

PERSONNEL, AUDITS, AND HIRING COMMITTEE REPORT relative to the exemption of one Sanitation Solid Resources Manager II (Class Code 4126) position for the Bureau of Sanitation (BOS) from the Civil Service pursuant to Charter Section 1001(b).

Recommendation for Council action:

APPROVE the exemption of one Sanitation Solid Resources Manager II (Class Code 4126) position for the BOS from the Civil Service pursuant to Charter Section 1001(b).

Fiscal Impact Statement: None submitted by the Mayor. Neither the City Administrative Officer nor the Chief Legislative Analyst has completed a financial analysis of this report.

Community Impact Statement: None submitted.

**TIME LIMIT FILE – JANUARY 14, 2025**

**(LAST DAY FOR COUNCIL ACTION – JANUARY 14, 2025)**

Summary:

On December 3, 2024, your Committee considered a November 22, 2024 communication from the Mayor relative to the exemption of one Sanitation Solid Resources Manager II (Class Code 4126) position for the BOS from the Civil Service pursuant to Charter Section 1001(b). According to the Mayor, Charter Section 1001(b) allows up to 150 persons to be exempt, of which 129 are approved and an additional five are pending approval. As of November 22, 2024, this request will be in the 133rd position of the 150 exemptions. There are an additional 50 exempt positions added by the City Council pursuant to Charter Section 1001(b)(4), of which 16 are filled.

This Sanitation Solid Resources Manager II (Customer Experience Officer) will be responsible for working closely with BOS managers and executives to develop and implement short- and long-term strategies and goals that align with the Mayor's priorities; ensuring compliance with customer engagement and relationship-building goals; forging partnerships with community organizations; serving as a liaison between BOS and other City Departments and officials, business stakeholders, community based organizations and customers to disseminate BOS related information; identifying areas of cooperation and coordination throughout City Departments and other municipalities; ensuring compliance with all BOS measurable goals; benchmarking, tracking metrics, and utilizing data analysis to develop, improve, and optimize service delivery across all BOS's programs and operational challenges, and formulate solutions; identifying and providing recommendations on priority services to facilitate initiatives and policy dialogues; and ensuring the effective delivery of BOS services to the City's businesses and residents. After consideration and having provided an opportunity for public comment, the

Committee moved to recommend approval of the exemption. This matter is now submitted to Council for its consideration.

Respectfully Submitted,

Personnel, Audits, and Hiring Committee

**COUNCILMEMBER VOTE**

McOSKER: YES

SOTO-MARTINEZ: YES

PRICE: YES

ARL

12/3/24

**-NOT OFFICIAL UNTIL COUNCIL ACTS-**