

REPORT FROM

OFFICE OF THE CITY ADMINISTRATIVE OFFICER

Date: July 13, 2022

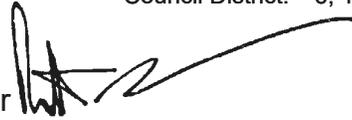
CAO File No. 0150-11647-0003

Council File No. 20-0602

Council District: 6, 11

To: The Mayor

From: Matthew W. Szabo, City Administrative Officer



Reference: Communications from Los Angeles World Airports dated June 2, 2022; referred by the Mayor for a report on June 2, 2022

Subject: **PROPOSED FIFTH AMENDMENT TO CONTRACT DA-5212 WITH INTEGRATED SECURITY SOLUTIONS, INC. TO EXTEND THE TERM OF THE AGREEMENT AND INCREASE THE CONTRACT AUTHORITY TO SUPPORT THE MIGRATION AND CONFIGURATION OF CAMERAS TO THE EXISTING GENETEC VIDEO MANAGEMENT SYSTEM**

RECOMMENDATION

That the Mayor:

1. Approve a proposed Fifth Amendment to Contract DA-5212 with Integrated Security Solutions, Inc. to extend the term of the contract by one year, increase the contract authority by \$6,413,030, for a total not-to-exceed \$14,087,962 to support the migration and configuration of cameras to the existing Video Management System and secure ongoing maintenance, repair, and support services for the Closed Circuit Television Video Surveillance and Intelligent Observation Network, subject to City Attorney approval as to form and compliance with the City's Standard provisions, including: Living Wage Ordinance, Affirmative Action Program, Business Tax Registration Certification, Child Support Obligations Ordinance, Contractor Responsibility Program, First Source Hiring Program, Bidder Contributions CEC Form 55, MLO Bidder Contributions CEC Form 50, and Iran Contracting Act of 2010;
2. Authorize the Chief Executive Officer of the Los Angeles World Airports to execute the proposed Fifth Amendment to Contract DA-5212, upon approval by the Los Angeles City Council, and prior to the execution of the Fifth Amendment, Integrated Security Solutions, Inc. must:
 - a. Have approved insurance documents, in the terms and amounts required, on file with Los Angeles World Airports; and

- b. Be determined by Public Works, Office of Contract Compliance to be in full compliance with the provisions of the Equal benefits Ordinance; and
3. Return the request to the Los Angeles World Airports for further processing, including Council Consideration.

SUMMARY

The Los Angeles World Airports (LAWA) Board of Airport Commissioners (BOAC) requests approval of a proposed Fifth Amendment (Amendment; Agreement) to Contract DA-5212 with Integrated Security Solutions, Inc. (ISSI; Contractor) to extend the contract term by one year, to July 31, 2023, and increase the contract authority by \$6,413,030, for a total not-to-exceed \$14,087,962. The core objectives of this Agreement are to: 1) migrate the existing cameras from the Nice Vision Video Management System (VMS) to the current Genetec VMS; 2) support the hardware configuration; 3) manage, operate, maintain, and repair the VMS; 4) continue on-call support services of the Closed Circuit Television Video Surveillance and Intelligent Observation Network (CCTV VISION); and 5) allow sufficient time for LAWA to complete a Request for Proposal (RFP) process and award a new contract.

LAWA's CCTV video footage is an essential tool for law enforcement investigations, admissible evidence presented in court, liability determination, and planning efforts. According to airport security regulations, federal agency requirements, and LAWA's operational needs, the Department is legally obligated to produce live and archived CCTV video footage for use by Airport Police, Airport Operations, Risk Management, City Attorney's Office, Human Resources, and federal agencies such as Customs and Border Protection, and Transportation Security Administration.

Currently, LAWA is utilizing the Nice Vision VMS for its video surveillance coverage and security control measures at LAX. As a result of the system nearing the end of its useful life, the manufacturer no longer provides software updates to improve functionalities, address security vulnerabilities and system bugs, and it also significantly reduced maintenance support services. Subsequently, airport security is being compromised because of the systems' unpredictable performance outcomes and its inability to consistently access live and recorded video surveillance.

