

INFORMATION, TECHNOLOGY, AND GENERAL SERVICES COMMITTEE REPORT relative to a contract with 3Di, Inc. (3Di) for maintenance and support services of the MyLA311 Customer Relationship Management system.

Recommendation for Council action:

APPROVE and AUTHORIZE the General Manager, Information Technology Agency (ITA), or designee, to execute a contract with 3Di for maintenance and support services of the MyLA311 Customer Relationship Management system for a term of 14 months retroactive beginning February 3, 2022 through April 2, 2023, with a total compensation amount of \$1 million, subject to 3Di's submission of various contracting documents and the approval of the City Attorney.

Fiscal Impact Statement: The City Administrative Officer (CAO) reports that funding for the proposed Contract is available in ITA's Contractual Services Account. The impact to the General Fund is limited to the availability of funds appropriated for this purpose.

Financial Policies Statement: The CAO reports that the above recommendation is in compliance with the City's Financial Policies as current year and future year expenditures are limited to the appropriation of funds in the budget.

Community Impact Statement: None submitted

TIME LIMIT FILE – JULY 11, 2022

(LAST DAY FOR COUNCIL ACTION – JULY 1, 2022)

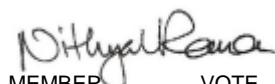
SUMMARY

At the meeting held on June 2, 2022, your Information, Technology, and General Services Committee considered a CAO report relative to a contract with 3Di for maintenance and support services of the MyLA311 Customer Relationship Management system.

After an opportunity for public comment was held, the Committee moved to approve the CAO's recommendation, as detailed above. This matter is now forwarded to the Council for its consideration.

Respectfully Submitted,

INFORMATION, TECHNOLOGY, AND GENERAL SERVICES COMMITTEE



<u>MEMBER</u>	<u>VOTE</u>
RAMAN	YES
BLUMENFIELD	YES
PRICE	ABSENT

ME 6/2/22

-NOT OFFICIAL UNTIL COUNCIL ACTS-