless population served;
3. Types of housing assistance provided broken out by number of people;

4. Outcome data for individuals served with program funds, including the type of housing an individual exited to, percentage of successful housing exits, and exit types for unsuccessful housing exits;
5. Data collection, including demographic information regarding individuals and families served, partnership among entities (or lack thereof), and participant and regional outcomes;
6. Clear metrics, including number of exits to permanent housing from unsheltered environments and interim housing, racial equity, and any other metrics deemed appropriate by Cal-ICH in consultation with the legislature and stakeholders

Additionally, the City will be responsible for reporting on progress made towards the six Outcome Goals.

The first annual report of HHAP-4 allocations will be due on December 31, 2023 and annually thereafter until all funds have been expended, with the final annual report due by October 1, 2027.

### **Recommended Funding Categories**

At this time, it is recommended that all funding that is not part of the youth set-aside and administrative funds be reserved for ongoing operating costs for the City's various interim housing interventions, including the A Bridge Home Program (ABH), City COVID-19 Homelessness Roadmap (Roadmap) interventions and ongoing hygiene, outreach, prevention and supportive services. The City has aggressively ramped up homelessness interventions, particularly through the Roadmap which has led to the creation of 6700 interim housing units that must be maintained to meet the terms of Memorandum of Understanding with the County through June 30, 2025. These interventions are also supported by the annual \$60 million the County agreed to provide towards operating costs based on the maintenance of the minimum 6,700 interventions. While CAO has released a report to program HHAP Round 2 funds which will ideally cover ongoing liabilities for FY 2022-23, HHAP-3 and HHAP-4 presents the City's best opportunity to fund its ongoing homelessness shelter operations and supportive services in FY 2023-24.

The HHAP-4 funding categories and funding amounts are described in Table 1 below. Corresponding State eligible uses for each Proposed HHAP-4 Funding Category are also provided for reference. The State allows the City to reprogram within the categories as necessary.

#### *Administrative Costs*

Because this is the only source of funds to support City staffing and administrative costs associated with HHAP-4 program implementation, the CAO recommends that the full seven percent allowed for administrative costs be allocated to Category 7.

Proposed HHAP-4 Funding Category		State HHAP-4 Eligible Use	Amount
1	<u>Interim Housing</u> Includes continued funding for A Bridge Home and Roadmap.	8	\$35,644,266
2	<u>Skid Row</u> Includes funding for interim housing operations and services in Skid Row	2, 3, 7, and 8	\$6,995,268
3	<u>Rapid Rehousing and Housing Navigation</u> Funding for flexible Time Limited Subsidies and housing navigation support services for people experiencing homelessness to access permanent housing	1 and 4	\$52,270,596
4	<u>Outreach, Hygiene, Prevention and Supportive Services</u> Includes funding for ongoing programs to provide hygiene services, street engagement and other supportive services.	2, 3, and 7	\$20,159,874
5	<u>Youth Experiencing or At Risk of Homelessness (10% Set-Aside Required)</u> Ten percent of HHAP-4 funds must be set aside for youth experiencing or at risk of homelessness	8	\$14,364,000
6	<u>Administrative Costs (Capped at 7%)</u> HHAP-4 guidelines allow grantees to use up to seven percent of funds for administrative costs to support HHAP-4 funded programs.	5 and 10	\$14,205,996
<b>Total</b>			<b>\$143,640,000</b>

### FISCAL IMPACT STATEMENT

There is no impact to the General Fund at this time as a result of the recommendations in this report. The City expects to receive \$143,640,000 from the State through the HHAP-4 grant program to support the recommendations in this report. If the City does not receive these funds, or does not receive additional funding beyond Round 4, there may be a potential impact to the General Fund at such time.

## **FINANCIAL POLICIES STATEMENT**

The recommendations in this report comply with the City's Financial Policies.

### **Attachment**

1. City of Los Angeles HHAP-4 Application – Narrative Responses
2. City of Los Angeles HHAP-4 Application – Data Tables

*MWS:EG:BRB:EPG:SL 16230051*



## California Interagency Council on Homelessness

# Homeless Housing, Assistance and Prevention Round 4 Application

## Application Information

**Application Due Date: 11/29/2022**

This Cognito platform is the submission portal for the Cal ICH HHAP-4 Application. You will be required to upload a full copy of the HHAP-4 Data Tables Template and enter information into the portal from specific parts of the HHAP-4 Local Homelessness Action Plan and Application Template as outlined below.

Please review the following HHAP-4 resources prior to beginning this application:

- [Homeless Housing, Assistance, and Prevention Program Statute](#)
- [HHAP-4 Local Homelessness Action Plan & Application Template](#) and
- [HHAP-4 Data Tables](#)

## Application Submission for HHAP-4 Funding

Using the [HHAP-4 Local Homelessness Action Plan & Application Template](#) as a guide, applicants must provide the following information in the applicable form section (see below) to submit a complete application for HHAP-4 funding:

1. **Part I: Landscape Analysis of Needs, Demographics, And Funding:** the information required in this section will be provided in Tables 1, 2, and 3 of the HHAP-4 Data Tables file uploaded in the *Document Upload* section.
2. **Part II: Outcome Goals and Strategies for Achieving Those Goals:** the information required in this section will be provided in Tables 4 and 5 of the HHAP-4 Data Tables file uploaded in the *Document Upload* section, **AND** copy and pasted into the fields in the *Outcome Goals and Strategies* section of this application form.
3. **Part III: Narrative Responses:** the information required in this section will be provided by entering the responses to the narrative questions within the *Narrative Responses* section of this application form. Applicants are **NOT** required to upload a separate document with the responses to these narrative questions, though applicants may do so if they wish. The responses entered into this

Cognito form will be considered the official responses to the required narrative questions.

4. **Part IV: HHAP-4 Funding Plans and Strategic Intent Narrative:** the information required in this section will be provided in Tables 6 and 7 (as applicable), of the HHAP-4 Data Tables file uploaded in the *Document Upload* section, **AND** copy and pasted into the fields in the *Funding Plan Strategic Intent* section of this application form.
5. **Evidence of meeting the requirement to agendize the application at a meeting of the governing board** will be provided as a file upload in the *Document Upload* section.

## **How to Navigate this Form**

This application form is divided into **seven sections**. The actions you must take within each section are described below.

- **Applicant Information:** In this section, indicate (1) whether you will be submitting an individual or joint application, (2) list the eligible applicant jurisdiction(s), and (3) provide information about the Administrative Entity.
- **Document Upload:** In this section, upload (1) the completed HHAP-4 Data Tables as an Excel file, (2) evidence of meeting the requirement to agendize the application at a regular meeting of the governing board where public comments may be received, and (3) any other supporting documentation you may wish to provide to support your application.
- **Part I. Landscape Analysis:** In this section, answer the questions confirming that Tables 1, 2, and 3 have been completed and included in the HHAP-4 Data Tables file uploaded in the previous section.
- **Part II. Outcome Goals and Strategies:** In this section, copy and paste your responses from Tables 4 and 5 of the completed HHAP-4 Data Tables.
- **Part III. Narrative:** In this section, enter your responses from Part III of the HHAP-4 Local Homelessness Action Plan & Application Template.
- **Part IV. HHAP-4 Funding Plan Strategic Intent Narrative:** In this section, enter your responses from Tables 6 and 7 of the completed HHAP-4 Data Tables file, and answer the narrative questions.
- **Certification:** In this section, certify that the information is accurate and submit the application.

Prior to the submission deadline, you can save your progress in this application and come back to it later by clicking the save button. This will provide you with a link to the saved application, and there will be an option to email that link to the email address(es) of your choosing.

After submitting the application, you will not be able to make changes to your responses unless directed by Cal ICH staff.

**I have reviewed the HHAP-4 statute, FAQs, and application template documents**

Yes

**I am a representative from an eligible CoC, Large City, and/or County**

Yes

## **Applicant Information**

List the eligible applicant(s) submitting this application for HHAP-4 funding below and check the corresponding box to indicate whether the applicant(s) is/are applying individually or jointly.

### **Eligible Applicant(s) and Individual or Joint Designation**

Individual

This application represents the individual application for HHAP-4 funding on behalf of the following eligible applicant jurisdiction(s):

### **Eligible Applicant Name**

City of Los Angeles

## **Administrative Entity Information**

Funds awarded based on this application will be administered by the following Administrative Entity:

### **Administrative Entity**

City Administrative Officer

### **Contact Person**

Brian Buchner

### **Title**

Chief Administrative Analyst

### **Contact Person Phone Number**

(213) 978-1681

### **Contact Person Email**

brian.buchner@lacity.org

### **\*Agreement to Participate in HDIS and HMIS**

By submitting this application, we agree to participate in a statewide Homeless Data Integration System, and to enter individuals served by this funding into the local Homeless Management Information System, in accordance with local protocols.

## Document Upload

Upload the completed [HHAP-4 Data Tables](#) (in .xlsx format), evidence of meeting the requirement to agendize the application at a regular meeting of the governing body where public comments may be received (such as a Board agenda or meeting minutes), and any other supporting documentation.

### **HHAP-4 Data Tables**

data\_tables\_r4\_City\_of\_Los\_Angeles.xlsx

### **Governing Body Meeting Agenda or Minutes**

HHAP-4 Agendizing Statement\_bbapproved.pdf

## **Part I. Landscape Analysis of Needs, Demographics, and Funding**

**Table 1 is fully completed and included in the HHAP-4 Data Tables file uploaded in the previous section.**

Yes

**Table 2 is fully completed and included in the HHAP-4 Data Tables file uploaded in the previous section.**

Yes

**Table 3 is fully completed and included in the HHAP-4 Data Tables file uploaded in the previous section.**

Yes

## Part II. Outcome Goals and Strategies for Achieving Those Goals

Copy and paste your responses to Tables 4 and 5 from the [HHAP-4 Data Tables](#) into the form below. All outcome goals are for the period between July 1, 2022 and June 30, 2025.

### Table 4: Outcome Goals

#### Name of CoC

CA-600 Los Angeles City & County CoC

### 1a. Reducing the number of persons experiencing homelessness.

#### Goal Statement

By the end of the performance period, HDIS data for the Los Angeles CoC will show 81,485 total people accessing services who are experiencing homelessness annually, representing 807 more people and a 1% increase from the baseline.

#### Goal Narrative

The Los Angeles CoC continues to expand outreach, interim housing, and permanent housing programs which we predict will allow us to slightly increase the # of people experiencing homelessness annually that we can serve. There is some uncertainty around this measure because while we are expanding services we are also losing critical one time pandemic federal funding through programs like ESG-CV and Emergency Housing Vouchers that will diminish our capacity to continue some programs at the same time that we are expanding others.

Baseline Data	Change in # of People	Change as % of Baseline	Target Annual Estimate of # of people accessing services who are experiencing homelessness
80,678	807	1%	81,485

#### Decrease/Increase in # of People

Increase

### Describe Your Related Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness

**Describe any underserved and/or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:**

Given the high rate of Black, AIAN, and Transgender people experiencing homelessness, and the spike in Hispanic/Latino homelessness, including first time homelessness, we will focus on reducing this population's homelessness in the coming year. We are committed to equity and justice, and are continuing to work to ensure that services are culturally competent, trauma informed, and that we are working to serve higher percentages of overrepresented groups to try to reduce the overrepresentation of marginalized and disproportionately impacted groups.

#### **Describe the trackable data goal(s) related to this Outcome Goal:**

In HHAP 3 the LA CoC focused on the lack of homeless services/programs that are culturally focused on meeting the needs of the AIAN population and the transgender population. LAHSA committed to work to create best practices for providers working with and serving AIAN populations as well as the transgender community, including:

\*Adding at least one training on AIAN-culturally sensitive programming to our Centralized Training Academy to improve services for AIAN people experiencing homelessness.

\*Adding at least one training on transgender-culturally sensitive programming to our Centralized Training Academy to improve services and outcomes for Transgendered people experiencing homelessness.

\*Implementing two AIAN-specific programs to increase AIAN access to services and exits to permanent housing.

In HHAP 4 the LA CoC will add one additional goal based on the findings of the 2022 HC and System KPIs which showed that only 15% of Latinos experiencing homelessness moved from interim housing to permanent housing. The LA CoC will seek to increase this to the current system average of 17%.

## 1b. Reducing the number of persons experiencing homelessness on a daily basis

### Goal Statement

By the end of the performance period, data for the Los Angeles CoC will show 48,063 total people experiencing unsheltered homelessness daily, representing 485 fewer people and a 1% reduction from the baseline.

### Goal Narrative

The Los Angeles CoC originally projected in our HHAP 3 Local Homeless Action Plan that we would not be able to decrease the # of people experiencing unsheltered homelessness daily. In September we released the 2022 Point-in-Time Count that showed 45,878 people experiencing unsheltered homelessness as compared to 46,090 people experiencing unsheltered homelessness in the 2020 Point-in-Time Count. While this data is promising, the LA CoC strongly encourages Cal ICH to not measure progress toward Local Homeless Action Plans and Outcome Goals using the Point-in-Time Count as a measure. The LA CoC found that the reductions in the # of people experiencing unsheltered homelessness were likely caused by a reduction in people falling into homelessness as a result of eviction moratoriums and federal rental assistance programs. Some eviction moratoriums have already expired and the remaining moratoriums will expire in 2023. Many rental assistance programs have already ended. The loss of these critical protections and programs cannot be made up by the homeless response system which will also experience a reduction in funding in 2023.

Baseline Data	Change in # of People	Change as % of Baseline	Target Daily Estimate of # of people experiencing unsheltered homelessness
48,548	485	-1%	48,063

### Decrease/Increase in # of People

Decrease

## Describe Your Related Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness

**Describe any underserved and/or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:**

Black, Hispanic/Latino, and American Indian people are overrepresented in the homeless population, and require targeted efforts in outreach and homeless programs to ensure they are served and housed.

### Describe the trackable data goal(s) related to this Outcome Goal:

In HHAP 3 the Los Angeles CoC focused on expanding equity efforts including:

\*Adding an equity permanent housing goal

- \*Adding an equity housing placement tool
- \*Ensuring Black and AIAN representation in lived experience boards

In HHAP 4 the Los Angeles CoC will focus on the goals above and expanding equity efforts by creating one Latino Homelessness Working Group.

## 2. Reducing the number of persons who become newly homeless.

## 2. Reducing the number of persons who become newly homeless.

### Goal Statement

By the end of the performance period, HDIS data for the Los Angeles CoC will show 36,248 total people become newly homeless each year, representing 366 fewer people and a 1% reduction from the baseline.

### Goal Narrative

The Los Angeles CoC saw a 19% decrease in the number of people becoming homeless between 2018 and 2020, but we recognize that there were many economic factors impacting the number of people who fall into homelessness that were negatively impacted during the COVID-19 pandemic. As stated above, Los Angeles is predicting a significant impact from expiring eviction moratoriums in 2023. Los Angeles's 2022 Point-in-Time Count showed that these impacts are being disproportionately felt by hispanic/Latino and immigrant populations in Los Angeles.

Baseline Data	Change in # of People	Change as % of Baseline	Target Annual Estimate of # of people who become newly homeless each year
36,614	366	-1%	36,248

**Decrease/Increase in # of People**  
Decrease

## Describe Your Related Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness

**Describe any underserved and/or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:**

Black and Hispanic/Latino people are overrepresented in first time homelessness. We are working to ensure that problem solving and prevention is advertised more prominently in communities where Black and Hispanic/Latino people are more heavily represented, for example Most Disadvantaged Communities.

### Describe the trackable data goal(s) related to this Outcome Goal:

In HHAP 3 the Los Angeles CoC focused on expanding problem solving and prevention including:

- \* Ensuring problem solving and prevention are utilized in Most Disadvantaged Communities
- \* Expanding problem solving to the County's Office of Diversion and Reentry and Public Defender and private organizations providing reentry service
- \* Expanding problem solving to faith-based organizations
- \* Collecting and publishing data on BIPOC tenant retention

In HHAP 4 the Los Angeles CoC will add one additional goal to expand problem solving to three

community-based nonprofits providing immigrant services.

### 3. Increasing the number of people exiting homelessness into permanent housing.

### 3. Increasing the number of people exiting homelessness into permanent housing.

**Goal Statement**

By the end of the performance period, HDIS data for the Los Angeles CoC will show 9,166 total people exiting homelessness into permanent housing annually, representing 679 more people and a 8% increase from the baseline.

**Goal Narrative**

The Los Angeles CoC will achieve an 8% increase on this System Performance Measure, but also requests the ability to provide supplemental data to CallCH on permanent housing placements. This System Performance Measure does not capture the majority of the Los Angeles CoC's permanent housing placements for three reasons. 1) The Los Angeles CoC has worked closely with mainstream systems to expand the supply of permanent supportive housing in Los Angeles including significant investments in permanent supportive housing from public housing authorities, the County Department of Health Services and the County Department of Mental Health. In order to secure these investments these systems required that permanent supportive housing developers and service providers enter their performance data into data systems outside of the Los Angeles CoC's HMIS. The Los Angeles CoC is working closely with the County to create a data warehouse of County data systems and HMIS data, but this data will live outside the Los Angeles CoC's HMIS, meaning that it will not be captured by HDIS. 2) The Los Angeles CoC has worked closely with the California Policy Lab to create System Key Performance Indicators that measure rapid rehousing and permanent supportive housing placements and has found that data for permanent supportive housing placements is more accurate when data elements not included in this System Performance Measure are included, such as record of rapid rehousing rental payments. Homeless service providers are not provided the funding they need to provide 100% accurate data in HMIS and, as result, it is the responsibility of the CoC to constantly be analyzing HMIS data to see how to improve data collection including looking at all measures of permanent supportive housing placements to measure performance. 3) Because resources for rapid rehousing and permanent supportive housing are not scaled to meet the need of people experiencing homelessness in the Los Angeles CoC, the CoC utilizes a broad range of housing options to get as many permanent supportive housing placements as possible, including strategies like problem solving, shared housing, shallow subsidy, affordable housing and mainstream voucher programs. We recognize that programs like the Emergency Housing Voucher program are not supportive housing because these vouchers are often not paired with services. As a result, we do not categorize these permanent housing placements as rapid rehousing or permanent supportive housing and they are not captured by this System Performance Measure. The Los Angeles CoC requests the opportunity to provide supplemental data on permanent supportive housing placements to CallCH to demonstrate the full reflection of permanent supportive housing placements by the Los Angeles CoC, which was closer to 20,000 placements in 2021.

<b>Baseline Data</b>	<b>Change in # of People</b>	<b>Change as % of Baseline</b>	<b>Target Annual Estimate of # of people exiting homelessness into permanent housing</b>
8,487	679	8%	9,166

**Decrease/Increase in # of People**  
Increase

## Describe Your Related Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness

Describe any underserved and/or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:

Black, Hispanic/Latino, and American Indian people are overrepresented in the homeless population. Hispanic/Latinos are not currently accessing housing programs at a proportional rate. To correct for this, we are using equity indicators to center equity in resource allocation and prioritization.

### Describe the trackable data goal(s) related to this Outcome Goal:

In HHAP 3 the Los Angeles CoC focused on:

- \* Establishing a Permanent Supportive Housing Advisory Board and soliciting feedback from permanent supportive housing providers to increase utilization of permanent supportive housing by Black and American Indian/Alaskan Native people experiencing homelessness.

In HHAP 4 the Los Angeles CoC will focus on continuing to work on the goal above and add rapid rehousing programs dedicated specifically to at least 8 access centers to increase the number of BIPOC unsheltered PEH who can access permanent supportive housing.

## 4. Reducing the length of time persons remain homeless.

## 4. Reducing the length of time persons remain homeless.

### Goal Statement

By the end of the performance period, HDIS data for the Los Angeles CoC will show 170 days as the average length of time that persons are enrolled in street outreach, emergency shelter, transitional housing, safehaven projects and time prior to move-in for persons enrolled in rapid rehousing and permanent housing programs annually, representing 11 fewer days and a 6% reduction from the baseline.

