

PUBLIC SAFETY COMMITTEE REPORT relative to Police Service Representative (PSR) recruitment and resources are needed to effectively outreach to non-English-speaking communities.

Recommendations for Council action:

1. NOTE and FILE the May 8, 2024 Board of Police Commissioners report, relative to resources needed to effectively outreach to non-English-speaking communities, inasmuch as this report is for information only and no Council action is required.
2. INSTRUCT the City Administrative Officer (CAO) to report on resources needed and potential funding sources including the \$400,000 Recruitment Program line item in the Fiscal Year 2024-25 Personnel Department Budget for a recruitment coordinator or recruitment unit solely focusing on PSR recruitment.

Fiscal Impact Statement: Neither the CAO nor the Chief Legislative Analyst has completed a financial analysis of this report.

Community Impact Statement: Not applicable.

Summary:

On June 25, 2024, your Committee considered a May 8, 2024 Board of Police Commissioners report relative to PSR recruitment and resources are needed to effectively outreach to non-English-speaking communities. According to the Board, the Communications Division (CD) is a support entity for the Los Angeles Police Department (LAPD). CD functions as the City's direct point of contact for 9-1-1 calls initiated within the City. When there are no Police Service Representatives (PSRs) available for non-English interpretation, the LAPD utilizes separate vendors for emergency and non-emergency foreign language interpretation services. The California Office of Emergency Services, 9-1-1 Communications Branch, provides emergency interpretation services to the LAPD and other Emergency Communications Centers throughout the state via Cyacom International. The City provides non-emergency interpretation services via Homeland Language Services. After consideration and having provided an opportunity for public comment, the Committee moved to note and file the Board report and make an additional recommendation as detailed above in Recommendation No. 2. This matter is now submitted to Council for its consideration.

Respectfully Submitted,

Public Safety Committee

<b>COUNCILMEMBER</b>	<b>VOTE</b>
RODRIGUEZ:	YES

<b>COUNCILMEMBER</b>	<b>VOTE</b>
LEE:	YES
PARK:	YES
PRICE:	YES
SOTO-MARTINEZ:	YES

ARL

6/25/24

**-NOT OFFICIAL UNTIL COUNCIL ACTS-**