ISSI provides around-the-clock support for the current Video Management System (VMS), which LAWA's Information Management Technology (IMT) Division uses to monitor airport activity as part of its daily operations to enhance public safety and security. The current CCTV VISION system is composed of 6,918 cameras, associated peripherals, and external system interfaces, all of which ISSI maintains to ensure proper usability. The Contractor also configures the VMS and the required storage hardware for capital construction projects that necessitate cameras.

The inconsistency of the Nice Vision VMS presents imminent risks because it diminishes airport personnel the ability to monitor, manage, and timely respond to undesirable activities such as security breaches, crimes, and traffic congestion. As a result of LAWA's inability to routinely access video footage, criminal investigations and verifications of incidents are greatly hindered, leaving

LAWA at risk of financial liability in litigations based on injury or property loss because of the lack of evidence to refute the claim.

Risk factors produced by the Nice Vision VMS necessitate an urgency to convert to a more robust VMS so that LAWA cameras can be accessed continuously and reliably. The IMT Division recommends that migration to the Genetec VMS will enhance deficient system functionalities, mitigate existing hazards and emerging security threats, and provide ongoing system updates to shield against potential dangers. LAWA successfully implemented installations of the Genetec VMS to support new cameras at Tom Bradley International Terminal (TBIT), Terminal 1.5, Airport Police Facility, and Intermodal Transportation Facility West projects. Additionally, ISSA completed the configuration of the hardware and the Genetec VMS for cameras that were installed under the Terminal 2/3 Modernization Headhouse and TBIT Domestic Bag Claim projects.

In addition to ISSI migrating the existing cameras to the new technology, the project will be complemented with a cloud-storage proof-of-concept (POC). The primary objective of the POC is to reduce the need to purchase physical storage space on LAWA premises. LAWA anticipates growth to over 10,000 cameras, with a requirement to store video for no less than 30 days and potentially up to one year. The POC will also assist LAWA's evaluation of the viability, performance, and effectiveness of storing videos in the cloud versus the cost of on-premises storage.

Approval of a Fifth Amendment is necessary for the conversion to the Genetec VMS, installation of the new cameras, and implementation of the required hardware configurations. The term extension also enables LAWA sufficient time to conduct a Request for Proposal process and award a new contract for the operation, maintenance, repair, and on-call support services of the CCTV VISION. Additionally, an appropriation of capital for \$4,874,843 is required to carry out the scope of the proposed Agreement. The cost estimation for this project is illustrated in the table below:

Description	Additional Contract Authority Needed
Capital cost	\$4,874,843
Operating cost	\$1,538,187
Total cost	\$6,413,030

LAWA's Procurement Services staff has reviewed the proposed action (File No. 10041897) and established mandatory inclusivity goals of 15 percent Small Business Enterprise (SBE), 5 percent Local Business Enterprise (LBE), and 3 percent Local Small Business Enterprise (LSBE) for this project. As reported by LAWA staff, Integrated Security Solutions, Inc. is a certified SBE firm and is credited with 100 percent SBE/LBE participation.

The BOAC approved the proposed Fifth Amendment at its meeting on June 2, 2022. Actions taken on this item by the BOAC will become final pursuant to the provisions of Los Angeles City Charter Section 373.

FISCAL IMPACT STATEMENT

Approval of the proposed Fifth Amendment to extend the term of Contract DA-5212 with Integrated Security Solutions, Inc., and increase the contract authority by \$6,413,030, for a total not-to-exceed \$14,087,962 will have no impact on the City's General Fund. Cost associated with this Amendment are contained in LAWA's 10- Capital Improvement Plan (CIP), with a direct budget of \$21,733,255, therefore, approval of this action will not result in a net increase to the CIP. LAWA staff requests that capital funds in the amount of \$4,874,843 are appropriated from the LAX Revenue Fund to WBS Element 1.18.13A-700 (LAX Closed Circuit Television Phase 2). The proposed actions of the Fifth Amendment comply with Los Angeles World Airports' adopted Financial Policies.

MWS:DG:10220149