### Goal Narrative

The Los Angeles CoC has set a strategic goal to reduce unsheltered homelessness in Los Angeles and our critical strategy to achieve this goal is to increase permanent housing placements from interim housing and reduce the length of time that people experiencing homelessness utilize interim housing before placement into permanent housing. Implementation of this strategy is being supported by the dedication of housing navigation resources to all interim housing programs in Los Angeles County and a team of technical advisors who are supporting interim housing programs to increase their capacity to get interim housing participants document-ready for permanent housing placement. The CoC is also monitoring data quarterly to ensure that housing navigation is being assigned and is resulting in successful permanent housing placements for specific populations including Black and Hispanic/Latino interim housing participants.

Baseline Data	Change in # of Days	Change as % of Baseline	Target Average length of time (in # of days) persons enrolled in street outreach, emergency shelter, transitional housing, safehaven projects and time prior to move-in for persons enrolled in rapid rehousing and permanent housing programs
181	11	-6%	170

**Decrease/Increase in # of Days**

Decrease

**Describe Your Related Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness**

**Describe any underserved and/or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:**

Black and Hispanic/Latinos, especially those who are multi-race, have longer lengths of homelessness overall, between 184 and 217 days. Multi-race have 217, Black have 196, and Hispanic/Latino have 184 days on average. Veterans have especially long lengths of stay as well, at 251 days. We are committed to working to eliminate barriers and extended periods of homelessness for these groups, including by addressing landlord discrimination, assisting with access to income, and continuing to center equity in how we prioritize resources.

**Describe the trackable data goal(s) related to this Outcome Goal:**

In HHAP 3 the Los Angeles CoC focused on expanding equity efforts including:

- \* Reducing the number of days veterans experience homelessness by meeting with the VA 12 times per year to coordinate services
- \* Ensuring Housing Navigation connected proportionally to Black PEH to increase permanent housing outcomes for Black PEH.
- \* Tracking equity data on a quarterly basis

In HHAP 4 the Los Angeles CoC will continue the goals above and ensure that at least 500 Black and Hispanic/Latino PEH in interim housing are assisted by housing navigation to successfully move into permanent housing per year.

**5. Reducing the number of persons who return to homelessness within two years after exiting homelessness to permanent housing.****5. Reducing the number of persons who return to homelessness within two years after exiting homelessness to permanent housing.****Goal Statement**

By the end of the performance period, HDIS data for the Los Angeles CoC will show 10% of people return to homelessness within 2 years after having exited homelessness to permanent housing, representing a 1% reduction from the baseline.

**Goal Narrative**

Baseline data on returns to homelessness in the Los Angeles CoC showed a 3% increase in returns to homelessness from 2018 to 2020. The Los Angeles CoC is committed to reversing this trend and ensuring that returns to homelessness do not include more than 10% of people who have exited homelessness to permanent housing. The Los Angeles CoC will focus on improving this measure for Black Indigenous People of Color in permanent housing programs. The Los Angeles CoC uses our System Key Performance Indicators to monitor this data quarterly for returns at 6 months, 12 months, and 24 months. Our data shows that there is a high rate of rapid rehousing exits to unknown destination for some populations. The Los Angeles CoC will provide technical assistance to rapid rehousing providers to ensure

that no more than 5% of any racial or ethnic population in rapid rehousing programs exit to an unknown destination.

<b>Baseline Data</b>	<b>Change in % of People</b>	<b>Change as % of Baseline</b>	<b>Target % of people who return to homelessness within 2 years after having exited homelessness to permanent housing</b>
6%	1%	-1%	10%

**Decrease/Increase in # of People**  
Decrease

**Optional Comments**

LAHSA has requested clarification for this goal from Cal ICH and is pending clarification.

**Describe Your Related Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness**

**Describe any underserved and/or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:**

American Indian or Alaska Native, and Hawaiian/other Pacific Islander have higher rates or return to homelessness. We continue to work on how we can better support various populations to retain permanent housing.

**Describe the trackable data goal(s) related to this Outcome Goal:**

In HHAP 3 the Los Angeles CoC focused on expanding equity efforts including:

- \* Tracking and publishing data quarterly on BIPOC tenant retention in permanent housing, including the AIAN population
- \* Creating a training for case managers on tenant rights

In HHAP 4 the Los Angeles CoC will continue the goals above and will provide technical assistance to Rapid Rehousing providers to ensure that no more than 5% of Rapid Rehousing clients of any racial or ethnic population exit to unknown destinations.

**6. Increasing successful placements from street outreach.**

**6. Increasing successful placements from street outreach.**

**Goal Statement**

By the end of the performance period, HDIS data for the Los Angeles CoC will show 4,563 total people served in street outreach projects exit to emergency shelter, safe haven, transitional housing, or permanent housing destinations annually, representing 338 more people and a 8% increase from the baseline.

**Goal Narrative**

The Los Angeles CoC is focused on increasing permanent housing placements through the assignment of housing navigation. Housing navigation supports have already been assigned to all interim housing sites and we are now working on implementing assignment of housing navigation for people experiencing unsheltered homelessness by providing housing navigation and rapid rehousing for access centers.

<b>Baseline Data</b>	<b>Change in # of People</b>	<b>Change as % of Baseline</b>	<b>Target Annual # of people served in street outreach projects who exit to emergency shelter, safe haven,</b>
4,225			

338

8%

**transitional housing, or permanent housing destinations.**  
4,563

**Decrease/Increase in # of People**  
Increase

## **Describe Your Related Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness**

**Describe any underserved and/or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:**

Black and Hispanic/Latino populations trail slightly behind white PEH in exits from outreach to interim and permanent housing destinations. BIPOC populations will benefit from improved access and increased placements from street outreach to housing programs.

**Describe the trackable data goal(s) related to this Outcome Goal:**

In HHAP 3 the Los Angeles CoC focused on expanding equity efforts including:

- \* Removing the CES assessment for entry to Interim Housing
- \* Creating a pathway to refer PEH in outreach programs to permanent housing programs
- \* Annually produce 4 quarterly reports documenting the racial and ethnic demographics of street outreach clients who successfully access interim housing programs each quarter

In HHAP 4 the Los Angeles CoC will continue the goals above and add rapid rehousing programs dedicated specifically to at least 8 access centers to increase the number of BIPOC unsheltered PEH who can access permanent housing.

## **Table 5: Strategies to Achieve Outcome Goals**

### **Strategy 1**

#### **Type of Strategy**

Increasing investments into, or otherwise scaling up, specific interventions or program types

#### **Description**

Provide and maintain diverse interim housing offerings under the City's Homelessness Roadmap leveraging different funding sources, including 50% operating costs being provided by Los Angeles County.

#### **Timeframe**

Through June 2025

#### **Entities with Lead Responsibilities**

City Administrative Officer (CAO), Los Angeles Housing Department (LAHD), Los Angeles Homeless Services Authority (LAHSA), County of Los Angeles

#### **Measurable Targets**

Maintaining a minimum of 6,700 homeless interventions

#### **Performance Measure(s) to Be Impacted (Check all that apply)**

1. Reducing the number of persons experiencing homelessness.

4. Reducing the length of time persons remain homeless.

## Strategy 2

### Type of Strategy

Strengthening the quality or performance of housing and/or services programs

### Description

Provide and maintain funding for Time Limited Subsidies which will also have Housing Navigation services.

### Timeframe

Through June 2025

### Entities with Lead Responsibilities

City Administrative Officer (CAO), Los Angeles Housing Department (LAHD), Los Angeles Homeless Services Authority (LAHSA), County of Los Angeles

### Measurable Targets

Maintain 2,358 Time Limited Subsidies slots.

### Performance Measure(s) to Be Impacted (Check all that apply)

1. Reducing the number of persons experiencing homelessness.
3. Increasing the number of people exiting homelessness into permanent housing.
4. Reducing the length of time persons remain homeless.

## Strategy 3

### Type of Strategy

Increasing investments into, or otherwise scaling up, specific interventions or program types

### Description

Housing Navigation Services for programs like Time Limited Subsidies and other programs like the Family Navigation Services in Council Districts.

### Timeframe

Through June 2025

### Entities with Lead Responsibilities

City Administrative Officer (CAO), Los Angeles Housing Department (LAHD), Los Angeles Homeless Services Authority (LAHSA), County of Los Angeles

### Measurable Targets

Assign Housing Navigation Services in programs that did not have such services in that past to increase the number of people going to permanent housing.

### Performance Measure(s) to Be Impacted (Check all that apply)

1. Reducing the number of persons experiencing homelessness.
3. Increasing the number of people exiting homelessness into permanent housing.
4. Reducing the length of time persons remain homeless.
7. Focused on equity goals related to underserved populations and populations disproportionately

impacted by homelessness.

## Strategy 4

### Type of Strategy

Increasing investments into, or otherwise scaling up, specific interventions or program types

### Description

City and County are working together on another agreement where the County will increase the number of Multi-Disciplinary Teams (MDT's) dedicated to conducting outreach exclusively in the City and increase the number of Homeless Outreach and Mobile Engagement (HOME) teams dedicated to conducting outreach exclusively in the City

### Timeframe

Through June 2027

### Entities with Lead Responsibilities

City Administrative Officer (CAO), Los Angeles Housing Department (LAHD), Los Angeles Homeless Services Authority (LAHSA), County of Los Angeles

### Measurable Targets

Increase to 34 (from 22) the number of Multi-Disciplinary Teams Increase to 10 (from 5.5) the number of Homeless Outreach and Mobile Engagement (HOME) teams

### Performance Measure(s) to Be Impacted (Check all that apply)

1. Reducing the number of persons experiencing homelessness.
4. Reducing the length of time persons remain homeless.

*Click + Add Strategy above to add additional strategies as needed.*

## Part III. Narrative Responses

Copy and paste your responses to Part III. Narrative Responses from the [HHAP-4 Local Homelessness Action Plan & Application Template](#) into the form below.

### Question 1

**[50220.8(b)(3)(D)]** My jurisdiction (e.g., City, County, CoC) collaborated with other overlapping jurisdictions to develop the strategies and goals related to HHAP-4

**Q1**

Yes

### Question 2

**[50220.8(b)(3)(D)]** My jurisdiction (e.g., City, County, CoC) consulted with each of the following entities to determine how HHAP-4 funds would be used:

**Public agencies (governmental entities)**

Yes

**Private sector partners (philanthropy, local businesses, CBOs, etc.)**

No

**Service providers (direct service providers, outreach, shelter providers, etc.)**

No

**Local governing boards**

No

**People with lived experience**

No

**Other**

Yes

**Other response**

LAHSA is a Joint Powers Authority.

**a. Please describe your most notable coordination and collaborative processes with these entities.**

Homelessness is a complex, multi-dimensional challenge that must be addressed through an integrated and comprehensive network of resources, service providers, and governmental agencies. In Los Angeles, this requires the coordinated efforts of three key entities – the City of Los Angeles (City), the County of Los Angeles (County), and the Los Angeles Homeless Services Authority (LAHSA). The City and the County share considerable, but not complete, jurisdiction and serve many of the same people. Building on this foundation, LAHSA is an independent, joint powers authority that was established in 1993 to serve as the lead agency responsible for the Continuum of Care (CoC) and the Coordinated Entry System (CES) in Los Angeles.

Recognizing the need for coordination, the City, County, and LAHSA have been working together for years to increase the integration of available resources and ensure that all funding streams are fully leveraged. Toward this end, the City and County established a historic Memorandum of Understanding (MOU) in 2020

that includes the City creating 6,700 housing solutions with \$60 million per year in funding from the County to provide services. A total of 6,000 of those housing and shelter solutions are new beds or units, and 700 were existing at the time the MOU was executed. The rich base of work conducted to create the MOU also helped to align the areas of focus for the City, County, and LAHSA in supporting people experiencing homelessness. The City focuses on increasing capital and infrastructure to create more housing solutions as well as street-based outreach and engagement. This work dovetails with the County's focus on a broad range of supportive services for people experiencing homelessness – health, mental health, child welfare, employment, education, among many others. Finally, both the City and the County support LAHSA, which leads both the CoC and CES for Los Angeles and, in those roles, directly administers many of the community's homeless services.

In addition to the MOU mentioned above the City and County are working together on another agreement where the County will increase the number of Multi-Disciplinary Teams (MDT's) dedicated to conducting outreach exclusively in the City and increase the number of Homeless Outreach and Mobile Engagement (HOME) teams dedicated to conducting outreach exclusively in the City. City and County will work together to make available to each other appropriate City- and/or County-owned land to create new interim or permanent housing units. County will work to prioritize referrals of PEH in the City to permanent supportive housing placements in project-based units in the City even if the units are funded and/or operated by the County. County shall provide City-funded outreach teams with access to Department of Mental Health, Department of Health Services, Department of Public Social Services, and Department of Public Health services directly and through coordination with the MDT and HOME teams assigned to the City.

Given the different priorities established by the City, County, and LAHSA, each of these entities will submit a separate HHAP-4 application, however there has been considerable coordination in the development of the applications. All three entities have worked closely to develop an integrated plan for HHAP-4 funding that will leverage all existing funding streams and maximize the impact of HHAP-4 funding. To develop this plan, the City, County, and LAHSA participated in weekly planning calls as well as meeting jointly with representatives of the California Interagency Council on Homelessness (Cal-ICH) to further discuss coordination and alignment of goals.

The City, County, and LAHSA collaborate and coordinate on regional efforts to combat homelessness, both formally—through joint projects and interagency agreements—and informally with cross-agency collaborations. There is a monthly partner's meeting between the three entities to focus on high-level coordination and the relationships developed during the HHAP-3 application process have continued during this fourth round of the HHAP grant as well as monitoring progress towards the regional HHAP-4 outcome goals. The City, County, and LAHSA will continue to strengthen homeless services for all City and County residents and increase the reach and capacity of the CoC in our community.

### Question 3

**[50220.8(b)(3)(B) and 50220.8(b)(3)(E)]** My jurisdiction (e.g., City, County, CoC) is partnering or plans to use any round of HHAP funding to increase partnership with:

**People with lived experience**

Yes

**Is this partnership formal or informal?**

Informal partnering

**Is this partnership current or planned?**

Current

**Do HHAP Funds Support This Partnership?**

No

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**Social services (CalFresh, Medi-cal, CalWORKs, SSI, VA Benefits, etc.)**

Yes

**Is this partnership formal or informal?**

Informal partnering

**Is this partnership current or planned?**

Current

**Do HHAP Funds Support This Partnership?**

No

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**Justice entities**

Yes

**Is this partnership formal or informal?**

Informal partnering

**Is this partnership current or planned?**

Current

**Do HHAP Funds Support This Partnership?**

No

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**Workforce system**

Yes

**Is this partnership formal or informal?**

Formal partnering

**Is this partnership current or planned?**

Planned

**Do HHAP Funds Support This Partnership?**

Yes

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**Services for older adults**

Yes

**Is this partnership formal or informal?**

Informal partnering

**Is this partnership current or planned?**

Current

**Do HHAP Funds Support This Partnership?**

No

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**Services for people with disabilities**

Yes

**Is this partnership formal or informal?**

Informal partnering

**Is this partnership current or planned?**

Planned

**Do HHAP Funds Support This Partnership?**

No

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**Child welfare system**

Yes

**Is this partnership formal or informal?**

Formal partnering

**Is this partnership current or planned?**

Current

**Do HHAP Funds Support This Partnership?**

Yes

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**Education system**

Yes

**Is this partnership formal or informal?**

Informal partnering

**Is this partnership current or planned?**

Current

**Do HHAP Funds Support This Partnership?**

No

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**Local Homeless Coordinated Entry System**

Yes

**Is this partnership formal or informal?**

Formal partnering

**Is this partnership current or planned?**

Current

**Do HHAP Funds Support This Partnership?**

Yes

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**Other (please specify)**

Yes

**Is this partnership formal or informal?**

Formal partnering

**Is this partnership current or planned?**

Current

**Do HHAP Funds Support This Partnership?**

Yes

**Other response**

Homeless Multidisciplinary Teams (MDTs)  
Domestic Violence Housing Program  
Public Libraries

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**a. Please describe your most notable partnership with these groups (e.g. MOUs, shared funding, data sharing agreements, service coordination, etc.)**

In June 2020, the City and County signed an MOU to provide 6,700 housing solutions within 18 months. The City met the obligation to open 6,700 housing and shelter solutions by the end of December 2021, and will continue to ensure these number of units remain open and occupiable every July 1st for the remainder of the agreement. As such, the County will provide up to \$60 million per year for 5 years in service support to the City. The County will also take the lead in assessing and evaluating all people experiencing homelessness who are placed in housing solutions to link people to the extensive range of supportive services available through County departments, including but not limited to mental health, health, child welfare, education, employment, among many others.

In an additional coordination effort, in 2018 the City created the Unified Homelessness Response Center (UHRC), which is a central command post for the City's daily efforts to address the homelessness crisis. The UHRC is the hub that brings together all City departments and partners under one roof to respond to the homelessness crisis and deliver every possible resource to people experiencing homelessness to receive the help they need and move indoors. The UHRC includes representatives from the City's Police Department (LAPD), Fire Department (LAFD), Bureau of Sanitation, Department of Transportation (LADOT), Department on Disability, Recreation and Parks Department, StreetsLA (formerly the Bureau of Street Services), Emergency Management Department, and the Department of Animal Services along with representatives from LAHSA, CalTrans and the Los Angeles County Metropolitan Transit Authority (Metro). The UHRC has pioneered the use of real-time coordination and information sharing, including establishing a multi-agency coordination center, located within the City's Emergency Operations Center, specifically to deploy resources and coordinate outreach and street strategies.

The City also engages in extensive cross-training across City departments to ensure all departments are employing best practices when engaging people experiencing homelessness, including understanding and employing, where possible, a trauma-informed approach. This cross-training ensures that all City departments understand where and how to navigate available resources and supports. Across all of these efforts, the UHRC continues to be a cornerstone of the City's homelessness response and a driving force behind efforts to coordinate and streamline access to homeless services.

In parallel with this process, the City has also established a group of 30 City departments to manage and coordinate the City's pipeline of affordable and permanent supportive housing projects. Named after the Mayor's Executive Directive 30 (ED 30), the ED 30 group accelerates the development of affordable housing projects by committing the following departments to expediting permits and approvals: Department of City Planning, Department of Building and Safety (LADBS), LAFD, LADOT, Department of Water and Power (LADWP), and Bureau of Engineering (BOE). This project has significantly expedited the development of new housing options: affordable housing projects are currently receiving permits more than 120 days faster than comparable projects.

### People with lived experience

The City recognizes the unique contributions of people with lived experience and has created a number of positions within City programs to engage this population. For example, the Homeless Multidisciplinary Teams and CIRCLE (an alternative 911 program) both include individuals with lived experience as a part of their outreach teams. These positions provide critical employment opportunities for people with lived experience, but more importantly, these team members, with their unique knowledge and abilities, are able to better relate to people currently experiencing homelessness and increase the likelihood of engagement.

LAHSA Advisory Boards –LAHSA also operates several advisory boards that provide input and feedback on needs and services across the community. LAHSA operates the Lived Experience Advisory Board and the Homeless Youth Forum of Los Angeles, both of which are composed entirely of people who have experienced homelessness. These bodies meet regularly to provide input on emerging community needs and existing services, including how funding opportunities can best be utilized. In addition, LAHSA's Continuum of Care Board and the Coordinated Entry System Policy Council both have dedicated seats for representation of people with lived experience. All of these groups have been involved in all cycles and phases of the HHAP funding process and will continue to be involved as the funds are implemented and evaluated. These groups provide vital feedback to both LAHSA and the City and their recommendations are incorporated into all planning and program evaluation efforts. LAHSA will be strengthening this process in the coming year to elevate the voice of individuals impacted by homelessness, particularly to increase representation of groups traditionally overrepresented in the homeless population of LA.

