

MOTION

The Los Angeles Homeless Services Authority (LAHSA) released its annual Point-in-Time Count for 2023 which shows that homelessness has increased in the City of Los Angeles by 10 percent. On any given night in the City, there are 46,260 people experiencing homelessness. To address the increase in the homeless population, the City has invested various resources over the last few years into programs and services to assist people experiencing homelessness and to reduce homelessness in the City.

In order to ensure that the resources the City allocates to homeless programs and services are being used effectively, it is important to conduct regular and consistent evaluation of the programs that are funded. Previously, the City has contracted with organizations such as California Policy Lab to evaluate some of the City’s homelessness and anti-poverty programs. Evaluations like these need to be incorporated into any and all homelessness programs in the future. Evaluation should be standardized and applied across the board to all homeless contracts that the City executes with LAHSA, sub-contractors, or any other service provider. Additionally, program outcome benchmarks should be established under the program evaluation so that outcomes can be measured against the program goals. The program evaluation framework should be implemented with any new programs that are going to be established as well as all programs that are currently under contract with the City.

Furthermore, there needs to be regular reporting of program performance and evaluation. Contract monitors should report to Council regularly in order for the Council to determine if programs should receive continued funding, additional resources, or if funding is better spent on different programs.

**I THEREFORE MOVE** that the Council instruct the Los Angeles Housing Department (LAHD), with the assistance of City Administrative Officer (CAO) and the Chief Legislative Analyst (CLA), to develop a program evaluation framework that can be incorporated into any existing and future homeless program contracts between the City and Los Angeles Homeless Services Authority (LAHSA) and its sub-contractors or between the City and any other contractor, with options of hiring a third party evaluator, and to report to Council in 90 days with recommendations; and

**I FURTHER MOVE** that the Council instruct the LAHD, with the assistance of CAO and CLA, to include in the program evaluation framework monitoring of program expenditures, underspending, key performance indicators, program benchmarks, and reporting schedules.

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PRESENTED BY Monica Rodriguez  
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SECONDED BY: Shellyn Pauca

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