

CUSTOMER SERVICE

1-800-DIAL-DWP (342-5397)
Monday-Friday: 7 a.m. - 7 p.m.
Saturday: 7 a.m. - 2 p.m.
Sunday and holidays: Closed
Available 24/7 for emergency & outage calls

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking, savings or credit card by logging in at www.ladwp.com/billpay



ONLINE

Pay from your checking, savings or credit card any time by logging in at www.ladwp.com/myaccount



BY PHONE

Pay from your checking, savings or credit card any time by calling 1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at www.ladwp.com/servicecenters

EDGEWATER TOWERS CONDOMINIUMS HOMEOWNERS' ASSOCIAT,
17366 W SUNSET BLVD, PACIFIC PALISADES, CA 90272

Account Summary

Previous Account Balance		\$ 6,637.53
Payment Received 7/20/20	<i>Thank you</i>	-6,637.53
Remaining Balance		\$ 0.00
New Charges		+ 7,419.76

Total Amount Due \$ 7,419.76

Summary of New Charges

Details on following pages.

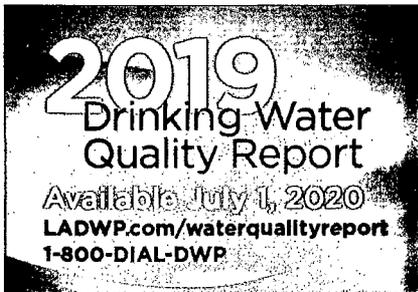
Los Angeles Department of Water and Power Charges			
	Water Charges 6/30/20 - 7/30/20	690 HCF	\$4,673.37
	Total LADWP Charges		\$ 4,673.37
800-342-5397			

LADWP provides billing services for the Bureau of Sanitation. All money collected for the services listed in the City of Los Angeles Bureau of Sanitation Charges section is forwarded to them.

City of Los Angeles Bureau of Sanitation Charges

	Sewer Charges 6/30/20 - 7/30/20	\$2,645.68
	Solid Waste Charges 7/1/20 - 7/31/20	\$100.71
Total Sanitation Charges		\$ 2,746.39

Total New Charges \$ 7,419.76



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT, MAKING SURE THE RETURN ADDRESS SHOWS IN THE ENVELOPE WINDOW.



P.O. Box 30808 • Los Angeles, CA 90030-0808

THIS IS YOUR BILL

ELECTRONIC SERVICE REQUESTED



19433 2 MB 0.439

19433 / 6562

EDGEWATER TOWERS CONDOMINIUMS HOMEOWNERS' ASS
C/O DEPT 291 - SEABREEZE MANAGEMENT COMPANY
PO BOX 4579
HOUSTON TX 77210-4579



For paperless billing, go to www.ladwp.com/myaccount

ACCOUNT NUMBER



DATE DUE Aug 19, 2020

AMOUNT DUE \$ 7,419.76

Please enter amount enclosed

\$

Write account number on check or money order and make payable to LADWP.



Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY
1-800-HEAR-DWP(432-7397)

STATE OF CALIFORNIA HOME ENERGY ASSISTANCE PROGRAM
1-866-675-6623, toll-free

CITY OF LOS ANGELES UTILITY TAX
1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER
PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.



Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808

WHERE TO PAY YOUR BILL

All LADWP Customer Service Centers below are open Mon-Fri, except holidays, from 9:00 am to 5:00 pm. After hours payment depositories are located at all offices.

- BISHOP**
Main Office.....300 Mandich Street
- METROPOLITAN LOS ANGELES**
Main Office.....111 N. Hope St.
Boyle Heights.....919 S. Soto St., #10
Central.....4619 S. Central Ave.
Crenshaw-Baldwin Hills.....4030 Crenshaw Blvd.
Hollywood.....6547-B Sunset Blvd.
(entrance on Schraeder Blvd.)
Lincoln Heights.....2417 Daly St.
Slauson-Vermont.....5928 S. Vermont Ave.
Watts.....1686 E. 103rd St

- HARBOR AREA**
San Pedro.....535 W. 9th St.
Wilmington.....931 N. Avalon Blvd
- SAN FERNANDO VALLEY**
Canoga Park.....7229 Winnetka Ave.
Mission Hills.....11100 Sepulveda Blvd., #3
Van Nuys.....6550 Van Nuys Blvd.
- WEST LOS ANGELES**
West Los Angeles.....1394 S. Sepulveda Blvd.