### Social Services (CalFresh, Medi-cal, CalWORKs, SSI, VA Benefits, etc)

Veterans Affairs Supportive Housing (VASH): Through a partnership among LAHSA, the Housing Authority for the City of Los Angeles (HACLA), and the Department of Veterans Affairs (VA), the VASH program provides formerly homeless Veterans with housing vouchers as well as integrated case management and clinical services to promote long-term housing stability. The City also works with the VA to support a Bridge Housing facility on the VA's West Los Angeles campus. This bridge housing site first opened in 2019 and can support up to 100 beds.

### Justice Entities

City Attorney's Office – The City's Homeless Engagement and Response Team (HEART) program works directly with the City Attorney's and District Attorney's Offices to help individuals experiencing homelessness resolve eligible traffic and pedestrian infractions and related warrants and fines by engaging with relevant services. HEART works with the County Homeless Court Program to help individuals resolve minor criminal infraction citations, such as having an open container or unlicensed driving. HEART aims to address the needs of unhoused individuals through restorative services (housing, mental health, public assistance, job development, substance abuse rehabilitation, etc.) rather than punishment. As a program under the City Attorney's Outreach and Restorative Justice Division, HEART is one of several programs seeking to address the root causes of criminal behavior and achieve incarceration reduction. With the support of HEART, in 2019, the Homeless Court coordinated one of the largest dismissal projects in the City's history: working together, the Los Angeles Superior Court, District Attorney's Office, LAPD, and the LA County Public Defender resolved 2,023,802 criminal cases with outstanding charges and/or unpaid fines.

### Workforce System

LA:RISE – The Los Angeles Regional Initiative for Social Enterprise (LA:RISE) is a partnership of City and County workforce agencies along with employment social enterprises. This partnership is managed by the Economic and Workforce Development Department of the City of Los Angeles. The unifying goal is to build a pathway from unemployment to transitional employment to permanent work for individuals who have been homeless or incarcerated. The program places participants in transitional jobs at social enterprises and provides access to training and services from workforce development agencies (such as WorkSource Centers, YouthSource Centers, and America's Job Center of California). After building experience, participants are placed in a job in the private sector, public sector (City or County), or in a vocational

training program. Participants are paired with a retention partner to act as a safety net on the path to self sufficiency. Now in its eighth year, LA:RISE has provided transitional employment to over 6,000 Angelenos and is a vital employment resource for people seeking economic stability after homelessness.

#### Services for Older Adults

The City of Los Angeles has its own Department of Aging. The Department advocates for the interests and welfare of older adults by administering programs and services focused on the needs of older adults and caregivers in the City of Los Angeles. Their functions cover a wide range of responsibilities that include planning, contract development, fiscal, and monitoring of the programs delivered by contracted service providers. The Department provides services in partnership with community-based agencies at their Multipurpose Senior Centers which act as focal points for delivery of services in various communities throughout the City. While the department does not maintain its own housing facilities, the Multipurpose Senior Centers serve as a resource hub working with local organizations and government agencies to provide housing and homelessness services.

#### Services for People with Disabilities

Department on Disability – The City’s Department on Disability provides durable medical equipment to residents in need at no cost, with a priority on people experiencing homelessness. Available items include canes, crutches, manual wheelchairs, rollators, and walkers.

#### Child Welfare System

As mentioned above the Economic and Workforce Development Department manages the LA:RISE program. HHAP-4 funding will be used to expand and continue the LA:RISE employment program for youth, ages 18 to 24, who are experiencing homelessness. The LA:RISE Youth Academy is a new program focused on improving housing, education, and workforce outcomes for the more than 3,000 youth experiencing homelessness in Los Angeles. The Youth Academy aims to provide over 1,000 young adults with education, employment, and social well-being services while permanent housing is being established to move them to a future of self-sufficiency and economic mobility.

#### Education System

Los Angeles Unified School District – The Los Angeles Unified School District (LAUSD) has established a Homeless Education Office to provide assistance to homeless students and families, which maximizes access to educational, social, and enrichment programs. Over the past three years, LAUSD has partnered with the City, LAHSA, and HACLA to provide Section 8 Homeless Initiative housing vouchers to families of students experiencing homelessness. To date, 500 vouchers have been committed to this program and will be disbursed over the coming years based on need.

#### Local Homeless Coordinated Entry System

In Los Angeles, the CES is administered by LAHSA, which is also the lead entity responsible for the Los Angeles CoC. LAHSA administers the CES for adults, youth, and families with children. As described earlier in this application, LAHSA is an independent, joint powers authority that was established by the City and County. LAHSA has direct responsibility for implementing all aspects of the CES with the support, input, funding and coordination of resources from the City and County.

#### Other (Specify: \_\_\_\_\_)

Homeless Multidisciplinary Teams (MDTs) – Another reflection of the City’s focus on integration and coordination of services is the MDTs. The MDTs are mobile outreach teams of clinical and non-clinical staff, typically including a mental health clinician, a case manager, a substance abuse manager, someone with lived experience with homelessness, and a nurse practitioner or physician’s assistant. Through case management and individualized treatment planning, the team works intensively with people experiencing homelessness to link them to a broad range of supports, including psychiatric services, psychotherapy, medical services,, substance abuse counseling, case management, court advocacy, transportation, and housing coordination. These teams focus on outreach and engagement of homeless individuals followed

by linkage to a broad array of resources and services to move indoors. While the County is the primary funder/coordinator of these teams, the City pays for a total of 10 of its own teams, deployed across nine separate Council Districts. MDTs are a product of the collaborative partnership between the City, County and LAHSA and help to ensure the complex needs of unsheltered Angelenos are met with comprehensive services.

Domestic Violence Housing Program – Launched in October 2021, Survivor’s First is the City’s first permanent housing program for victims of domestic violence and human trafficking. Modeled after the successful statewide Domestic Violence Housing First program, Survivor’s First aims at preventing and reducing homelessness among survivors of DV and human trafficking. The program provides flexible funding to reduce barriers to permanent housing, mobile advocacy by case managers who meet with clients in the field, and landlord engagement to increase availability of safe and affordable units available to survivors.

Public Libraries – Los Angeles Public Libraries are a trusted community resource and a place of respite for the unhoused population. All of the City’s libraries have information about resources and support for the unhoused population, and also provide naturally occurring opportunities for outreach and engagement by library staff. In addition, the Public Library in Skid Row is piloting a Refresh Spot program that provides people experiencing homelessness with access to restrooms, showers, and laundry facilities, as well as linkage to service providers and phone charging. The Public Libraries also host Homeless Connect days, which bring together a range of services providers to minimize barriers to access for people experiencing homelessness. The LA Public Libraries are a community leader in supporting the unhoused population of LA.

## Question 4

**[50220.8(b)(3)(B) and 50220.8(b)(3)(E)]** My jurisdiction (e.g., City, County, CoC) is strengthening its **partnership, strategies, and resources** across:

**Managed care plans and resources (such as the Housing and Homelessness Incentive Program [HHIP])**

Yes

**Physical and behavioral health care systems and resources**

Yes

**Public health system and resources**

Yes

**a. Please describe your most notable coordination, planning, and/or sharing of data/information that is occurring within these partnerships.**

Managed care plans and resources (such as the Housing and Homelessness Incentive Program [HHIP]): USC and UCLA Street Medicine Teams – The City has developed partnerships with both the University of Southern California (USC) and the University of California, Los Angeles (UCLA) to provide a combination of street medicine and clinic-based services to meet the needs of Angelenos experiencing homelessness. The USC Street Medicine program provides a medical outreach team that includes medical providers, community health workers, registered nurses, occupational therapists, and administrative staff. These teams provide comprehensive healthcare and checkups wherever the person is residing. In January 2022 alone, the team treated 93 unduplicated patients through over 801 individual visits. In that same month, the team also connected 31 individuals to housing.

The City also works closely with the UCLA Homeless Healthcare Collaborative and the UCLA Student Run Homelessness Clinic, which both provide direct in-community medical care to people experiencing

homelessness. To minimize barriers to medical care, the team provides services in street, shelter, or interim housing sites. Medical care provided includes primary care, medical screenings, preventive care, vaccinations, continuity care for chronic medical conditions, primary psychiatric care, urgent care, and referrals to housing and social services. UCLA Street Medicine teams partner with the City's mobile hygiene program to bring medical care to the unsheltered and hardest to reach populations.

Managed Care Plans – The City works closely with managed care plans as indicated by emerging community needs. For example, the City was heavily involved with managed care plans at the beginning of the COVID-19 pandemic to understand the potential impact of COVID-19 on people experiencing homelessness and develop mitigation strategies. Managed care plans were also involved in the City's early pandemic efforts to triage people experiencing homelessness who were at high-risk for COVID-19 and who would be candidates for the protections offered through temporary shelter options, including emergency shelters that were established at recreation centers across the City, other interim housing solutions, and the Project Roomkey program.

Physical and behavioral health care systems and resources:

County Department of Mental Health – As the primary focus of the City is housing solutions and outreach, the City works closely with the County to link people experiencing homelessness to supportive services provided through mainstream services. Most behavioral health services in Los Angeles are funded and coordinated through the LA County Department of Mental Health.

An important County program is the Homeless Outreach and Mobile Engagement (HOME) program that addresses the needs of individuals who are homeless, have severe and persistent mental illness, and reside in locations where outreach and services are limited. This program provides street-based clinical assessments, street psychiatry, and linkage to appropriate services, including mental health and substance abuse treatment. The HOME team provides more specialized and intensive support than general outreach teams can provide for individuals with profound mental health needs and associated impairments that impact their ability to secure shelter and meet their own basic needs.

The County Department of Mental Health also operates an Interim Housing Program to provide temporary shelter for adults with mental illness and their minor children. The program provides shelter, supervision, meals, clothing, hygiene products, and case management. The goal is to support clients with moving to permanent housing.

The City works closely with the County to ensure that individuals experiencing homelessness that are concurrently experiencing severe mental health issues are linked to the HOME team and/or an Interim Housing Program, as appropriate based on individual needs.

Crisis Response – Recognizing the opportunity to strengthen interactions with people experiencing homelessness, the LAPD established a Department Homeless Coordinator position, which is staffed by a Command Level Officer, and several staff-level officers, and is given policy and programmatic oversight of the Department's operations and deployment of resources. This staff position represents a commitment by the LAPD to address the ongoing needs of the unhoused population in our community.

In November 2021, the City launched a pilot program in Hollywood and Venice known as Crisis and Incident Response through Community-led Engagement (CIRCLE), which provides an alternative, unarmed response to non-emergency 911 calls involving people experiencing homelessness. CIRCLE provides Crisis Response Teams that consist of a licensed mental or behavioral health clinical and two crisis or homeless outreach practitioners with lived experience. These teams are equipped with vehicles for transport, first aid equipment, water, snacks, clothing, and NARCAN. The CIRCLE teams only respond to calls for people experiencing homelessness and the diverted calls typically involve well-being checks, indecent exposure/lack of clothing, loitering, and noise complaints. The City will be expanding the program in Fiscal Year (FY) 22-23, bringing it to more areas of the City.

CIRCLE also provides Proactive Embedded Response Teams (PERT) that are deployed in areas of high need for eight hours a day, seven days a week. Teams include two homeless outreach practitioners with lived experience who are trained in proactive de-escalation techniques and are available to provide outreach, referrals, light sanitation services, and COVID-19 prevention education.

CIRCLE also operates 24/7 Decompression Centers where teams can deploy from and bring unhoused individuals who need a reprieve from the street. Centers provide water, snacks, and a place for individuals to sit or lie down.

To advance the City's alternative 911 response program for people experiencing homelessness, the Mayor's Office of City Homelessness Initiatives (MOCHI) participates in the Harvard Kennedy School of Government Performance Lab's community of practice for alternative 911 response. The community of practice meets monthly to bring together representatives from jurisdictions who are working on developing and implementing alternative emergency response programs.

The City also released a Request for Proposal to implement a pilot program for a mobile crisis response modeled after the Crisis Assistance Helping Out on the Streets (CAHOOTS) program in Eugene, Oregon. Through this process, the City is seeking to expand the deployment of trained crisis response professionals with the intent to implement an unarmed crisis response model on a Citywide 24/7/365 basis for non-violent calls for service as an alternative to a law enforcement response. When implemented, these teams would respond to non-violent calls for services in the areas of mental health, substance abuse, suicide threats, behavioral distress, conflict resolution, welfare checks, and assisting persons experiencing homelessness. It is expected that the roll out of this program will occur in Fiscal Year 2022-23.

Public health system and resources:

LA County Department of Health Services – The City engages in intensive, ongoing communication with the County's Department of Health Services to identify and collaborate in responding to any emerging public health issues related to the unsheltered population. The goal is to address any potential health and public-health related concerns before they escalate. This involves a collaborative partnership between the City and the County Departments of Public Health, Mental Health, Health Services, and Public Social Services, as well as the City's Bureau of Sanitation, StreetsLA, and other City and County departments as appropriate.

This collaboration was the impetus for several street-based hygiene programs that both restore the dignity of people experiencing homelessness and limit the spread of infectious diseases. The Pit Stop program provides fully monitored restrooms across the city so that unhoused individuals have access to safe public restroom facilities. The City currently operates 18 Pit Stop hygiene locations across the City, with an average of over 100,000 visits per month. An additional 30 portable restrooms are operated across the City to increase accessibility. Each of these locations provides a clean, safe place for people experiencing homelessness to engage in hygiene practices that restore dignity and self-esteem and mitigate the spread of communicable diseases, such as COVID-19 and Hepatitis A.

In addition to restrooms, the City also operates four shower trucks that rotate through 15 Shower Stop sites across the City, providing over 1,000 showers per month for unhoused Angelenos. The City provides further access to shower and hygiene facilities through a partnership with the YMCA. Beginning during the COVID-19 pandemic, the City launched a collaboration with the YMCA to allow people experiencing homelessness to utilize the shower and bathroom facilities at designated YMCA sites. During the peak of the pandemic, the City redirected DASH buses to provide transportation for homeless individuals to YMCA sites offering these services. To date, the YMCA has provided over 90,000 showers to people experiencing homelessness and the numbers continue to grow.

Another hygiene resource coordinated by the LA Sanitation Department is the Cleaning and Rapid

Engagement (CARE) and CARE+ programs. Deployed in coordination with other supportive outreach services provided by the City and County, CARE cleanings involve spot cleaning homeless encampments where debris, hazardous waste, and other abandoned materials are cleared. CARE+ cleanings, sometimes referred to as “comprehensive cleanups,” are more thorough cleanings that clean and sanitize sidewalks, remove larger debris and hazardous waste, and address other hazards, such as rodents and vectors, human waste, or other harmful and dangerous chemicals, where appropriate. CARE and CARE+ cleanings are sometimes paired with Pit Stop or Shower Stop truck visits, distribution of hygiene kits, and LAHSA’s outreach and engagement teams to connect unhoused Angelenos with housing options and other supportive services.

## Question 5

**[50220.8(b)(3)(F)]** Please select what actions your jurisdiction will take to ensure racial/ethnic/gender groups that are overrepresented among residents experiencing homelessness have equitable access to housing and services:

**[50220.8(b)(3)(F)] Please select what actions your jurisdiction will take to ensure racial/ethnic/gender groups that are overrepresented among residents experiencing homelessness have equitable access to housing and services:**

Disaggregating administrative data for use in decision making processes  
Developing workgroups and hosting training related to advancing equity

**a. Please describe the most notable specific actions the jurisdiction will take regarding equity for racial/ethnic/gender groups.**

In the City of Los Angeles, 32.9% of the City’s homeless population identifies as Black (2022 PIT Count), yet only 8.8% of the City’s total population identifies as Black (2020 American Community Survey 5-year Estimate per the United States Census Bureau). This disproportionate representation of Black people in the homeless population has been a long-standing challenge in Los Angeles, and particularly in the Skid Row community. To address this disproportionality, there is a substantial amount of work happening through the City, the County, and the CoC and CES operated by LAHSA. Our current focus is working to integrate these resources and services to optimize the impact on preventing and ending homelessness.

An important component of this work was the establishment of the Ad Hoc Committee on Black People Experiencing Homelessness by LAHSA in April 2018. The goal of the Committee was to increase understanding and strengthen responses to the overrepresentation of Black people among the homeless population. This Committee generated a report with extensive recommendations for the City, County, and LAHSA to address racial inequities related to homelessness. These recommendations drive the City’s efforts to ensure equitable access to housing and related support services. Subsequent to the report being released, LAHSA established the Black People Experiencing Homelessness Implementation Steering Committee, on which the City has a dedicated representative. The Steering Committee also includes service providers, the County, and community advocates.

To further reinforce the implementation of these efforts, the City established a Civil + Human Rights and Equity Department (CHRED) in December 2020. The purpose of CHRED is to strengthen diversity, equity, and accountability. CHRED has participated in the HHAP-2 and HHAP-3 application development process, particularly around the development of racial equity goals, which will continue to be considered for HHAP-4. CHRED continues to support strategies and activities focused on equity across the City.

As a part of the HHAP-2 cycle, the City was able to participate in technical assistance related to our racial equity goal provided by Cal ICH through the Technical Assistance Collaborative (TAC). Given the substantial work that is already underway in Los Angeles, the recommendations of TAC were focused on improving coordination of services to strengthen the operationalization of the recommendations from the LAHSA Ad Hoc Committee on Black People Experiencing Homelessness.

Many of the Committee's recommendations are implemented by LAHSA, which is the CoC and CES lead entity. In addition to the TAC guidance and information outlined above, LAHSA also participates in the Government Alliance on Race and Equity (GARE) cohort, which is another source of technical assistance.

All LAHSA programs are implemented in accordance with established policies and procedures of nondiscrimination and in accordance with the State of California's Proposition 209. LAHSA actively monitors all of its service providers to ensure compliance with all regulatory standards and best practices. As appropriate, LAHSA takes corrective actions, including investigations for any grievances submitted by program participants.

As one example of how the Committee's recommendations have been implemented is the updating of the screening and assessment intake for Project Roomkey and later Project Homekey. Based on the guidance of the Committee, LAHSA created a racial equity resource guide for homeless services providers that was used to guide placements into Projects Roomkey and Homekey, including an updated screening and assessment process that better accounts for the unique vulnerabilities of Black people who are experiencing homelessness. As a reflection of these efforts, from August 2021 through May 2022, an average of 65% of Project Homekey participants were people of color, including approximately 25% who identified as Black.

As another example of this work, LAHSA has worked to increase the number of service providers with expertise serving the racial and ethnic groups that are overrepresented in the homeless population. LAHSA has established an extensive technical assistance model to support smaller service providers in meeting threshold contract requirements and allow them to become eligible for funding opportunities that open in the future. Increasing the capacity of smaller providers and diversifying the service provider base will increase access to traditionally underserved communities and increase equitable access to housing and related support services.

Beyond the disproportionate representation of Black people, the City is also working to ensure that the needs of the Native American and Alaskan Native populations are also addressed in LA. The City, County, and LAHSA are participating in a workgroup to address this issue led by Dr. Andrea Garcia, Mayoral Appointee for the LA City/County Native American Indian Commission (LANAIC). The workgroup is in the process of conducting community engagement sessions, evaluating strategies to implement best practices, which will culminate in an implementation plan. In HHAP 4 the Los Angeles CoC will focus on creating one Latino Homelessness Working Group.

## Question 6

**[50220.8(b)(3)(G)]** My jurisdiction (e.g., City, County, CoC) has specific strategies to prevent exits to homelessness from **institutional settings** in partnership with the following mainstream systems:

### **Physical and behavioral health care systems and managed care plan organizations**

Yes, formal partnering  
Yes, informal partnering

### **Public health system**

Yes, formal partnering  
Yes, informal partnering

### **Criminal legal system and system for supporting re-entry from incarceration**

Yes, formal partnering  
Yes, informal partnering

**Child welfare system**

Yes, informal partnering

**Affordable housing funders and providers**

Yes, formal partnering

Yes, leveraging funding

**Income support programs**

Yes, formal partnering

Yes, leveraging funding

**Education system**

Yes, informal partnering

**Workforce and employment systems**

Yes, formal partnering

Yes, leveraging funding

**Other (please specify)**

Yes, formal partnering

Yes, leveraging funding

**Other response**

Rapid Re-Housing

**a. Please describe the most notable specific actions the jurisdiction will take to prevent exits to homelessness from institutional settings**

The City of Los Angeles is committed to expanding the range of housing solutions and supportive services that are available to individuals at-risk for or are experiencing homelessness. These resources are particularly important during times of transition, such as when individuals are exiting institutional settings. This continuum of resources includes an array of housing solutions provided by the City, supportive services provided by the County, and CoC and CES systems provided by LAHSA.

In 2016, residents of the City of Los Angeles voted to pass the largest initiative to build housing for homeless Americans with Proposition HHH. Angelenos collectively voted to dedicate \$1.2 billion in taxpayer dollars for construction funding. The City of Los Angeles is expected to double the number of permanent supportive housing units this year by leveraging \$4 in County, State, Federal, and private funding sources, for every \$1 in local funding spent through HHH. The City has established innovative financing mechanisms and critical public-private partnerships with the development community to make the "Housing First" model feasible and viable in a challenging housing market like Los Angeles. Benefiting from this well-oiled affordable housing production machine led by the Los Angeles Housing Department (LAHD), funding from HHAP-4 will be leveraged to support the conversion of future permanent supportive and affordable housing units.

The City of Los Angeles is working diligently to increase the availability of permanent housing options; however, this will not happen overnight, and people experiencing homelessness cannot wait, particularly individuals that are exiting institutional settings and urgently need a place to stay. While work on permanent units is in progress, the City established the A Bridge Home (ABH) program to provide secure safe places to sleep now. The sites provide a refuge for people experiencing homelessness until they can be connected with a permanent home.

A Bridge Home creates a network of shelters and bridge housing sites across Los Angeles. There are currently 26 A Bridge Home shelters open with 2,126 beds. In addition to a safe and secure place to stay,

A Bridge Home offers mental health care, employment support, addiction counseling, housing placement services, and additional wellness resources. A Bridge Home sites often utilize innovative and nontraditional approaches to expedite service provision. Shelters are constructed out of shipping containers, sprung tent structures, and existing buildings. Each shelter is designed to reflect the spirit and aesthetic of the neighborhood where it is located.

Building on this strong foundation of housing solutions created by the City, the County and LAHSA have established an array of complementary services, including preventive services for individuals vulnerable for homelessness. The three entities work together to increase access to services by sharing information about available resources, using standardized screening/assessment tools, and using hubs, such as the CES and UHRC, to distribute information to people experiencing and at-risk for homelessness. Together the City, County, and LAHSA have established a robust continuum of resources and services that supports people at all stages of the process of seeking, securing, and maintaining permanent housing.

The following sections provide highlights of the services that are available to people experiencing or at-risk for homelessness as they transition out of institutional settings and throughout their nonlinear journey to secure permanent housing.

Physical and behavioral health care systems and managed care plan organizations

LA County Department of Mental Health-Enriched Residential Care Program – Some individuals require a higher level of supervision and support as they exit institutional care (such as a hospital), transition from a conservatorship, or have intense needs that may lead to homelessness. For these people, the Enriched Residential Care Program resource is a critical step-down in the continuum of care to avoid homelessness. This program provides access to licensed residential facilities that provide 24/7 care and supervision to ensure that individuals remain stably housed. These facilities include Adult Residential Facilities and Residential Care Facilities for the Elderly. This program provides people with financial support to maintain housing in a licensed residential facility, personal/incidental expenses, and enhanced services to address their mental health issues.

Survivors First – In October 2021, the City of Los Angeles announced a one-year pilot program that is the first trauma-informed permanent housing program in the city dedicated to survivors of domestic violence and human trafficking. Funded through the Community Development Block Grant from the federal CARES Act, the program is modeled after the statewide Domestic Violence Housing First program uses a Housing First model that focuses on transitioning women directly from domestic violence shelters to permanent housing with supportive services and case management to address their individual needs.

Public health system

Housing for Health – The City works very closely with the County’s Housing for Health program, which is operated by the County’s Department of Health Services to address the needs of homeless and formerly homeless people. This multidisciplinary program brings together a broad range of resources to create a system of care that links housing, health services, intensive case management, and income supports. Using a “whatever it takes” approach, Housing for Health addresses the needs of people experiencing homelessness who also have complex health and behavioral health conditions.

Housing for Health also operates an innovative Homelessness Prevention Unit that is a proactive, data driven prevention program launched in 2021. This Unit identifies people who are at high risk of becoming homeless and assists the individual in stabilizing their housing and their overall health before they experience another episode of homelessness. This program provides flexible financial assistance, linkages to support services, health care, mental health care, substance use treatment, employment/education supports, benefits advocacy, and legal services. In the first six months of operation, 96% of program participants retained their housing.

Criminal legal system and system for supporting re-entry from incarceration

Bridge Housing – Individuals exiting incarceration are particularly vulnerable to homelessness. Many exit custody with minimal financial resources and limited social support, which limits options for temporary or permanent housing. To address this gap in the housing continuum, LAHSA recently updated its Bridge Housing program to provide an easily accessible interim housing option dedicated to the reentry population.

New Roads to Second Chances – Funded through the California Department of Transportation, the City's New Roads to Second Chances program provides formerly incarcerated Angelenos with training, support, and jobs maintaining and cleaning this City's roads. To date, New Roads has served more than 1,200 individuals on probation or parole with the resources necessary to support their successful re-entry following incarceration. In addition to job training and employment, participants receive wraparound, comprehensive supportive services necessary to successfully navigate the challenges of reentry, most notably securing housing and employment to achieve financial stability.

Project imPACT – Project imPACT assists formerly incarcerated individuals with employment services reinforced with behavioral health, legal, peer-based supports, and housing support services. The program is focused on helping eliminate barriers to employment for people on parole or probation, with the related goal of helping people find and maintain long-term housing stability.

Opioid Overdose Prevention Resources – To further support the reentry population, the County provides overdose prevention and response video training and access to free NARCAN for individuals released from County jail. During the first 9 months of operation, over 20,000 doses of NARCAN were distributed through free self-service vending machines located in the secure release areas of the jails.

#### Child welfare system

Targeted Transitional Housing for Transition Age Youth – Youth transitioning out of the child welfare system are at high risk for homelessness. To address the housing needs of this population, the City has utilized HHAP program funding to increase the number of beds available to TAY through the City's Project-Based Transitional Housing program.

#### Affordable housing funders and providers

Project-Based Vouchers – One important source of subsidy for the City's affordable and permanent supportive housing pipeline is the Permanent Supportive Housing Project-Based Voucher (PBV) Program. HACLA oversees the PBV Program which provides long-term rental subsidy contracts that facilitate the development of housing for individuals and families experiencing homelessness, targeting a variety of special needs populations such as seniors, families, transition-aged youth, veterans and people with disabilities. The Housing Authority selects projects for PBV through a competitive Notice of Funding Availability issued jointly with LAHD and County Health Departments as the Permanent Supportive Housing Program.

Emergency Housing Vouchers – As part of the American Recovery Plan, HUD allocated 70,000 Emergency Housing Vouchers (EHV) to public housing agencies throughout the nation to address the impact of COVID-19. HACLA was granted an allocation of 3,365 EHVs to be leased up by September 30, 2023, the second-largest allocation in the country, after New York City, representing a historic opportunity for addressing the ongoing homelessness crisis in Los Angeles. The City works closely with HACLA and LAHSA to utilize EHVs to secure housing for individuals and families who are experiencing homelessness, fleeing domestic or dating violence, sexual assault, stalking, human trafficking, or who are at high risk of housing instability.

Affordable Housing Managed Pipeline (AHMP) – LAHD operates the Affordable Housing Managed Pipeline to create more affordable rental housing for low and very-low income households by making long term loans for new construction or the rehabilitation of existing residential structures. LAHD manages the Pipeline to ensure alignment with upcoming federal, state and/or local multifamily housing development

funding programs to ensure that upcoming projects in the Pipeline match funding availability. This approach has optimized a wide range of funding streams to create as many affordable housing units as possible.

At-Risk Affordable Housing Tenant Outreach and Education Services – LAHD manages a program to preserve the supply of affordable housing in addition to minimizing the displacement of low income tenants from affordable housing units. The At-Risk Affordable Housing Tenant Outreach and Education Services program provides accurate and timely information to tenants in affordable housing units that are at-risk of being converted to market rate housing units. This program targets the City's preservation efforts in the areas of highest concern and takes into consideration all affordable housing properties with covenants, regulatory agreements, rental subsidies, insured mortgages or any other affordability restriction that is at risk of expiring or converting to market rate housing within the next 5 years. Tenants are provided with information about their rights and responsibilities as renters, the potential impact on their housing as a result of covenant expiration, and potential housing alternatives. The program also provides outreach to landlords with expiring covenants in order to provide information on the benefits of extending affordability restrictions.

#### Income support programs

BIG:LEAP – The City is piloting the Basic Income Guaranteed: Los Angeles Economic Assistance Pilot (BIG:LEAP), which is a program that provides approximately 3,200 individuals with \$1,000 per month for 12 months. The payments are unconditional, regular, and direct cash payments that supplement existing welfare programs. There are no restrictions on how the money can be spent. In collaboration with the Center of Guaranteed Income Research at the University of Pennsylvania, the City is gathering data on this program to expand our collective knowledge of community investment and poverty interventions, which will inform future policies and programming, and aid in the expansion of our social safety net.

Solid Ground Homelessness Prevention Program – Solid Ground is designed to prevent new cases of homelessness by stabilizing housing and working with households to build financial stability by reducing debt, building/establishing credit, and monthly budgeting. To achieve these goals, families can be eligible for emergency rental assistance, utility assistance, general housing assistance, financial coaching, legal services, mediation and/landlord dispute resolution services, referrals to public assistance benefits, and linkage to other community services, such as pre-employment/employment support and mental health counseling. Solid Ground helps families increase their income and better manage their income to increase their financial stability, which also positively impacts housing stability.

Eviction Defense Program – In the City of LA, there are approximately 30,000 evictions filed per year. For low-income tenants who do not have access to a lawyer, most do not contest an eviction notice, even if it is unlawfully issued. Evictions have profound impacts on both the tenant's short term housing stability but also the family's long term housing stability. Before the COVID-19 pandemic, the City was working for two years on a program to increase access to counsel so that tenants have access to information and representation when facing landlord harassment, rental agreement/lease issues, and eviction. Building on this work and in response to the financial distress created by the pandemic, the City created the COVID Response Eviction Defense Program called Stay Housed LA, which assists tenants impacted by the pandemic. Launched in July 2021, this program promotes housing stability by providing services from the Legal Aid Foundation of Los Angeles (LAFLA) and funded by the City of LA. Services include comprehensive eviction prevention – eviction prevention intervention, emergency legal assistance, rental assistance, and ongoing support services for tenant stability.

Emergency Rental Assistance Program (ERAP) – In 2020, the City of Los Angeles utilized \$100M in CARES Act Coronavirus Relief Funds (CRF) to serve 49,133 low-income households with a one-time \$2,000 rental subsidy. One of the largest emergency rental assistance programs in the country, the program was designed to provide relief and protection to renters, as well as financial support to landlords facing lost revenue. As the COVID-19 pandemic entered its second year, Los Angeles renters continued to

face a dire need for rental assistance to safely quarantine in place and prevent displacement. The City of Los Angeles received \$118 million in federal Emergency Rental Assistance funds through the COVID Relief Package, which was instituted in March 2021, assisting 17,992 renting households across the City. In September 2021, the City partnered with the State's ERAP called Housing is Key, to expand the number of tenant and landlord cases served to an additional 91,750 households with over \$1.1 billion (as of June 2022), comprising 28% of all assistance paid by the State. Since the Housing is Key program closed in March 2022, the City maintains the strictest eviction protections for nonpayment of rent due to COVID-19 impact, and is currently working on bolstering the Stay Housed LA Eviction Defense Program to stabilize low income tenants in need.

**Problem Solving** – LAHSA has adopted the Problem Solving approach, which is a person-centered, short-term housing intervention that seeks to assist households in maintaining their current housing or identifying an immediate and safe housing alternative within their own social network. This strengths-based approach utilizes conversational strategies to empower participants to resolve the household's housing crisis. Participants for this program are typically identified through mainstream social services before they fall into homelessness. Funded through Measure H and the State's Homeless Emergency Aid Program (HEAP), LAHSA is expanding the utilization of Problem Solving across the CES and related systems of system within the County, including juvenile and criminal justice, health care, public social services, mental health, and child welfare. The goal of this process is to explore all opportunities for diversion before the individual requires more intensive housing support or becomes homeless.

#### Education system

The City regularly partners with the two primary entities that meet the educational needs of children in our community - the LAUSD and the Los Angeles County Office of Education (LACOE). LAUSD operates a Homeless Education Office to support students and families experiencing homelessness. LACOE also operates a Homeless Children and Youth group that supports students in enrolling, attending, and succeeding in school. Both groups work closely with the CES to facilitate housing for students and their families, including providing housing vouchers available through the Housing Authority for the City of Los Angeles.

#### Workforce and employment systems

LAHSA Job Training and Placement for Homeless Individuals – LAHSA will provide educational and vocational training and employment placement and retention services to 1,000 homeless people annually. The goal of these services is to decrease barriers to participating in educational and vocational training by providing these resources within the context of the shelter system and the affordable housing development.

#### Other (Specify: \_\_\_\_\_)

Rapid Re-Housing – The City provides a Rapid Re-Housing program to help individuals at imminent risk of homelessness to solve the practical and immediate challenges of obtaining permanent housing. Rapid Re-Housing provides housing identification assistance, financial assistance (such as time-limited rent and move-in assistance), and case management and supportive services necessary to maintain stable housing, such as legal services, workforce development, and mental health care.

## Question 7

**[50220.8(b)(3)(H)]** Specific and quantifiable **systems improvements** that the applicant will take to improve the delivery of housing and services to people experiencing homelessness or at risk of homelessness, including, but not limited to, the following:

**(I) Capacity building and workforce development for service providers within the jurisdiction, including removing barriers to contracting with culturally specific service providers and building the capacity of providers to administer culturally specific services.**

United Way of Greater Los Angeles – The City has partnered with the United Way of Greater Los Angeles on an Executive Steering Committee addressing the needs of the homeless sector’s workforce. The United Way has a long history of supporting and advancing the homeless services sector across Los Angeles. This work has been guided by the voices of individuals who have been marginalized and those who have been disproportionately impacted by housing instability in LA (including Black, Indigenous, People of Color, Older Adults/Seniors). As one example, LAHSA recently contracted with the United Way to provide retention bonuses to frontline workers to address elevated turnover levels among service providers.

The United Way is preparing for a new round of investments in the homeless sector workforce in LA and has organized an Executive Steering Committee to inform this process. The focus will be on workforce patterns and trends in the homeless services workforce, particularly in the broader context of the pandemic. Both the City and LAHSA will have seats on this Committee, along with representatives from additional public and private entities.

LAHSA Capacity Building Unit – LAHSA is working to build workforce pathways to careers in homeless services. This includes a partnership with Careers for a Cause that supports people with lived experience in securing employment in the homeless services field. Further reinforcing this work, LAHSA is working with Santa Monica College to establish a course to prepare workers for careers in the homeless services field.

LAHSA is also working to build capacity in the field of homeless services organizations to increase the number of BIPOC-led entities who apply for and meet eligibility requirements for LAHSA funding opportunities, including the number of providers in the CoC who have expertise working with traditionally underserved populations. To address this need, LAHSA provides training and is in the process of minimizing administrative barriers to allow participants who have not historically been a part of the formal CoC to expand their services and bring much needed resources to isolated communities.

**(II) Strengthening the data quality of the recipient’s Homeless Management Information System.**

Los Angeles’ Homelessness Management Information System (HMIS) is managed by LAHSA as a part of the CoC and CES, with support and funding from the City and the County. LAHSA is continually working and updating data quality procedures. LAHSA is also working to increase transparency by creating dashboards for provider and stakeholder review, as well as dashboards with indicators of data quality to increase awareness of data quality issues. LAHSA has selected an HMIS vendor to create system enhancements that will actively prevent data quality issues, such as warning messages to minimize data entry errors.

**(III) Increasing capacity for pooling and aligning housing and services funding from existing, mainstream, and new funding.**

The funding landscape for homeless services in Los Angeles is complex in terms of the range of funding streams and the scope of services and resources across the City, County, and LAHSA. The City, County, and LAHSA have been working diligently to strategically coordinate services so that all investments are optimized and the community is able to fully leverage all available resources to address the needs of our unsheltered population. A landmark achievement in this process was the MOU between the City and County to pool and leverage a range of funding streams from both entities to create a total of 6,700 housing solutions within 18 months. A total of 6,000 of those units were new housing solutions, while 700 units were from existing agreements. As part of this agreement, the City will leverage its funding streams to support the housing solutions and the County will provide \$60 million in annual funding to the City for service support related to the housing solutions.

Another cornerstone of the City’s funding for housing solutions expansion is Proposition HHH. Approved by 77% of voters in November 2016, Proposition HHH is a \$1.2 billion bond that more than tripled the City’s annual production of supportive housing. The City went from an average production of 300 units per year to over 2,000 units per year. Since Proposition HHH passed, 3,420 units of affordable and supportive

housing have been completed, with 9,559 units under construction or in-development. These affordable and supportive housing units are long-term investments that will help prevent and end homelessness in LA by providing housing and critical supportive services for people to remain housed for decades to come.

While HHH funding is essential, this resource only pays for approximately one-quarter of the cost of each project. The remaining amount is leveraged through other funding sources, such as HHAP funding, which is a prime example of how the City is pooling and aligning funding. In addition to HHAP funding and Proposition HHH funding, affordable and permanent supportive housing units will also leverage the California Debt Limit Allocation Committee (CDLAC)'s Qualified Residential Rental Project Program, California Tax Credit Allocation Committee (TCAC)'s Low Income Housing Tax Credits, Measure H funds (a one-quarter cent Los Angeles County Sales Tax), funds from the Affordable Housing Linkage Fee (a fee on certain new market-rate residential and commercial developments that generate local funding for affordable housing production and preservation), and other private funding sources.

State Homekey funds are also used to support permanent supportive housing created through the City's Project Homekey. Through State Homekey funding, the City was able to purchase 15 empty hotels and motels to use as interim shelters and then convert to over 750 units of permanent supportive housing. The City leveraged an additional \$60 million from the City's general fund to buy an additional 5 more sites adding another 360 units. More recently, the City has received an additional round of funding from the State's Homekey program to purchase 10 new sites that will provide an additional 928 housing units (with 909 of permanent supportive housing) after renovation.

In addition to capital funding to finance new housing solutions, the City works closely with the County to ensure that residents in all housing solutions have access to the full range of resources and supports available through mainstream County funding, including but not limited to supportive services that are leveraged through ongoing funding to County-based services, such as the Departments of Mental Health, Public Social Services, and Child and Family Services.

HHAP-4 will be paired with an additional \$500 million in funding (approximately), made up of prior allocations of HHAP ; HUD CoC; California Emergency Solutions and Housing (CESH) funds received by the California Department of Housing and Community Development; General Funds and Measure H funds (a 1/4 cent Los Angeles County Sales Tax); annual ESG received from the Los Angeles County Development Authority and Los Angeles Housing Department; General Funds, Community Development Block Grant (CDBG), and County Service Commitment Funds from the City of Los Angeles Housing Department; CalWORKs Single Allocation and Housing Support program funds received from the Los Angeles County Department of Public Social Services; Independent Living Program funds received from the Los Angeles County Department of Children and Family Services; and Home Safe funding received from the Los Angeles County Department of Aging and Community Services.

Recognizing the magnitude and complexity of the homeless challenge in Los Angeles, the City is actively exploring and realizing new approaches to aligning funding and engaging new and existing funding streams. The City further understands that a critical component of this process is ensuring strong and strategic coordination with the County and LAHSA in meeting the needs of our unhoused population. The City, County, and LAHSA continue to work together to strengthen the alignment and integration of our resources and ensure that the impact of all investments is optimized in preventing and ending homelessness.