Place your payment stub in the provided envelope so that the address below shows through the window.

PO BOX 30808
LOS ANGELES, CA 90030-0808



Please do not fold, staple, tape or paper clip your payment to the stub.



www.ladwp.com 1-800-342-5397
Hours of operation - 7 am to 7 pm

DEFINITIONS

HCF – (Hundred Cubic Feet) the units in which water usage is measured. One HCF equals 748 gallons.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

Tier (Multi-Dwelling Unit) – One of two usage ranges used in a pricing method that provides an incentive to conserve water. The first usage range (Tier 1) is based on average consumption for the preceding Dec. - Mar., but not less than 24 HCF each month. Any usage over the Tier 1 allotment is billed at a higher rate (Tier 2). Shortage year water rates no longer apply



Water Charges

BILLING PERIOD **DAYS**
6/30/20 - 7/30/20 30

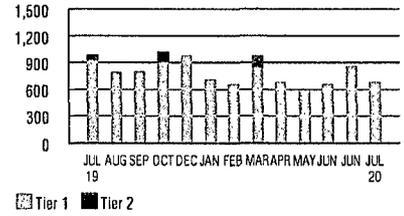
RATE SCHEDULE
Water Schedule B - Multi-Dwelling Unit Residential

NEXT SCHEDULED READ DATE
8/28/20

SERVES
17350/52 SMALL DIAL

Cust Ref : HOMEOWNERS ASSN
SA # : 6278851277

USAGE HISTORY (Total HCF)



	Prev Yr	Jul 20
Total HCF used	997	690
Average daily gallons	23305	17204
Days in billing period	32	30
Your average daily cost of water		\$155.78
Your average cost per gallon of water		\$0.01

1 Hundred Cubic Feet (HCF) = 748 Gallons

METER NUMBER	DESCRIPTION	CURRENT READ	-	PREVIOUS READ	=	TOTAL USED
[REDACTED]	SMALL	344		9771		573 HCF
[REDACTED]	LARGE	3022		2947		75 HCF
[REDACTED]	SMALL	6637		6637		0 HCF
[REDACTED]	LARGE	5757		5715		42 HCF

Tier 1 Water 690 HCF x \$6.773/HCF 4,673.37

Subtotal Water Charges **\$4,673.37**

Total Water Charges \$ 4,673.37

July - December 2020 Biannual Notice of Change in

julio - diciembre 2020 Aviso bianual de cambio a las

LADWP WATER RATES

TARIFAS DE AGUA DE LADWP

This notice is to inform you of the expected biannual water rate adjustments authorized by the Water Rate Ordinance for the City of Los Angeles that reflect the cost of buying water from the Metropolitan Water District (MWD) and executing other water projects and programs. These factors will become effective July 1, 2020. Individual rate adjustments will be an increase or decrease, as shown below. More information about LADWP's water rates can be found on the Department website at www.ladwp.com/waterrates.

Este aviso es para informarle del ajuste bianual a las tarifas de agua autorizados por la Ordenanza de la Tarifa de Agua de la Ciudad de Los Angeles que reflejan el costo de comprar agua del Metropolitan Water District (MWD) y para otros proyectos y programas de agua. Estos factores tomaran vigencia a partir del 1º de julio, 2020. Ajustes de tarifa individuales aumentarán o disminuirán en la muestra a continuación. Más información sobre las tarifas de agua de LADWP está disponible en el sitio Web del departamento: www.ladwp.com/waterrates.

The factors below are per Hundred Cubic Feet (HCF) of water used. One HCF equals 748 gallons.

Las tarifas debajo son por unidades de cien pies cúbicos (HCF, por sus siglas en inglés) de agua usada. Un HCF es igual a 748 galones.