#### **(IV) Improving homeless point-in-time counts.**

The Greater Los Angeles Homeless Count is a critical community resource that provides invaluable information for developing, implementing, monitoring, and evaluating the effectiveness of homeless services. This point-in-time count is jointly funded by the City and County, with the count conducted by the LA CoC (i.e., LAHSA). Exceeding HUD requirements, the City and County have committed to conducting a point-in-time count every year.

While there have been operational challenges for the point-in-time count related to COVID (i.e. the count was canceled in 2021 and delayed in 2022), the overall structure and process for the integrated point-in-time count is well-established, including the introduction of a cell phone-based application that volunteers used for the 2022 County. The City, County, and LAHSA continue to work together to optimize the effectiveness of this essential data gathering process each year.

**(V) Improving coordinated entry systems to strengthen coordinated entry systems to eliminate racial bias, to create a youth-specific coordinated entry system or youth-specific coordinated entry access points, or to improve the coordinated entry assessment tool to ensure that it contemplates the specific needs of youth experiencing homelessness.**

The Greater LA CoC has had a dedicated youth CES since 2016 with youth-specific points of entry, age appropriate assessment protocols, and targeted housing resources. This work has been informed by the Homeless Youth Forum of Los Angeles, an advisory group operated by LAHSA that is composed entirely of youth who have lived experience with homelessness. As a result of input from this group, the youth CES continues to build our base of youth-specific housing resources by investing in capacity for youth service providers and tailoring services based on best practices in homeless services for youth. For example, LAHSA has used liaisons to the Departments of Children and Family Services and Probation to identify Problem Solving and Diversion options specifically available to youth.

The City also further refined our focus on youth services through participation in technical assistance provided by Cal ICH as a part of the HHAP-2 funding cycle. As a result of this process, the City refined its youth set-aside goals to focus on reducing youth homelessness by increasing interim housing capacity, increasing the availability of permanent housing solutions for youth, and increasing coordination with the County, LAHSA, homeless service providers, community stakeholders, the State, and the Federal government to ensure strategic coordination and investment in a comprehensive strategy to reduce youth homelessness. For example, the City is using HHAP-1 funds to create new housing options for Transition Age Youth (TAY) through Project-Based Transitional Housing. The City is also proposing to use HHAP-3 funding to create an additional 50 permanent supportive housing beds for TAY. Another direct impact of this process was an ongoing meeting structure to facilitate conversations around youth homelessness, including within the framework of LAHSA's federally funded Youth Homelessness Demonstration Program, which includes participation from the City departments (including the City's Housing Department and Youth Development Department), the CAO, and LAHSA.

While the CES and the youth CES are already established, the City and LAHSA continue to work to improve the system with particular focus on addressing racial equity. A cornerstone of this approach is working to operationalize and implement the recommendations of the Ad Hoc Committee on Black People Experiencing Homelessness. One finding from this Committee was that the current CES tool may not reflect the complexity of needs experienced by vulnerable populations, such as Black people experiencing homelessness. To address this concern, LAHSA engaged teams from the USC and the UCLA to conduct the CES Triage Tool Research and Refinement Project. The goals of this project are to update the assessment, administration, and application of the CES triage tools to advance equity, improve system flow, and increase confidence in the system to support appropriate service connections for all people experiencing homelessness.

Following the submission of the City's HHAP-2 application, the City has benefited from technical assistance through Cal ICH and the Technical Assistance Collaborative to refine the racial equity goal and continue to work to operationalize and implement the findings of the foundational work of the Ad Hoc Committee, including 67 recommendations. This process has been incorporated into the ongoing activities of the City's homelessness work with the overarching goal of reducing overrepresentation of Black people in the homeless population and refining LA's homeless services to more effectively meet the needs of Black people experiencing homelessness.

## Question 8

**\*Responses to these questions are for informational purposes only.**

What **information, guidance, technical assistance, training, and/or alignment of resources and programs** should Cal ICH and other State Agencies prioritize to support jurisdictions in progressing towards their Outcome Goals, Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness, and/or would otherwise help strengthen local partnerships, coordination, planning, and progress toward preventing and ending homelessness?

### **Information, Guidance, and Technical Assistance**

Facilitation of planning processes and collaborative approaches among cross-agency and community-level partners

Technical assistance related to goal setting (generally)

Technical assistance related to goal setting in underserved/disproportionately impacted populations

Technical assistance related to achieving outcome goals

Technical assistance on implementing performance-based contracting

Trainings on topics of equity

### **Alignment of Resources and Programs**

In the space below, please describe what Cal ICH and other State Agencies should prioritize related to alignment of resources and programs, strengthening partnerships and collaborations, or any other ways that State can support communities' progress:

### **Untitled**

Due to the high turnover rate and continual changes in staffing in the groups and agencies overseeing homelessness a training in need to know topics and expectations of the State for the application would be helpful, especially for someone for whom it is their first time going through this application process.

## Part IV. Funding Plan Strategic Intent Narrative

### Question 1

#### Eligible Use 1

##### Eligible Use Category Intended to be Supported with HHAP-4

1. Rapid rehousing

**Approximate % of TOTAL HHAP-4 ALLOCATION to be used on this Eligible Use(%)**

31.02%

**Approximate % of TOTAL HHAP-4 ALLOCATION to be used under this Eligible Use as part of the Youth Set Aside? (%)**

0.00%

##### Activities to be Supported with HHAP-4

This will provide continued funding for programs that provide supportive services to people experiencing homelessness by assisting them in accessing permanent housing quickly and for a limited amount of time.

##### How is this a strategic use of HHAP-4 resources that will address needs and gaps within the homelessness response system?

These rapid rehousing programs are crucial in stabilizing people experiencing homelessness as they prepare and support them for permanent housing as fast as possible.

##### How were these decisions to invest HHAP-4 into these activities informed by the planned uses of other state, local, and/or federal funding sources (as documented in the Landscape Analysis in Part I)?

The City leverages a wide range of funding streams to address the shortage of housing units in the demographics identified in the Landscape Analysis. HHAP-4 funds will be paired with, including but not limited to, prior allocations of HHAP (HHAP-1, HHAP-2, HHAP-3), HUD CoC, California Emergency Solutions and Housing funds, General Funds, Measure H funds, ESG Funds, Community Development Block Grant, County Service Commitment Funds, Encampment Resolution Fund program, CalWORKs Single Allocation and Housing Support program funds, Independent Living Program funds, and Home Safe funds to provide new and continued services to people experiencing homelessness.

#### Eligible Use 2

##### Eligible Use Category Intended to be Supported with HHAP-4

2. Operating subsidies

**Approximate % of TOTAL HHAP-4 ALLOCATION to be used on this Eligible Use(%)**

8.19%

**Approximate % of TOTAL HHAP-4 ALLOCATION to be used under this Eligible Use as part of the Youth Set Aside? (%)**

0.00%

##### Activities to be Supported with HHAP-4

This will provide continued funding for several treatment, wellness centers and hygiene programs across the City that provide supportive services to people experiencing homelessness.

##### How is this a strategic use of HHAP-4 resources that will address needs and gaps within the homelessness response system?

These treatment, wellness centers, and hygiene programs provide valuable resources beyond housing to people experiencing homelessness. Examples of services include showers, litter abatement, sharp collections, laundry, meals and more.

**How were these decisions to invest HHAP-4 into these activities informed by the planned uses of other state, local, and/or federal funding sources (as documented in the Landscape Analysis in Part I)?**

The City leverages a wide range of funding streams to address the shortage of housing units in the demographics identified in the Landscape Analysis. HHAP-4 funds will be paired with, including but not limited to, prior allocations of HHAP (HHAP-1, HHAP-2, HHAP-3), HUD CoC, California Emergency Solutions and Housing funds, General Funds, Measure H funds, ESG Funds, Community Development Block Grant, County Service Commitment Funds, Encampment Resolution Fund program, CalWORKs Single Allocation and Housing Support program funds, Independent Living Program funds, and Home Safe funds to provide new and continued services to people experiencing homelessness.

**Eligible Use 3**

**Eligible Use Category Intended to be Supported with HHAP-4**

3. Street outreach

<p><b>Approximate % of TOTAL HHAP-4 ALLOCATION to be used on this Eligible Use(%)</b> 7.57%</p>	<p><b>Approximate % of TOTAL HHAP-4 ALLOCATION to be used under this Eligible Use as part of the Youth Set Aside? (%)</b> 0.00%</p>
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**Activities to be Supported with HHAP-4**

This will provide continued funding for Homeless Engagement Teams, Multi-Disciplinary Teams and other homeless outreach programs the City has funded across City Council Districts

**How is this a strategic use of HHAP-4 resources that will address needs and gaps within the homelessness response system?**

The various Homeless Engagement Teams, Multi-Disciplinary Teams and other homeless outreach programs are vital in contacting and engaging people experiencing homelessness and providing lived-experience and trauma-informed care.

**How were these decisions to invest HHAP-4 into these activities informed by the planned uses of other state, local, and/or federal funding sources (as documented in the Landscape Analysis in Part I)?**

The City leverages a wide range of funding streams to address the shortage of housing units in the demographics identified in the Landscape Analysis. HHAP-4 funds will be paired with, including but not limited to, prior allocations of HHAP (HHAP-1, HHAP-2, HHAP-3), HUD CoC, California Emergency Solutions and Housing funds, General Funds, Measure H funds, ESG Funds, Community Development Block Grant, County Service Commitment Funds, Encampment Resolution Fund program, CalWORKs Single Allocation and Housing Support program funds, Independent Living Program funds, and Home Safe funds to provide new and continued services to people experiencing homelessness.

**Eligible Use 4**

**Eligible Use Category Intended to be Supported with HHAP-4**

4. Services coordination

<p><b>Approximate % of TOTAL HHAP-4 ALLOCATION</b></p>	<p><b>Approximate % of TOTAL HHAP-4 ALLOCATION</b></p>
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**to be used on this Eligible Use(%)**  
5.85%

**to be used under this Eligible Use as part of the Youth Set Aside? (%)**  
0.00%

**Activities to be Supported with HHAP-4**

This will provide continued funding for housing navigation services and Family Source Center to provide supportive services to people experiencing homelessness and transitioning to permanent housing

**How is this a strategic use of HHAP-4 resources that will address needs and gaps within the homelessness response system?**

Housing navigation services and Family Source Centers assists people experiencing homelessness as well as builds trust and connections to social workers, lasting beyond the immediate timeframe.

**How were these decisions to invest HHAP-4 into these activities informed by the planned uses of other state, local, and/or federal funding sources (as documented in the Landscape Analysis in Part I)?**

The City leverages a wide range of funding streams to address the shortage of housing units in the demographics identified in the Landscape Analysis. HHAP-4 funds will be paired with, including but not limited to, prior allocations of HHAP (HHAP-1, HHAP-2, HHAP-3), HUD CoC, California Emergency Solutions and Housing funds, General Funds, Measure H funds, ESG Funds, Community Development Block Grant, County Service Commitment Funds, Encampment Resolution Fund program, CalWORKs Single Allocation and Housing Support program funds, Independent Living Program funds, and Home Safe funds to provide new and continued services to people experiencing homelessness.

**Eligible Use 5**

**Eligible Use Category Intended to be Supported with HHAP-4**

5. Systems support

**Approximate % of TOTAL HHAP-4 ALLOCATION to be used on this Eligible Use(%)**  
2.89%

**Approximate % of TOTAL HHAP-4 ALLOCATION to be used under this Eligible Use as part of the Youth Set Aside? (%)**  
0.00%

**Activities to be Supported with HHAP-4**

This will provide funding to supplement positions that assist and ensure that all related projects being funded through HHAP-4 are implemented and continue to operate, for example real-estate, engineering and attorney services to name a few.

**How is this a strategic use of HHAP-4 resources that will address needs and gaps within the homelessness response system?**

These positions provide support and coordination across the various projects and programs that will be funded by HHAP-4 and provide vital services to ensure the programs are implemented and continues to operate.

**How were these decisions to invest HHAP-4 into these activities informed by the planned uses of other state, local, and/or federal funding sources (as documented in the Landscape Analysis in Part I)?**

The City leverages a wide range of funding streams to address the shortage of housing units in the demographics identified in the Landscape Analysis. HHAP-4 funds will be paired with, including but not limited to, prior allocations of HHAP (HHAP-1, HHAP-2, HHAP-3), HUD CoC, California Emergency Solutions and Housing funds, General Funds, Measure H funds, ESG Funds, Community Development

Block Grant, County Service Commitment Funds, Encampment Resolution Fund program, CalWORKs Single Allocation and Housing Support program funds, Independent Living Program funds, and Home Safe funds to provide new and continued services to people experiencing homelessness.

## Eligible Use 6

### Eligible Use Category Intended to be Supported with HHAP-4

7. Prevention and diversion

**Approximate % of TOTAL HHAP-4 ALLOCATION to be used on this Eligible Use(%)**

0.23%

**Approximate % of TOTAL HHAP-4 ALLOCATION to be used under this Eligible Use as part of the Youth Set Aside? (%)**

0.00%

### Activities to be Supported with HHAP-4

This will provide funding for a program that provides services and support to families at risk of homelessness and experiencing homelessness.

### How is this a strategic use of HHAP-4 resources that will address needs and gaps within the homelessness response system?

The prevention and diversion program supports families at risk of homelessness and experiencing homelessness to avoid entering the shelter system, thereby reducing numbers of people becoming homeless and the need for temporary shelters.

### How were these decisions to invest HHAP-4 into these activities informed by the planned uses of other state, local, and/or federal funding sources (as documented in the Landscape Analysis in Part I)?

The City leverages a wide range of funding streams to address the shortage of housing units in the demographics identified in the Landscape Analysis. HHAP-4 funds will be paired with, including but not limited to, prior allocations of HHAP (HHAP-1, HHAP-2, HHAP-3), HUD CoC, California Emergency Solutions and Housing funds, General Funds, Measure H funds, ESG Funds, Community Development Block Grant, County Service Commitment Funds, Encampment Resolution Fund program, CalWORKs Single Allocation and Housing Support program funds, Independent Living Program funds, and Home Safe funds to provide new and continued services to people experiencing homelessness.

## Eligible Use 7

### Eligible Use Category Intended to be Supported with HHAP-4

8. Interim sheltering (new and existing)

**Approximate % of TOTAL HHAP-4 ALLOCATION to be used on this Eligible Use(%)**

37.25%

**Approximate % of TOTAL HHAP-4 ALLOCATION to be used under this Eligible Use as part of the Youth Set Aside? (%)**

10.00%

### Activities to be Supported with HHAP-4

This will provide funding used to supplement Motel Voucher programs, and services for non-congregate shelters under the City's Homelessness Roadmap and L.A. Alliance Settlement in conjunction with the County.

### How is this a strategic use of HHAP-4 resources that will address needs and gaps within the homelessness response system?

Interim housing programs such as Motel Voucher programs and services for non-congregate shelters are able to serve large numbers of people experiencing homelessness with short-term interventions, supporting them until permanent resources become available as well as facilitating the transition to permanent housing.

**How were these decisions to invest HHAP-4 into these activities informed by the planned uses of other state, local, and/or federal funding sources (as documented in the Landscape Analysis in Part I)?**

The City leverages a wide range of funding streams to address the shortage of housing units in the demographics identified in the Landscape Analysis. HHAP-4 funds will be paired with, including but not limited to, prior allocations of HHAP (HHAP-1, HHAP-2, HHAP-3), HUD CoC, California Emergency Solutions and Housing funds, General Funds, Measure H funds, ESG Funds, Community Development Block Grant, County Service Commitment Funds, Encampment Resolution Fund program, CalWORKs Single Allocation and Housing Support program funds, Independent Living Program funds, and Home Safe funds to provide new and continued services to people experiencing homelessness.

## **Table 7. Demonstrated Need**

**# of available shelter beds**

3,375

**# of people experiencing unsheltered homelessness in the homeless point-in-time count**

41,980

**Shelter vacancy rate (%) in the summer months**

24.00%

**Shelter vacancy rate (%) in the winter months**

24.00%

**% of exits from emergency shelters to permanent housing solutions**

18.00%

**Describe plan to connect residents to permanent housing.**

The City of Los Angeles relies upon LAHSA as the lead agency in placing residents of interim housing or emergency shelter into permanent housing. The City facilitates this goal by providing both interim and permanent housing, as well as funding the supportive services at these projects. The City will support LAHSA's efforts to increase the number of residents exiting Interim Housing into permanent housing, including through increased utilization of Housing Navigation and Time-Limited Subsidies.

## Eligible Use 8

### Eligible Use Category Intended to be Supported with HHAP-4

10. Administrative (up to 7%)

### Approximate % of TOTAL HHAP-4 ALLOCATION to be used on this Eligible Use(%)

7.00%

### Approximate % of TOTAL HHAP-4 ALLOCATION to be used under this Eligible Use as part of the Youth Set Aside? (%)

0.00%

### Activities to be Supported with HHAP-4

This will provide funding for positions to help administer the grant funds and reporting requirements.

### How is this a strategic use of HHAP-4 resources that will address needs and gaps within the homelessness response system?

These administrative positions, in administering the grant funds and reporting requirement, ensures support, oversight and coordination across the various projects and programs that will be funded by HHAP-4.

### How were these decisions to invest HHAP-4 into these activities informed by the planned uses of other state, local, and/or federal funding sources (as documented in the Landscape Analysis in Part I)?

The City leverages a wide range of funding streams to address the shortage of housing units in the demographics identified in the Landscape Analysis. HHAP-4 funds will be paired with, including but not limited to, prior allocations of HHAP (HHAP-1, HHAP-2, HHAP-3), HUD CoC, California Emergency Solutions and Housing funds, General Funds, Measure H funds, ESG Funds, Community Development Block Grant, County Service Commitment Funds, Encampment Resolution Fund program, CalWORKs Single Allocation and Housing Support program funds, Independent Living Program funds, and Home Safe funds to provide new and continued services to people experiencing homelessness.

## Question 2

Please describe how the planned investments of HHAP-4 resources and implementation of the activities to be supported will:

### Help drive progress toward achievement of the Outcome Goals and Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness (as identified in Part II above):

The City of Los Angeles' planned HHAP-4 investments and implementation of the activities to be supported will allow the City to work in a coordinated and integrated manner with our partners in Los Angeles County and LAHSA toward focusing increased interim and permanent housing resources (both capital and rental subsidies), supportive services, and outreach and engagement strategies toward achieving the Outcome Goals and Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness. We can achieve these by streamlining the Coordinated Entry System processes to ensure that housing resources are being effectively matched to people based on need so that the right housing interventions are being targeted to the right people at the right time. Additionally, the City, as well as its partners, will strengthen relationships with the housing authorities for the City and County of Los Angeles (HACLA and HACOLA, respectively) to increase voucher utilization and success rates, implement strategies to maximize emergency vouchers for households experiencing homelessness or at imminent risk of homelessness; explore prioritization for special populations; work with landlords to increase participation; and pair PHA resources, including vouchers, with services and housing units to

create permanent supportive housing opportunities.

**Help address racial inequities and other inequities in the jurisdiction's homelessness response system:**

In the City of Los Angeles, 32.9% of the City's homeless population identifies as Black (2022 PIT Count), yet only 8.8% of the City's total population identifies as Black (2020 American Community Survey 5-year Estimate per the United States Census Bureau). This disproportionate representation of Black people in the homeless population has been a long-standing challenge in Los Angeles, and particularly in the Skid Row community. To address this disproportionality, there is a substantial amount of work happening through the City, the County, and the CoC and CES operated by LAHSA. Our current focus is working to integrate these resources and services to optimize the impact on preventing and ending homelessness.