Water Rate Adjustment Factors	Factores de Ajustes de Tarifas de Agua	Jan - June 2020 ene - jun 2020	Increase (Decrease) from Previous Period Aumento (disminución) del Periodo Anterior	Jul - Dec 2020 jul - dic 2020
Water Supply Cost Adjustment Factor Tier 1	Ajuste al Costo de Suministro de Agua Nivel 1	\$ 1.119	\$ 0.785	\$ 1.904
Water Supply Cost Adjustment Factor Tier 2	Ajuste al Costo de Suministro de Agua Nivel 2	\$ 3.154	(\$ 0.317)	\$ 2.837
Water Supply Cost Adjustment Factor Tier 3	Ajuste al Costo de Suministro de Agua Nivel 3	\$ 3.569	(\$ 0.732)	\$ 2.837
Water Supply Cost Adjustment Factor Tier 4	Ajuste al Costo de Suministro de Agua Nivel 4	\$ 3.791	(\$ 0.915)	\$ 2.876
Water Quality Improvement	Mejoras de Calidad de Agua	\$ 1.586	\$ 0.024	\$ 1.610
Owens Valley Regulatory	Regulador de Owens Valley	\$ 0.361	(\$ 0.070)	\$ 0.291
Water Infrastructure	Infraestructura de Agua	\$ 0.486	(\$ 0.058)	\$ 0.428
Base Rate Revenue Target Adjustment Factor	Ajuste de Objetivo Básica de Ingresos			
Schedule A	Calendario A	\$ 0.588	\$ 0.000	\$ 0.588
Schedule B	Calendario B	\$ 0.352	\$ 0.000	\$ 0.352
Schedule Other	Calendario Otro	(\$ 0.282)	\$ 0.000	(\$ 0.282)
Low-Income Subsidy	Subsidio para Clientes de Bajos Recursos	\$ 0.084	(\$ 0.001)	\$ 0.083
Water Expense Stabilization	Estabilización del Costo de Agua	\$ 0.010	\$ 0.000	\$ 0.010

For the year beginning January 1, 2020 and ending December 31, 2020, Outside City Surcharge will be \$0.419, increased from the January 2019 - December 2019 surcharge of \$0.000.

Para el año empezando el 1 de enero de 2020 y terminando el 31 de diciembre, el Recargo Fuera de la Ciudad será \$0.419, aumentado a partir de enero 2019 a diciembre 2019.

Private Water Meter

The water measured by your private water meter is used for irrigation and is subtracted from your LADWP water meter volume to determine the sewer volume in your Sewer Service Charge calculation. See your "Sewer Charges" section below for irrigation usage.

Sewer Charges

Cust Ref : HOMEOWNERS ASSN
SA #: 6278851276

BILLING PERIOD 6/30/20 - 7/30/20
DAYS 30
SEWER RATE SCHEDULE Sewer Service Charge - Multi Residential Customers

WATER METER NUMBER	CURRENT READ	PREVIOUS READ	=	TOTAL USED
(LADWP Meter)	344	9771		573 HCF
(LADWP Meter)	3022	2947		75 HCF
(LADWP Meter)	6637	6637		0 HCF
(LADWP Meter)	5757	5715		42 HCF
(Private Meter-Irrigation)	7314	7078		-236 HCF

Total Non-Irrigation Usage 454 HCF

Sewer Service Charge 454 HCF x \$5.80000/HCF 2,633.20
Sewer Service Low Income Surcharge 12.48

Total Sewer Charges \$ 2,645.68

Solid Waste Charges

Cust Ref : HOMEOWNERS ASSN
SA # : 6278851276

BILLING PERIOD	DAYS	SOLID WASTE RATE SCHEDULE
7/1/20 - 7/31/20	30	Refuse Service - Bulky Item Fee

BIF owner (master)	92 Unit(s)	100.71
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Total Solid Waste Charges \$ 100.71



www.lacitysan.org 1-800-773-2489

Hours of operation - 24/7

DEFINITIONS

Low Income Sewer Surcharge - an amount charged to each customer to help cover the costs of providing sewer service subsidies to low income customers, required by state and federal law.

Sewer Service Charge - (SSC) a charge for use of the sewer system, to cover the costs of constructing and maintaining wastewater facilities such as sewers and sewage treatment plants, and for treating sewage.

Bulky Item Fee - a charge to cover the costs (including, but not limited to, staff, equipment and facilities) of bulky item collections (including, but not limited to, transfer recycling, recovery and/or disposal) from multi-family apartment dwellings.

Solid Resources Fee (Trash Fee) - a charge to cover the costs (including, but not limited to, staff, equipment, and facilities) of collections and/or availability of collections for the handling (including but not limited to, transfer, recycling or recovery) and disposal of trash and other solid wastes.

Standard Single Family Allotment of Containers:

60 gallons for refuse (Black)

90 gallons for yard trimmings (Green)

90 gallons for recyclables (Blue)

Extra capacity is billed in increments of 30 gallons.