An important component of this work was the establishment of the Ad Hoc Committee on Black People Experiencing Homelessness by LAHSA in April 2018. The goal of the Committee was to increase understanding and strengthen responses to the overrepresentation of Black people among the homeless population. This Committee generated a report with extensive recommendations for the City, County, and LAHSA to address racial inequities related to homelessness. These recommendations drive the City's efforts to ensure equitable access to housing and related support services. Subsequent to the report being released, LAHSA established the Black People Experiencing Homelessness Implementation Steering Committee, on which the City has a dedicated representative. The Steering Committee also includes service providers, the County, and community advocates.

To further reinforce the implementation of these efforts, the City established a Civil + Human Rights and Equity Department (CHRED) in December 2020. The purpose of CHRED is to strengthen diversity, equity, and accountability. CHRED has participated in the HHAP-2 and HHAP-3 application development process, particularly around the development of racial equity goals, which will continue to be considered for HHAP-4. CHRED continues to support strategies and activities focused on equity across the City.

As a part of the HHAP-2 cycle, the City was able to participate in technical assistance related to our racial equity goal provided by Cal ICH through the Technical Assistance Collaborative (TAC). Given the substantial work that is already underway in Los Angeles, the recommendations of TAC were focused on improving coordination of services to strengthen the operationalization of the recommendations from the LAHSA Ad Hoc Committee on Black People Experiencing Homelessness.

Many of the Committee's recommendations are implemented by LAHSA, which is the CoC and CES lead entity. In addition to the TAC guidance and information outlined above, LAHSA also participates in the Government Alliance on Race and Equity (GARE) cohort, which is another source of technical assistance.

All LAHSA programs are implemented in accordance with established policies and procedures of nondiscrimination and in accordance with the State of California's Proposition 209. LAHSA actively monitors all of its service providers to ensure compliance with all regulatory standards and best practices. As appropriate, LAHSA takes corrective actions, including investigations for any grievances submitted by program participants.

As one example of how the Committee's recommendations have been implemented is the updating of the screening and assessment intake for Project Roomkey and later Project Homekey. Based on the guidance of the Committee, LAHSA created a racial equity resource guide for homeless services providers that was used to guide placements into Projects Roomkey and Homekey, including an updated screening and assessment process that better accounts for the unique vulnerabilities of Black people who are experiencing homelessness. As a reflection of these efforts, from August 2021 through May 2022, an average of 65% of Project Homekey participants were people of color, including approximately 25% who identified as Black.

As another example of this work, LAHSA has worked to increase the number of service providers with expertise serving the racial and ethnic groups that are overrepresented in the homeless population. LAHSA has established an extensive technical assistance model to support smaller service providers in meeting threshold contract requirements and allow them to become eligible for funding opportunities that open in the future. Increasing the capacity of smaller providers and diversifying the service provider base will increase access to traditionally underserved communities and increase equitable access to housing and related support services.

Beyond the disproportionate representation of Black people, the City is also working to ensure that the needs of the Native American and Alaskan Native populations are also addressed in LA. The City, County, and LAHSA are participating in a workgroup to address this issue led by Dr. Andrea Garcia, Mayoral Appointee for the LA City/County Native American Indian Commission (LANAIC). The workgroup is in the process of conducting community engagement sessions, evaluating strategies to implement best practices, which will culminate in an implementation plan. In HHAP 4 the Los Angeles CoC will focus on creating one Latino Homelessness Working Group.

**Be aligned with health and behavioral health care strategies and resources, including resources of local Medi-Cal managed care plans:**

USC and UCLA Street Medicine Teams – The City has developed partnerships with both the University of Southern California (USC) and the University of California, Los Angeles (UCLA) to provide a combination of street medicine and clinic-based services to meet the needs of Angelenos experiencing homelessness. The USC Street Medicine program provides a medical outreach team that includes medical providers, community health workers, registered nurses, occupational therapists, and administrative staff. These teams provide comprehensive healthcare and checkups wherever the person is residing. In January 2022 alone, the team treated 93 unduplicated patients through over 801 individual visits. In that same month, the team also connected 31 individuals to housing.

The City also works closely with the UCLA Homeless Healthcare Collaborative and the UCLA Student Run Homelessness Clinic, which both provide direct in-community medical care to people experiencing homelessness. To minimize barriers to medical care, the team provides services in street, shelter, or interim housing sites. Medical care provided includes primary care, medical screenings, preventive care, vaccinations, continuity care for chronic medical conditions, primary psychiatric care, urgent care, and referrals to housing and social services. UCLA Street Medicine teams partner with the City's mobile hygiene program to bring medical care to the unsheltered and hardest to reach populations.

Managed Care Plans – The City works closely with managed care plans as indicated by emerging community needs. For example, the City was heavily involved with managed care plans at the beginning of the COVID-19 pandemic to understand the potential impact of COVID-19 on people experiencing homelessness and develop mitigation strategies. Managed care plans were also involved in the City's early pandemic efforts to triage people experiencing homelessness who were at high-risk for COVID-19 and who would be candidates for the protections offered through temporary shelter options, including emergency shelters that were established at recreation centers across the City, other interim housing solutions, and the Project Roomkey program.

LA County Department of Health Services – The City engages in intensive, ongoing communication with the County's Department of Health Services to identify and collaborate in responding to any emerging public health issues related to the unsheltered population. The goal is to address any potential health and public-health related concerns before they escalate. This involves a collaborative partnership between the City and the County Departments of Public Health, Mental Health, Health Services, and Public Social Services, as well as the City's Bureau of Sanitation, StreetsLA, and other City and County departments as appropriate.

This collaboration was the impetus for several street-based hygiene programs that both restore the dignity

of people experiencing homelessness and limit the spread of infectious diseases. The Pit Stop program provides fully monitored restrooms across the city so that unhoused individuals have access to safe public restroom facilities. The City currently operates 18 Pit Stop hygiene locations across the City, with an average of over 100,000 visits per month. An additional 30 portable restrooms are operated across the City to increase accessibility. Each of these locations provides a clean, safe place for people experiencing homelessness to engage in hygiene practices that restore dignity and self-esteem and mitigate the spread of communicable diseases, such as COVID-19 and Hepatitis A.

In addition to restrooms, the City also operates four shower trucks that rotate through 15 Shower Stop sites across the City, providing over 1,000 showers per month for unhoused Angelenos. The City provides further access to shower and hygiene facilities through a partnership with the YMCA. Beginning during the COVID-19 pandemic, the City launched a collaboration with the YMCA to allow people experiencing homelessness to utilize the shower and bathroom facilities at designated YMCA sites. During the peak of the pandemic, the City redirected DASH buses to provide transportation for homeless individuals to YMCA sites offering these services. To date, the YMCA has provided over 90,000 showers to people experiencing homelessness and the numbers continue to grow.

Another hygiene resource coordinated by the LA Sanitation Department is the Cleaning and Rapid Engagement (CARE) and CARE+ programs. Deployed in coordination with other supportive outreach services provided by the City and County, CARE cleanings involve spot cleaning homeless encampments where debris, hazardous waste, and other abandoned materials are cleared. CARE+ cleanings, sometimes referred to as “comprehensive cleanups,” are more thorough cleanings that clean and sanitize sidewalks, remove larger debris and hazardous waste, and address other hazards, such as rodents and vectors, human waste, or other harmful and dangerous chemicals, where appropriate. CARE and CARE+ cleanings are sometimes paired with Pit Stop or Shower Stop truck visits, distribution of hygiene kits, and LAHSA’s outreach and engagement teams to connect unhoused Angelenos with housing options and other supportive services.

County Department of Mental Health – As the primary focus of the City is housing solutions and outreach, the City works closely with the County to link people experiencing homelessness to supportive services provided through mainstream services. Most behavioral health services in Los Angeles are funded and coordinated through the LA County Department of Mental Health.

An important County program is the Homeless Outreach and Mobile Engagement (HOME) program that addresses the needs of individuals who are homeless, have severe and persistent mental illness, and reside in locations where outreach and services are limited. This program provides street-based clinical assessments, street psychiatry, and linkage to appropriate services, including mental health and substance abuse treatment. The HOME team provides more specialized and intensive support than general outreach teams can provide for individuals with profound mental health needs and associated impairments that impact their ability to secure shelter and meet their own basic needs.

The County Department of Mental Health also operates an Interim Housing Program to provide temporary shelter for adults with mental illness and their minor children. The program provides shelter, supervision, meals, clothing, hygiene products, and case management. The goal is to support clients with moving to permanent housing.

The City works closely with the County to ensure that individuals experiencing homelessness that are concurrently experiencing severe mental health issues are linked to the HOME team and/or an Interim Housing Program, as appropriate based on individual needs.

Crisis Response – Recognizing the opportunity to strengthen interactions with people experiencing homelessness, the LAPD established a Department Homeless Coordinator position, which is staffed by a Command Level Officer, and several staff-level officers, and is given policy and programmatic oversight of

the Department's operations and deployment of resources. This staff position represents a commitment by the LAPD to address the ongoing needs of the unhoused population in our community.

In November 2021, the City launched a pilot program in Hollywood and Venice known as Crisis and Incident Response through Community-led Engagement (CIRCLE), which provides an alternative, unarmed response to non-emergency 911 calls involving people experiencing homelessness. CIRCLE provides Crisis Response Teams that consist of a licensed mental or behavioral health clinical and two crisis or homeless outreach practitioners with lived experience. These teams are equipped with vehicles for transport, first aid equipment, water, snacks, clothing, and NARCAN. The CIRCLE teams only respond to calls for people experiencing homelessness and the diverted calls typically involve well-being checks, indecent exposure/lack of clothing, loitering, and noise complaints. The City will be expanding the program in Fiscal Year (FY) 22-23, bringing it to more areas of the City.

CIRCLE also provides Proactive Embedded Response Teams (PERT) that are deployed in areas of high need for eight hours a day, seven days a week. Teams include two homeless outreach practitioners with lived experience who are trained in proactive de-escalation techniques and are available to provide outreach, referrals, light sanitation services, and COVID-19 prevention education.

CIRCLE also operates 24/7 Decompression Centers where teams can deploy from and bring unhoused individuals who need a reprieve from the street. Centers provide water, snacks, and a place for individuals to sit or lie down.

To advance the City's alternative 911 response program for people experiencing homelessness, the Mayor's Office of City Homelessness Initiatives (MOCHI) participates in the Harvard Kennedy School of Government Performance Lab's community of practice for alternative 911 response. The community of practice meets monthly to bring together representatives from jurisdictions who are working on developing and implementing alternative emergency response programs.

The City also released a Request for Proposal to implement a pilot program for a mobile crisis response modeled after the Crisis Assistance Helping Out on the Streets (CAHOOTS) program in Eugene, Oregon. Through this process, the City is seeking to expand the deployment of trained crisis response professionals with the intent to implement an unarmed crisis response model on a Citywide 24/7/365 basis for non-violent calls for service as an alternative to a law enforcement response. When implemented, these teams would respond to non-violent calls for services in the areas of mental health, substance abuse, suicide threats, behavioral distress, conflict resolution, welfare checks, and assisting persons experiencing homelessness. It is expected that the roll out of this program will occur in Fiscal Year 2022-23.

**Support increased exits to permanent housing among people experiencing homelessness:**

The City of Los Angeles and our partners in the County and at LAHSA are working hard to increase exits to permanent housing among people experiencing homelessness. One recent innovation is Los Angeles's Housing Central Command (HCC), which is a partnership of the CoC, public housing authorities, U.S. Department of Veterans Affairs, the City's Housing Department, and the County's Department of Health Services and Department of Mental Health, that utilizes data to identify trends, opportunities, and barriers to Permanent Supportive Housing placements. HCC has led to an increase in the utilization of CoC rental assistance.

The CoC also launched an alignment of housing navigation services with Rapid Rehousing programs in FY 2021-22, which we expect to increase utilization of Rapid Rehousing resources in coming years. Our projections for Rapid Rehousing placements were complicated by the anticipated end of Emergency Solutions Grant-COVID-19 funds that served as a significant funding source for Rapid Rehousing in the previous and current fiscal years.

The aforementioned system changes were designed to address the increasing obstacles in Los Angeles to

the use of Rapid Rehousing and tenant-based Permanent Supportive Housing resources. Increasing rents and low rental market vacancies are making it increasingly hard to utilize private apartments for tenant-based rental assistance. In addition to the strategies outlined above, Los Angeles launched the Lease Up program and Resident Property Support Services to collaborate with landlords to secure individual apartments and groups of apartments that can be utilized by people experiencing homelessness with rental assistance. We are currently working in expanding these programs in FY 2022-23.

We are working closely with partner non-profit agencies to explore innovative housing strategies including shared housing and master leasing. The Los Angeles CoC uses a vast array of housing solutions to ensure that as many people experiencing homelessness as possible are connected to permanent housing.

## **Certification**

**I certify that all information included in this Application is true and accurate to the best of my knowledge.**

Yes

Table 1. Landscape Analysis of Needs and Demographics		
	People Experiencing Homelessness	Source and Date Timeframe of Data
<b>Population and Living Situations</b>		
<b>TOTAL # OF PEOPLE EXPERIENCING HOMELESSNESS</b>	41,980	2022 PIT COUNT
# of People Who are <b>Sheltered</b> (ES, TH, SH)	13,522	2022 PIT COUNT
# of People Who are <b>Unsheltered</b>	28,458	2022 PIT COUNT
<b>Household Composition</b>		
# of Households <b>without Children</b>	34,694	2022 PIT COUNT
# of Households with <b>At Least 1 Adult &amp; 1 Child</b>	2,306	2022 PIT COUNT
# of Households with <b>Only Children</b>	90	2022 PIT COUNT
<b>Sub-Populations and Other Characteristics</b>		
# of Adults Who are Experiencing <b>Chronic Homelessness</b>	18,182	2022 PIT COUNT
# of Adults Who are Experiencing <b>Significant Mental Illness</b>	9,367	2022 PIT COUNT
# of Adults Who are Experiencing <b>Substance Abuse</b> Disorders	10,636	2022 PIT COUNT
# of Adults Who are <b>Veterans</b>	1,895	2022 PIT COUNT
# of Adults with <b>HIV/AIDS</b>	900	2022 PIT COUNT
# of Adults Who are <b>Survivors of Domestic Violence</b>	15,662	2022 PIT COUNT
# of <b>Unaccompanied Youth (under 25)</b>	1,127	2022 PIT COUNT
# of <b>Parenting Youth (under 25)</b>	504	2022 PIT COUNT
# of People Who are <b>Children of Parenting Youth</b>	280	2022 PIT COUNT
<b>Gender Demographics</b>		
# of <b>Women/Girls</b>	13,817	2022 PIT COUNT
# of <b>Men/Boys</b>	27,629	2022 PIT COUNT
# of People Who are <b>Transgender</b>	703	2022 PIT COUNT
# of People Who are <b>Gender Non-Conforming</b>	534	2022 PIT COUNT
<b>Ethnicity and Race Demographics</b>		
# of People Who are <b>Hispanic/Latino</b>	17,470	2022 PIT COUNT
# of People Who are <b>Non-Hispanic/Non-Latino</b>	24,510	2022 PIT COUNT
# of People Who are <b>Black or African American</b>	13,814	2022 PIT COUNT
# of People Who are <b>Asian</b>	434	2022 PIT COUNT
# of People Who are <b>American Indian or Alaska Native</b>	474	2022 PIT COUNT
# of People Who are <b>Native Hawaiian or Other Pacific Islander</b>	96	2022 PIT COUNT
# of People Who are <b>White</b>	8,327	2022 PIT COUNT
# of People Who are <b>Multiple Races</b>	1,365	2022 PIT COUNT

*\*If data is not available, please input N/A in the cell and explain why the data is not available below:*

Table 2. Landscape Analysis of People Being Served									
	Permanent Supportive Housing (PSH)	Rapid Rehousing (RRH)	Transitional Housing (TH)	Interim Housing or Emergency Shelter (IH / ES)	Diversion Services and Assistance (DIV)	Homelessness Prevention Services & Assistance (HP)	Outreach and Engagement Services (O/R)	Other: [Identify]	Source(s) and Timeframe of Data
<b>Household Composition</b>									
# of Households <b>without Children</b>	10,606	7,675	1,718	18,372	1,036	1,576	49,421		HMIS, 7/1/21 to 6/30/22
# of Households with <b>At Least 1 Adult &amp; 1 Child</b>	869	2,864	175	2,079	3,600	546	320		HMIS, 7/1/21 to 6/30/22
# of Households with <b>Only Children</b>	3	19	16	74	1	3	807		HMIS, 7/1/21 to 6/30/22
<b>Sub-Populations and Other Characteristics</b>									
# of Adults Who are Experiencing <b>Chronic Homelessness</b>	4,814	3,277	189	8,730	N/A	185	11,057		HMIS, 7/1/21 to 6/30/22
# of Adults Who are Experiencing <b>Significant Mental Illness</b>	7,905	3,825	818	9,281	N/A	642	13,807		HMIS, 7/1/21 to 6/30/22
# of Adults Who are Experiencing <b>Substance Abuse Disorders</b>	2,296	1,251	410	5,293	N/A	119	10,817		HMIS, 7/1/21 to 6/30/22
# of Adults Who are <b>Veterans</b>	1,644	1,328	670	639	247	249	1,586		HMIS, 7/1/21 to 6/30/22
# of Adults with <b>HIV/AIDS</b>	827	190	80	577	N/A	29	751		HMIS, 7/1/21 to 6/30/22
# of Adults Who are <b>Survivors of Domestic Violence</b>	2,015	2,920	396	5,425	N/A	352	5,451		HMIS, 7/1/21 to 6/30/22
# of <b>Unaccompanied Youth (under 25)</b>	479	710	612	1,635	N/A	88	8,143		HMIS, 7/1/21 to 6/30/22
# of <b>Parenting Youth (under 25)</b>	159	722	90	502	N/A	114	112		HMIS, 7/1/21 to 6/30/22
# of People Who are <b>Children of Parenting Youth</b>	133	520	101	370	N/A	30	74		HMIS, 7/1/21 to 6/30/22
<b>Gender Demographics</b>									
# of <b>Women/Girls</b>	5,403	8,868	724	10,624	9,618	1,896	18,015		HMIS, 7/1/21 to 6/30/22
# of <b>Men/Boys</b>	8,040	8,868	1,496	14,550	5,704	1,707	34,534		HMIS, 7/1/21 to 6/30/22
# of People Who are <b>Transgender</b>	108	102	41	268	82	10	558		HMIS, 7/1/21 to 6/30/22
# of People Who are <b>Gender Non-Conforming</b>	14	24	25	71	48	1	120		HMIS, 7/1/21 to 6/30/22
<b>Ethnicity and Race Demographics</b>									
# of People Who are <b>Hispanic/Latino</b>	3,534	6,563	684	9,128	5,311	1,487	18,899		HMIS, 7/1/21 to 6/30/22
# of People Who are <b>Non-Hispanic/Non-Latino</b>	9,967	10,903	1,464	15,861	8,738	2,038	31,909		HMIS, 7/1/21 to 6/30/22
# of People Who are <b>Black or African American</b>	6,827	8,208	1,087	10,439	5,856	1,475	18,513		HMIS, 7/1/21 to 6/30/22
# of People Who are <b>Asian</b>	294	189	34	383	169	51	643		HMIS, 7/1/21 to 6/30/22
# of People Who are <b>American Indian or Alaska Native</b>	250	247	41	471	212	21	1,025		HMIS, 7/1/21 to 6/30/22
# of People Who are <b>Native Hawaiian or Other Pacific Islander</b>	85	98	31	185	99	20	414		HMIS, 7/1/21 to 6/30/22
# of People Who are <b>White</b>	5,570	7,089	865	11,188	5,835	1,371	26,343		HMIS, 7/1/21 to 6/30/22
# of People Who are <b>Multiple Races</b>	320	457	75	545	278	56	839		HMIS, 7/1/21 to 6/30/22

*\*If data is not available, please input N/A in the cell and explain why the data is not available below:*

*Diversion Services are not captured in HMIS the same way program types are, they are captured via an assessment tool in HMIS. Therefore this information is not readily available. Diversion Services are not divided by City/County in the LA HMIS, so these can contain clients from outside of the City of LA.*

Table 3. Landscape Analysis of State, Federal and Local Funding

Funding Program <i>(choose from drop down options)</i>	Fiscal Year <i>(select all that apply)</i>	Total Amount Invested into Homelessness Interventions	# of Vouchers <i>(if applicable)</i>	Funding Source*	Intervention Types Supported with Funding <i>(select all that apply)</i>	Brief Description of Programming and Services Provided		Populations Served <i>(please "x" the appropriate population(s))</i>			
Other (enter funding source under dotted line)	FY 2021-2022	\$ 20,000.00	n/a	Private Funder(s)	Outreach and Engagement	Funds support 0.25 FTE of an Outreach and Housing Navigation position.	X	ALL PEOPLE EXPERIENCING HOMELESSNESS	TARGETED POPULATIONS (please "x" all that apply)		
	FY 2022-2023	\$ 20,000.00	n/a		People Exp Chronic Homelessness				Veterans	Parenting Youth	
		\$ -			People Exp Severe Mental Illness				People Exp HIV/ AIDS	Children of Parenting Youth	
Local business grant		\$ -						People Exp Substance Abuse Disorders	Unaccompanied Youth	Other (please enter here)	
Homeless Housing, Assistance and Prevention Program (HHAP) - via Cal ICH	FY 2022-2023	\$91,519,767.00	n/a	State Agency	Outreach and Engagement	Funding is provided for interim housing capital and operations costs, outreach and engagement, preventative services, hygiene services, youth set-aside, and administrative services.	X	ALL PEOPLE EXPERIENCING HOMELESSNESS	TARGETED POPULATIONS (please "x" all that apply)		
		\$ -			People Exp Chronic Homelessness				Veterans	Parenting Youth	
		\$ -			People Exp Severe Mental Illness				People Exp HIV/ AIDS	Children of Parenting Youth	
State grant		\$ -		Interim Housing/Congregate/Non-Congregate Shelter				People Exp Substance Abuse Disorders	Unaccompanied Youth	Other (please enter here)	
Encampment Resolution Funding - via Cal ICH	FY 2022-2023	\$873,692.50		State Agency	Outreach and Engagement	Funding is provided for outreach and engagement, general client needs (hygiene, medical, personal) and interim housing.		ALL PEOPLE EXPERIENCING HOMELESSNESS	TARGETED POPULATIONS (please "x" all that apply)		
	FY 2023-2024	\$873,692.50			People Exp Chronic Homelessness				Veterans	Parenting Youth	
		\$ -			People Exp Severe Mental Illness				People Exp HIV/ AIDS	Children of Parenting Youth	
State grant		\$ -						People Exp Substance Abuse Disorders	Unaccompanied Youth	X Other (People Experiencing homelessness along the LA River in Council District 4)	
Project Roomkey and Rehousing - via CDS	FY 2022-2023	\$5,027,624.74		State Agency	Interim Housing/Congregate/Non-Congregate Shelter	Funding was used for costs associate with Project Roomkey.		ALL PEOPLE EXPERIENCING HOMELESSNESS	TARGETED POPULATIONS (please "x" all that apply)		
		\$ -			People Exp Chronic Homelessness				Veterans	Parenting Youth	
		\$ -			People Exp Severe Mental Illness				People Exp HIV/ AIDS	Children of Parenting Youth	
State grant		\$ -						People Exp Substance Abuse Disorders	Unaccompanied Youth	Other (COVID-19 vulnerable populations)	
Emergency Solutions Grants (ESG) - via HUD	FY 2022-2023	\$14,657,963.00		Federal Agency	Interim Housing/Congregate/Non-Congregate Shelter	Funds were used to provide operating costs for interim housing, construction and operating costs for Project Homekey, outreach teams, and motel vouchers.	X	ALL PEOPLE EXPERIENCING HOMELESSNESS	TARGETED POPULATIONS (please "x" all that apply)		
		\$ -			People Exp Chronic Homelessness				Veterans	Parenting Youth	
		\$ -			People Exp Severe Mental Illness				People Exp HIV/ AIDS	Children of Parenting Youth	
Federal Grant		\$ -						People Exp Substance Abuse Disorders	Unaccompanied Youth	Other (please enter here)	
Community Development Block Grant - CV (CDBG-CV) - via HUD	FY 2022-2023	\$10,488,548.00		Federal Agency	Permanent Supportive and Service-Enriched Housing	Funds will be used for the construction of Project Homekey 2.0 sites.	X	ALL PEOPLE EXPERIENCING HOMELESSNESS	TARGETED POPULATIONS (please "x" all that apply)		
		\$ -			People Exp Chronic Homelessness				Veterans	Parenting Youth	
		\$ -			People Exp Severe Mental Illness				People Exp HIV/ AIDS	Children of Parenting Youth	
Federal Grant		\$ -						People Exp Substance Abuse Disorders	Unaccompanied Youth	Other (please enter here)	
Community Development Block Grant (CDBG) - via HUD	FY 2022-2023	\$11,763,938.00		Federal Agency	Permanent Supportive and Service-Enriched Housing	Funds were used to provide capital costs for multiple Tiny Home Villages (pallet shelter sites) and for Project Homekey 2.0	X	ALL PEOPLE EXPERIENCING HOMELESSNESS	TARGETED POPULATIONS (please "x" all that apply)		
		\$ -			People Exp Chronic Homelessness				Veterans	Parenting Youth	
		\$ -			People Exp Severe Mental Illness				People Exp HIV/ AIDS	Children of Parenting Youth	
Federal Grant		\$ -						People Exp Substance Abuse Disorders	Unaccompanied Youth	Other (please enter here)	
Local General Fund	FY 2022-2023	\$275,098,049.00		Local Agency	Interim Housing/Congregate/Non-Congregate Shelter	Funds have been used to support City operations for homelessness, construction of interim housing, outreach and hygiene services, and Project Roomkey.	X	ALL PEOPLE EXPERIENCING HOMELESSNESS	TARGETED POPULATIONS (please "x" all that apply)		
		\$ -			People Exp Chronic Homelessness				Veterans	Parenting Youth	
		\$ -			People Exp Severe Mental Illness				People Exp HIV/ AIDS	Children of Parenting Youth	
		\$ -		Outreach and Engagement				People Exp Substance Abuse Disorders	Unaccompanied Youth	Other (please enter here)	
		\$ -		Systems Support Activities							
Other (enter funding source under dotted line)	FY 2022-2023	\$416,241,732.00		Local Agency	Permanent Supportive and Service-Enriched Housing	Funds have been and will be used for the construction of Permanent Supportive Housing and Project Homekey 2.0	X	ALL PEOPLE EXPERIENCING HOMELESSNESS	TARGETED POPULATIONS (please "x" all that apply)		
		\$ -			People Exp Chronic Homelessness				Veterans	Parenting Youth	
		\$ -			People Exp Severe Mental Illness				People Exp HIV/ AIDS	Children of Parenting Youth	
Proposition HHH		\$ -						People Exp Substance Abuse Disorders	Unaccompanied Youth	Other (please enter here)	

Table 3. Landscape Analysis of State, Federal and Local Funding											
Funding Program <i>(choose from drop down options)</i>	Fiscal Year <i>(select all that apply)</i>	Total Amount Invested into Homelessness Interventions	# of Vouchers <i>(if applicable)</i>	Funding Source*	Intervention Types Supported with Funding <i>(select all that apply)</i>	Brief Description of Programming and Services Provided		Populations Served <i>(please "x" the appropriate population[s])</i>			
HOME - American Rescue Plan Program (HOME-ARP) - via HUD	FY 2022-2023	\$58,000,000.00		Federal Agency	Permanent Supportive and Service-Enriched Housing	Funds have been and will be used for the construction of Permanent Supportive Housing and Project Homekey 2.0, prevention, and other homelessness support services.	X	ALL PEOPLE EXPERIENCING HOMELESSNESS	TARGETED POPULATIONS <i>(please "x" all that apply)</i>		
		\$ -			People Exp <b>Chronic Homelessness</b>				Veterans	Parenting Youth	
		\$ -			People Exp <b>Severe Mental Illness</b>				People Exp <b>HIV/ AIDS</b>	Children of Parenting Youth	
Federal Grant		\$ -						People Exp <b>Substance Abuse Disorders</b>	Unaccompanied Youth	Other <i>(please enter here)</i>	
Other <i>(enter funding source under dotted line)</i>	FY 2022-2023	\$101,308,476.00		Local Agency	Permanent Supportive and Service-Enriched Housing	Funds have been and will be used for operations of interim housing sites under the Homelessness Roadmap Agreement with LA County.	X	ALL PEOPLE EXPERIENCING HOMELESSNESS	TARGETED POPULATIONS <i>(please "x" all that apply)</i>		
		\$ -			People Exp <b>Chronic Homelessness</b>				Veterans	Parenting Youth	
		\$ -			People Exp <b>Severe Mental Illness</b>				People Exp <b>HIV/ AIDS</b>	Children of Parenting Youth	
County Roadmap Funds		\$ -						People Exp <b>Substance Abuse Disorders</b>	Unaccompanied Youth	Other <i>(please enter here)</i>	

\* NOTE: Private funder(s) option here could include philanthropy, resources from managed care plans organizations, corporate funders, or other private sources of funding

Table 4. Outcome Goals

Outcome Goal #1a: Reducing the number of persons experiencing homelessness.			
<b>Goal Statement:</b> By the end of the performance period, HDIS data for the <b>Los Angeles CoC</b> will show <b>81,485</b> total people accessing services who are experiencing homelessness annually, representing <b>807 more</b> people and a <b>1% increase</b> from the baseline.			
<i>*Please be sure to copy and paste the goal statement from this application template to Cognito, and only update the fields in [brackets].</i>			
<b>Goal Narrative:</b> [explain reasoning for setting this goal, especially if the goals being set are not aligned with the directional intent of the Outcome Goals] The Los Angeles CoC continues to expand outreach, interim housing, and permanent housing programs which we predict will allow us to slightly increase the # of people experiencing homelessness annually that we can serve. There is some uncertainty around this measure because while we are expanding services we are also losing critical one time pandemic federal funding through programs like ESG-CV and Emergency Housing Vouchers that will diminish our capacity to continue some programs at the same time that we are expanding others.			
Baseline Data:		Outcome Goals July 1, 2022 - June 30, 2025	
Annual estimate of number of people accessing services who are experiencing homelessness	Change in # of People	Change as % of Baseline	Target Annual Estimate of # of people accessing services who are experiencing homelessness
<i>*Actual baseline to be provided by Cal ICH from HDIS: can use local data as placeholder in the meantime 80,678</i>	807	1%	81,485
<b>Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:</b>		<b>Describe the trackable data goal(s) related to this Outcome Goal:</b> <i>Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.</i>	
Given the high rate of Black, AIAN, and Transgender people experiencing homelessness, and the spike in Hispanic/Latino homelessness, including first time homelessness, we will focus on reducing this population's homelessness in the coming year. We are committed to equity and justice, and are continuing to work to ensure that services are culturally competent, trauma informed, and that we are working to serve higher percentages of overrepresented groups to try to reduce the overrepresentation of marginalized and disproportionately impacted groups.		In HHAP 3 the LA CoC focused on the lack of homeless services/programs that are culturally focused on meeting the needs of the AIAN population and the transgender population. LAHSA committed to work to create best practices for providers working with and serving AIAN populations as well as the transgender community, including: *Adding at least one training on AIAN-culturally sensitive programming to our Centralized Training Academy to improve services for AIAN people experiencing homelessness *Adding at least one training on transgender-culturally sensitive programming to our Centralized Training Academy to improve services and outcomes for Transgendered people experiencing homelessness *Implementing two AIAN-specific programs to increase AIAN access to services and exits to permanent housing In HHAP 4 the LA CoC will add one additional goal based on the findings of the 2022 HC and System KPIs which showed that only 15% of Latinos experiencing homelessness moved from interim housing to permanent housing. The LA CoC will seek to increase this to the current system average of 17%.	

Outcome Goal #1b. Reducing the number of persons experiencing homelessness on a daily basis.			
<b>Goal Statement:</b> By the end of the performance period, data for the <b>Los Angeles CoC</b> will show <b>48,063</b> total people experiencing unsheltered homelessness daily, representing <b>485 fewer</b> people and a <b>1% reduction</b> from the baseline.			
<i>*Please be sure to copy and paste the goal statement from this application template to Cognito, only updating the fields in [brackets].</i>			
<b>Goal Narrative:</b> [explain reasoning for setting this goal, especially if the goals being set are not aligned with the directional intent of the Outcome Goals] The Los Angeles CoC originally projected in our HHAP 3 Local Homeless Action Plan that we would not be able to decrease the # of people experiencing unsheltered homelessness daily. In September we released the 2022 Point-in-Time Count that showed 45,878 people experiencing unsheltered homelessness as compared to 46,090 people experiencing unsheltered homelessness in the 2020 Point-in-Time Count. While this data is promising, the LA CoC strongly encourages Cal ICH to not measure progress toward Local Homeless Action Plans and Outcome Goals using the Point-in-Time Count as a measure. The LA CoC found that the reductions in the # of people experiencing unsheltered homelessness were likely caused by a reduction in people falling into homelessness as a result of eviction moratoriums and federal rental assistance programs. Some eviction moratoriums have already expired and the remaining moratoriums will expire in 2023. Many rental assistance programs have already ended. The loss of these critical protections and programs cannot be made up by the homeless response system which will also experience a reduction in funding in 2023.			
Baseline Data:		Outcome Goals July 1, 2022 - June 30, 2025	
Daily Estimate of # of people experiencing unsheltered homelessness	Change in # of People	Change as % of Baseline	Target Daily Estimate of # of people experiencing unsheltered homelessness

Table 4. Outcome Goals			
<i>*Actual baseline to be provided by Cal ICH from HDIS: can use local data as placeholder in the meantime</i> 48,548	485	-1%	48,063
<b>Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:</b>		<b>Describe the trackable data goal(s) related to this Outcome Goal:</b> <i>Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.</i>	
Black, Hispanic/Latino, and American Indian people are overrepresented in the homeless population, and require targeted efforts in outreach and homeless programs to ensure they are served and housed.		In HHAP 3 the Los Angeles CoC focused on expanding equity efforts including: *Adding an equity permanent housing goal *Adding an equity housing placement tool *Ensuring Black and AIAN representation in lived experience boards  In HHAP 4 the Los Angeles CoC will focus on the goals above and expanding equity efforts by creating one Latino Homelessness Working Group.	

Outcome Goal #2. Reducing the number of persons who become newly homeless.			
<b>Goal Statement:</b> By the end of the performance period, HDIS data for the <b>Los Angeles CoC</b> will show <b>36,248</b> total people become newly homeless each year, representing <b>366 fewer</b> people and a <b>1% reduction</b> from the baseline.			
<i>*Please be sure to copy and paste the goal statement from this application template to Cognito, only updating the fields in [brackets].</i>			
<b>Goal Narrative:</b> [explain reasoning for setting this goal, especially if the goals being set are not aligned with the directional intent of the Outcome Goals] The Los Angeles CoC saw a 19% decrease in the number of people becoming homeless between 2018 and 2020, but we recognize that there were many economic factors impacting the number of people who fall into homelessness that were negatively impacted during the COVID-19 pandemic. As stated above, Los Angeles is predicting a significant impact from expiring eviction moratoriums in 2023. Los Angeles's 2022 Point-in-Time Count showed that these impacts are being disproportionately felt by hispanic/Latino and immigrant populations in Los Angeles.			
<b>Baseline Data:</b> Annual Estimate of # of people who become newly homeless each year	<b>Outcome Goals July 1, 2022 - June 30, 2025</b>		
	<b>Change in # of People</b>	<b>Change as % of Baseline</b>	<b>Target Annual Estimate of # of people who become newly homeless each year</b>
<i>*Actual baseline to be provided by Cal ICH from HDIS: can use local data as placeholder in the meantime</i> 36,614	366	-1%	36248
<b>Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:</b>		<b>Describe the trackable data goal(s) related to this Outcome Goal:</b> <i>Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.</i>	
Black and Hispanic/Latino people are overrepresented in first time homelessness. We are working to ensure that problem solving and prevention is advertised more prominently in communities where Black and Hispanic/Latino people are more heavily represented, for example Most Disadvantaged Communities.		In HHAP 3 the Los Angeles CoC focused on expanding problem solving and prevention including: * Ensuring problem solving and prevention are utilized in Most Disadvantaged Communities * Expanding problem solving to the County's Office of Diversion and Reentry and Public Defender and private organizations providing reentry service * Expanding problem solving to faith-based organizations * Collecting and publishing data on BIPOC tenant retention  In HHAP 4 the Los Angeles CoC will add one additional goal to expand problem solving to three community-	

Outcome Goal #3. Increasing the number of people exiting homelessness into permanent housing.			
<b>Goal Statement:</b> By the end of the performance period, HDIS data for the <b>Los Angeles CoC</b> will show <b>9,166</b> total people exiting homelessness into permanent housing annually, representing <b>679 more</b> people and a <b>8% increase</b> from the baseline.			
<i>*Please be sure to copy and paste the goal statement from this application template to Cognito, only updating the fields in [brackets].</i>			

Table 4. Outcome Goals

<b>Goal Narrative:</b> [explain reasoning for setting this goal, especially if the goals being set are not aligned with the directional intent of the Outcome Goals] The Los Angeles CoC will achieve an 8% increase on this System Performance Measure, but also requests the ability to provide supplemental data to CallCH on permanent housing placements. This System Performance Measure does not capture the majority of the Los Angeles CoC's permanent housing placements for three reasons. 1) The Los Angeles CoC has worked closely with mainstream systems to expand the supply of permanent supportive housing in Los Angeles including significant investments in permanent supportive housing from public housing authorities, the County Department of Health Services and the County Department of Mental Health. In order to secure these investments these systems required that permanent supportive housing developers and service providers enter their performance data into data systems outside of the Los Angeles CoC's HMIS. The Los Angeles CoC is working closely with the County to create a data warehouse of County data systems and HMIS data, but this data will live outside the Los Angeles CoC's HMIS, meaning that it will not be captured by HDIS. 2) The Los Angeles CoC has worked closely with the California Policy Lab to create System Key Performance Indicators that measure rapid rehousing and permanent supportive housing placements and has found that data for permanent supportive housing placements is more accurate when data elements not included in this System Performance Measure are included, such as record of rapid rehousing rental payments. Homeless service providers are not provided the funding they need to provide 100% accurate data in HMIS and, as result, it is the responsibility of the CoC to constantly be analyzing HMIS data to see how to improve data collection including looking at all measures of permanent supportive housing placements to measure performance. 3) Because resources for rapid rehousing and permanent supportive housing are not scaled to meet the need of people experiencing homelessness in the Los Angeles CoC, the CoC utilizes a broad range of housing options to get as many permanent supportive housing placements as possible, including strategies like problem solving, shared housing, shallow subsidy, affordable housing and mainstream voucher programs. We recognize that programs like the Emergency Housing Voucher program are not supportive housing because these vouchers are often not paired with services. As a result, we do not categorize these permanent housing placements as rapid rehousing or permanent supportive housing and they are not captured by this System Performance Measure. The Los Angeles CoC requests the opportunity to provide supplemental data on permanent supportive housing placements to CallCH to demonstrate the full reflection of permanent supportive housing placements by the Los Angeles CoC, which was close to 90,000 placements in 2021.			
<b>Baseline Data:</b> Annual Estimate of # of people exiting homelessness into permanent housing		<b>Outcome Goals July 1, 2022 - June 30, 2025</b> Target Annual Estimate of # of people exiting homelessness into permanent housing	
		<b>Change in # of People</b>	<b>Change as % of Baseline</b>
*Actual baseline to be provided by Cal ICH from HDIS: can use local data as placeholder in the meantime 8,487		679	8%
<b>Describe Your Related Goals for</b>			
<b>Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:</b>		<b>Describe the trackable data goal(s) related to this Outcome Goal:</b> Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.	
Black, Hispanic/Latino, and American Indian people are overrepresented in the homeless population. Hispanic/Latinos are not currently accessing housing programs at a proportional rate. To correct for this, we are using equity indicators to center equity in resource allocation and prioritization.		In HHAP 3 the Los Angeles CoC focused on: * Establishing a Permanent Supportive Housing Advisory Board and soliciting feedback from permanent supportive housing providers to increase utilization of permanent supportive housing by Black and American Indian/Alaskan Native people experiencing homelessness.  In HHAP 4 the Los Angeles CoC will focus on continuing to work on the goal above and add rapid rehousing programs dedicated specifically to at least 8 access centers to increase the number of BIPOC unsheltered PEH who can access permanent supportive housing.	

<b>Outcome Goal #4. Reducing the length of time persons remain homeless.</b>			
<b>Goal Statement:</b> By the end of the performance period, HDIS data for the Los Angeles CoC will show 170 days as the average length of time that persons are enrolled in street outreach, emergency shelter, transitional housing, safehaven projects and time prior to move-in for persons enrolled in rapid rehousing and permanent housing programs annually, representing 11 fewer days and a 6% reduction from the baseline.  *Please be sure to copy and paste the goal statement from this application template to Cognito, only updating the fields in [brackets].			
<b>Goal Narrative:</b> [explain reasoning for setting this goal, especially if the goals being set are not aligned with the directional intent of the Outcome Goals] The Los Angeles CoC has set a strategic goal to reduce unsheltered homelessness in Los Angeles and our critical strategy to achieve this goal is to increase permanent housing placements from interim housing and reduce the length of time that people experiencing homelessness utilize interim housing before placement into permanent housing. Implementation of this strategy is being supported by the dedication of housing navigation resources to all interim housing programs in Los Angeles County and a team of technical advisors who are supporting interim housing programs to increase their capacity to get interim housing participants document-ready for permanent housing placement. The CoC is also monitoring data quarterly to ensure that housing navigation is being assigned and is resulting in successful permanent housing placements for specific populations including Black and Hispanic/Latino interim housing participants.			
<b>Baseline Data:</b> Average length of time (in # of days) persons enrolled in street outreach, emergency shelter, transitional housing, safehaven projects and time prior to move-in for persons enrolled in rapid rehousing and permanent housing programs		<b>Outcome Goals July 1, 2022 - June 30, 2025</b> Target Average length of time (in # of days) persons enrolled in street outreach, emergency shelter, transitional housing, safehaven projects and time prior to move-in for persons enrolled in rapid rehousing and permanent housing programs	
		<b>Change in # of People</b>	<b>Change as % of Baseline</b>

Table 4. Outcome Goals			
*Actual baseline to be provided by Cal ICH from HDIS: can use local data as placeholder in the meantime 181	11 Days	-6%	170 Days
Underserved Populations and Populations Disproportionately Impacted by Homelessness			
Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:		Describe the trackable data goal(s) related to this Outcome Goal: <i>Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.</i>	
Black and Hispanic/Latinos, especially those who are multi-race, have longer lengths of homelessness overall, between 184 and 217 days. Multi-race have 217, Black have 196, and Hispanic/Latino have 184 days on average. Veterans have especially long lengths of stay as well, at 251 days. We are committed to working to eliminate barriers and extended periods of homelessness for these groups, including by addressing landlord discrimination, assisting with access to income, and continuing to center equity in how we prioritize resources.		In HHAP 3 the Los Angeles CoC focused on expanding equity efforts including: <ul style="list-style-type: none"> <li>* Reducing the number of days veterans experience homelessness by meeting with the VA 12 times per year to coordinate services</li> <li>* Ensuring Housing Navigation connected proportionally to Black PEH to increase permanent housing outcomes for Black PEH.</li> <li>* Tracking equity data on a quarterly basis</li> </ul> In HHAP 4 the Los Angeles CoC will continue the goals above and ensure that at least 500 Black and Hispanic/Latino PEH in interim housing are assisted by housing navigation to successfully move into permanent	

**Outcome Goal #5. Reducing the number of persons who return to homelessness within two years after exiting homelessness to permanent housing.**

**Goal Statement:**  
 By the end of the performance period, HDIS data for the **Los Angeles CoC** will show **10%** of people return to homelessness within 2 years after having exited homelessness to permanent housing, representing a **1% reduction** from the baseline.

*\*Please be sure to copy and paste the goal statement from this application template to Cognito, only updating the fields in [brackets].*

**Goal Narrative:**  
 [explain reasoning for setting this goal, especially if the goals being set are not aligned with the directional intent of the Outcome Goals]  
 Baseline data on returns to homelessness in the Los Angeles CoC showed a 3% increase in returns to homelessness from 2018 to 2020. The Los Angeles CoC is committed to reversing this trend and ensuring that returns to homelessness do not include more than 10% of people who have exited homelessness to permanent housing. The Los Angeles CoC will focus on improving this measure for Black Indigenous People of Color in permanent housing programs. The Los Angeles CoC uses our System Key Performance Indicators to monitor this data quarterly for returns at 6 months, 12 months, and 24 months. Our data shows that there is a high rate of rapid rehousing exits to unknown destination for some populations. The Los Angeles CoC will provide technical assistance to rapid rehousing providers to ensure that no more than 5% of any racial or ethnic population in rapid rehousing programs exit to an unknown destination.

baseline Data:	Outcome Goals July 1, 2022 - June 30, 2025		
% of people who return to homelessness within 2 years after having exited homelessness to permanent housing	Change in % of People	Change as % of Baseline	target % of people who return to homelessness within 2 years after having exited homelessness to permanent housing
*Actual baseline to be provided by Cal ICH from HDIS: can use local data as placeholder in the meantime 6%	1%	-1%	10%

Underserved Populations and Populations Disproportionately Impacted by Homelessness	
Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:	Describe the trackable data goal(s) related to this Outcome Goal: <i>Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.</i>
American Indian or Alaska Native, and Hawaiian/other Pacific Islander have higher rates or return to homelessness. We continue to work on how we can better support various populations to retain permanent housing.	In HHAP 3 the Los Angeles CoC focused on expanding equity efforts including: <ul style="list-style-type: none"> <li>* Tracking and publishing data quarterly on BIPOC tenant retention in permanent housing, including the AIAN population</li> <li>* Creating a training for case managers on tenant rights</li> </ul> In HHAP 4 the Los Angeles CoC will continue the goals above and will provide technical assistance to Rapid Rehousing providers to ensure that no more than 5% of Rapid Rehousing clients of any racial or ethnic population exit to unknown destinations

**Outcome Goal #6. Increasing successful placements from street outreach.**

Table 4. Outcome Goals

<p><b>Goal Statement:</b>                  By the end of the performance period, HDIS data for the <b>Los Angeles CoC</b> will show <b>4,563</b> total people served in street outreach projects exit to emergency shelter, safe haven, transitional housing, or permanent housing destinations annually, representing <b>338 more</b> people and a <b>8% increase</b> from the baseline.</p> <p><i>*Please be sure to copy and paste the goal statement from this application template to Cognito, only updating the fields in [brackets].</i></p>			
<p><b>Goal Narrative:</b>                  [explain reasoning for setting this goal, especially if the goals being set are not aligned with the directional intent of the Outcome Goals]                  The Los Angeles CoC is focused on increasing permanent housing placements through the assignment of housing navigation. Housing navigation supports have already been assigned to all interim housing sites and we are now working on implementing assignment of housing navigation for people experiencing unsheltered homelessness by providing housing navigation and rapid rehousing for access centers.</p>			
<p><b>baseline data.</b></p> <p><b>Annual # of people served in street outreach projects who exit to emergency shelter, safe haven, transitional housing, or permanent</b></p> <p><i>*Actual baseline to be provided by Cal ICH from HDIS: can use local data as placeholder in the meantime 4,225</i></p>		<p><b>Outcome Goals July 1, 2022 - June 30, 2025</b></p> <p><b>Change in # of People</b></p> <p><b>Change as % of Baseline</b></p> <p><b>Target Annual Estimate of # of people served in street outreach projects who exit to emergency shelter, safe haven, transitional housing, or permanent housing</b></p>	
<p>338</p>		<p>8%</p> <p>4,563</p>	
<p><b>Underserved Populations and Populations Disproportionately Impacted by Homelessness</b></p>			
<p><b>Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:</b></p>		<p><b>Describe the trackable data goal(s) related to this Outcome Goal:</b>  <i>Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.</i></p>	
<p>Black and Hispanic/Latino populations trail slightly behind white PEH in exits from outreach to interim and permanent housing destinations. BIPOC populations will benefit from improved access and increased placements from street outreach to housing programs.</p>		<p>In HHAP 3 the Los Angeles CoC focused on expanding equity efforts including:</p> <ul style="list-style-type: none"> <li>* Removing the CES assessment for entry to Interim Housing</li> <li>* Creating a pathway to refer PEH in outreach programs to permanent housing programs</li> <li>* Annually produce 4 quarterly reports documenting the racial and ethnic demographics of street outreach clients who successfully access interim housing programs each quarter</li> </ul> <p>In HHAP 4 the Los Angeles CoC will continue the goals above and add rapid rehousing programs dedicated specifically to at least 8 access centers to increase the number of BIPOC unsheltered PEH who can access permanent housing.</p>	

Table 5. Strategies to Achieve Outcome Goals

Strategy	Performance Measure to Be Impacted (Check all that apply)
<p><b>Increasing investments into, or otherwise scaling up, specific interventions or program types</b></p> <p><b>Description</b> Provide and maintain diverse interim housing offerings under the City's Homelessness Roadmap leveraging different funding sources, including 50% operating costs being provided by Los Angeles County.</p> <p><b>Timeframe</b> Through June 2025</p> <p><b>Entities with Lead Responsibilities</b> City Administrative Officer (CAO), Los Angeles Housing Department (LAHD), Los Angeles Homeless Services Authority (LAHSA), County of Los Angeles</p> <p><b>Measurable Targets</b> Maintaining a minimum of 6,700 homeless interventions</p>	<p><input checked="" type="checkbox"/> Reducing the number of persons experiencing homelessness.</p> <p><input type="checkbox"/> Reducing the number of persons who become homeless for the first time.</p> <p><input type="checkbox"/> Increasing the number of people exiting homelessness into permanent housing.</p> <p><input checked="" type="checkbox"/> Reducing the length of time persons remain homeless.</p> <p><input type="checkbox"/> Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.</p> <p><input type="checkbox"/> Increasing successful placements from street outreach.</p> <p><input type="checkbox"/> Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.</p>
<p><b>Strengthening the quality or performance of housing and/or services programs</b></p> <p><b>Description</b> Provide and maintain funding for Time Limited Subsidies which will also have Housing Navigation services.</p> <p><b>Timeframe</b> Through June 2025</p> <p><b>Entities with Lead Responsibilities</b> City Administrative Officer (CAO), Los Angeles Housing Department (LAHD), Los Angeles Homeless Services Authority (LAHSA), County of Los Angeles</p> <p><b>Measurable Targets</b> Maintain 2,358 Time Limited Subsidies slots.</p>	<p><input checked="" type="checkbox"/> Reducing the number of persons experiencing homelessness.</p> <p><input type="checkbox"/> Reducing the number of persons who become homeless for the first time.</p> <p><input checked="" type="checkbox"/> Increasing the number of people exiting homelessness into permanent housing.</p> <p><input checked="" type="checkbox"/> Reducing the length of time persons remain homeless.</p> <p><input type="checkbox"/> Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.</p> <p><input type="checkbox"/> Increasing successful placements from street outreach.</p> <p><input type="checkbox"/> Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.</p>
<p><b>Increasing investments into, or otherwise scaling up, specific interventions or program types</b></p> <p><b>Description</b> Housing Navigation Services for programs like Time Limited Subsidies and other programs like the Family Navigation Services in Council Districts.</p> <p><b>Timeframe</b> Through June 2025</p> <p><b>Entities with Lead Responsibilities</b> City Administrative Officer (CAO), Los Angeles Housing Department (LAHD), Los Angeles Homeless Services Authority (LAHSA), County of Los Angeles</p> <p><b>Measurable Targets</b> Assign Housing Navigation Services in programs that did not have such services in that past to increase the number of people going to permanent housing.</p>	<p><input checked="" type="checkbox"/> Reducing the number of persons experiencing homelessness.</p> <p><input type="checkbox"/> Reducing the number of persons who become homeless for the first time.</p> <p><input checked="" type="checkbox"/> Increasing the number of people exiting homelessness into permanent housing.</p> <p><input checked="" type="checkbox"/> Reducing the length of time persons remain homeless.</p> <p><input type="checkbox"/> Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.</p> <p><input type="checkbox"/> Increasing successful placements from street outreach.</p> <p><input checked="" type="checkbox"/> Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.</p>

Table 6. Funding Plan Strategic Intent

Eligible Use Category Intended to be Supported with HHAP-4	Approximate % of TOTAL HHAP-4 ALLOCATION to be used on this Eligible Use (%)	Approximate % of TOTAL HHAP-4 ALLOCATION to be used under this Eligible Use as part of the Youth Set Aside? (%)	Activities to be Supported with HHAP-4	How is this a strategic use of HHAP-4 resources that will address needs and gaps within the homelessness response system?	How were these decisions to invest HHAP-4 into these activities informed by the planned uses of other state, local, and/or federal funding sources (as documented in the Landscape Analysis in Part I)?
1. Rapid rehousing	31.02%		This will provide continued funding for programs that provide supportive services to people experiencing homelessness by assisting them in accessing permanent housing quickly and for a limited amount of time.	These rapid rehousing programs are crucial in stabilizing people experiencing homelessness as they prepare and support them for permanent housing as fast as possible.	The City leverages a wide range of funding streams to address the shortage of housing units in the demographics identified in the Landscape Analysis. HHAP-4 funds will be paired with, including but not limited to, prior allocations of HHAP (HHAP-1, HHAP-2, HHAP-3), HUD CoC, California Emergency Solutions and Housing funds, General Funds, Measure H funds, ESG Funds, Community Development Block Grant, County Service
2. Operating subsidies	8.19%		This will provide continued funding for several treatment, wellness centers and hygiene programs across the City that provide supportive services to people experiencing homelessness.	These treatment, wellness centers, and hygiene programs provide valuable resources beyond housing to people experiencing homelessness. Examples of services include showers, litter abatement, sharp collections, laundry, meals and more.	The City leverages a wide range of funding streams to address the shortage of housing units in the demographics identified in the Landscape Analysis. HHAP-4 funds will be paired with, including but not limited to, prior allocations of HHAP (HHAP-1, HHAP-2, HHAP-3), HUD CoC, California Emergency Solutions and Housing funds, General Funds, Measure H funds, ESG Funds, Community Development Block Grant, County Service
3. Street outreach	7.57%		This will provide continued funding for Homeless Engagement Teams, Multi-Disciplinary Teams and other homeless outreach programs the City has funded across City Council Districts.	The various Homeless Engagement Teams, Multi-Disciplinary Teams and other homeless outreach programs are vital in contacting and engaging people experiencing homelessness and providing lived-experience and trauma-informed care.	The City leverages a wide range of funding streams to address the shortage of housing units in the demographics identified in the Landscape Analysis. HHAP-4 funds will be paired with, including but not limited to, prior allocations of HHAP (HHAP-1, HHAP-2, HHAP-3), HUD CoC, California Emergency Solutions and Housing funds, General Funds, Measure H funds, ESG Funds, Community Development Block Grant, County Service
4. Services coordination	5.85%		This will provide continued funding for housing navigation services and Family Source Center to provide supportive services to people experiencing homelessness and transitioning to permanent housing	Housing navigation services and Family Source Centers assists people experiencing homelessness as well as builds trust and connections to social workers, lasting beyond the immediate timeframe.	The City leverages a wide range of funding streams to address the shortage of housing units in the demographics identified in the Landscape Analysis. HHAP-4 funds will be paired with, including but not limited to, prior allocations of HHAP (HHAP-1, HHAP-2, HHAP-3), HUD CoC, California Emergency Solutions and Housing funds, General Funds, Measure H funds, ESG Funds, Community Development Block Grant, County Service
5. Systems support	2.89%		This will provide funding to supplement positions that assist and ensure that all related projects being funded through HHAP-4 are implemented and continue to operate, for example real-estate, engineering and attorney services to name a few.	These positions provide support and coordination across the various projects and programs that will be funded by HHAP-4 and provide vital services to ensure the programs are implemented and continues to operate.	The City leverages a wide range of funding streams to address the shortage of housing units in the demographics identified in the Landscape Analysis. HHAP-4 funds will be paired with, including but not limited to, prior allocations of HHAP (HHAP-1, HHAP-2, HHAP-3), HUD CoC, California Emergency Solutions and Housing funds, General Funds, Measure H funds, ESG Funds, Community Development Block Grant, County Service
6. Delivery of permanent housing					
7. Prevention and diversion	0.23%		This will provide funding for a program that provides services and support to families at risk of homelessness and experiencing homelessness.	The prevention and diversion program supports families at risk of homelessness and experiencing homelessness to avoid entering the shelter system, thereby reducing numbers of people becoming homeless and the need for temporary shelters.	The City leverages a wide range of funding streams to address the shortage of housing units in the demographics identified in the Landscape Analysis. HHAP-4 funds will be paired with, including but not limited to, prior allocations of HHAP (HHAP-1, HHAP-2, HHAP-3), HUD CoC, California Emergency Solutions and Housing funds, General Funds, Measure H funds, ESG Funds, Community Development Block Grant, County Service
8. Interim sheltering (new and existing)	37.25%	10.00%	This will provide funding used to supplement Motel Voucher programs, and services for non-congregate shelters under the City's Homelessness Roadmap and L.A. Alliance Settlement in conjunction with the County.	Interim housing programs such as Motel Voucher programs and services for non-congregate shelters are able to serve large numbers of people experiencing homelessness with short-term interventions, supporting them until permanent resources become available as well as facilitating the transition to permanent housing.	The City leverages a wide range of funding streams to address the shortage of housing units in the demographics identified in the Landscape Analysis. HHAP-4 funds will be paired with, including but not limited to, prior allocations of HHAP (HHAP-1, HHAP-2, HHAP-3), HUD CoC, California Emergency Solutions and Housing funds, General Funds, Measure H funds, ESG Funds, Community Development Block Grant, County Service
9. Shelter improvements to lower barriers and increase privacy					
10. Administrative (up to 7%)	7.00%		This will provide funding for positions to help administer the grant funds and reporting requirements.	These administrative positions, in administering the grant funds and reporting requirement, ensures support, oversight and coordination across the various projects and programs that will be funded by HHAP-4.	The City leverages a wide range of funding streams to address the shortage of housing units in the demographics identified in the Landscape Analysis. HHAP-4 funds will be paired with, including but not limited to, prior allocations of HHAP (HHAP-1, HHAP-2, HHAP-3), HUD CoC, California Emergency Solutions and Housing funds, General Funds, Measure H funds, ESG Funds, Community Development Block Grant, County Service
<b>Total:</b>	<b>100.00%</b>	<b>10.00%</b>			

Table 7. Demonstrated Need

**Complete ONLY if you selected Interim Housing/Congregate/Non-Congregate Shelter as an activity on the Funding Plans tab.**

Demonstrated Need	
# of available shelter beds	3,375
# of people experiencing unsheltered homelessness in the homeless point-in-time count	41,980
Shelter vacancy rate (%) in the summer months	24%
Shelter vacancy rate (%) in the winter months	24%
% of exits from emergency shelters to permanent housing solutions	18%
<b>Describe plan to connect residents to permanent housing.</b>	
<p>The City of Los Angeles relies upon LAHSA as the lead agency in placing residents of interim housing or emergency shelter into permanent housing. The City facilitates this goal by providing both interim and permanent housing, as well as funding the supportive services at these projects. The City will support LAHSA's efforts to increase the number of residents exiting Interim Housing into permanent housing, including through increased utilization of Housing Navigation and Time-Limited Subsidies.</p>	