

0220-00210-0284

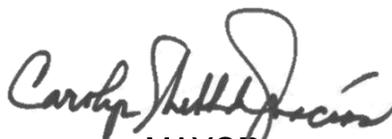
**T R A N S M I T T A L**

TO The Council	DATE 5/6/2024	COUNCIL FILE NO.
FROM The Mayor	COUNCIL DISTRICT Citywide	

**Proposed Fifth Amendment to Contract C-128057 with AAMCOM, LLC for operation of the Cityride Paratransit Program and Transit Technology Service**

Approved and transmitted for your consideration. The Council has 60 days from the date of receipt to act; otherwise, the agreement will be deemed approved pursuant to Los Angeles Administrative Code Section 10.5(a).

Please see the City Administrative Officer report attached.



MAYOR

(Carolyn Webb de Macias for)

MWS:THS:06240054t

**Report From**  
**OFFICE OF THE CITY ADMINISTRATIVE OFFICER**  
**Analysis of Proposed Contract**  
(\$25,000 or Greater and Longer than Three Months)

To: The Mayor	Date: 04/29/24	C.D. No. Citywide	CAO File No.: 0220-00210-0284				
Contracting Department/Bureau: Department of Transportation		Contact: Lindsey Estes, (213) 928-9772					
Reference: Letter to the Mayor from the Department of Transportation, dated January 17, 2024; referred for report on January 18, 2024.							
Purpose of Contract: Operation and management of the Cityride Paratransit Program and Transit Technology Service							
Type of Contract: ( ) New contract ( X ) Amendment, Contract No. C-128057		Contract Term Dates: September 1, 2016 - August 31, 2025 (five-month extension with the option to extend for one additional year) February 20,2020 - August 31, 2025 (Current Contractor – Contract reassigned mid-term)					
Contract/Amendment Amount: \$2,222,845							
Proposed amount \$ 2,222,845 + Prior award(s) \$ 8,668,158.20 = Total \$ 10,891,003.20							
Source of funds: Proposition A Local Transit Assistance Fund							
Name of Contractor: AAMCOM, LLC.							
Address: 800 North Pacific Coast Highway, Redondo Beach, CA 90277							
	Yes	No	N/A	Contractor has complied with:	Yes	No	N/A
1. Council has approved the purpose	X			8. Business Inclusion Program	X		
2. Appropriated funds are available	X			9. Equal Benefits & First Source Hiring Ordinances	X		
3. Charter Section 1022 findings completed	X			10. Contractor Responsibility Ordinance	X		
4. Proposals have been requested	X			11. Disclosure Ordinances	X		
5. Risk Management review completed	X			12. Bidder Certification CEC Form 50	X		
6. Standard Provisions for City Contracts included	X			13. Prohibited Contributors (Bidders) CEC Form 55	X		
7. Workforce that resides in the City: %				14. California Iran Contracting Act of 2010	X		

**RECOMMENDATION**

That the Mayor and Council authorize the General Manager of the Los Angeles Department of Transportation to execute a Fifth Amendment to the contract with AAMCOM, LLC (Contract No. C-128057) for continued operation and management of the Cityride Paratransit Program and Transit Technology Service with the following changes:

- Extend the term of the contract for five months through August 31, 2024 with an option to extend for one (1) additional year through August 31, 2025;
- Increase the contract ceiling by \$2,222,845 for a total not to exceed amount of \$10,891,003.20; and,
- Update Exhibit I – Program Budget Summary (Form C-II) and Program Budget Details (Form C-II- A).

**SUMMARY**

The Department of Transportation (DOT) requests approval of a five-month contract extension (eighth contract year) with AAMCOM, LLC, with an option to extend for an additional one (1) year from September 1, 2024 to August 31, 2025, for a total term of nine years, and increase the maximum

Taylor Howie-Sawdon			 City Administrative Officer
THS	Analyst	0220-00210-0284	

compensation by \$2,222,845 to a total maximum compensation of \$10,891,003.20. Sufficient funds exist within the City Proposition A Local Transit Assistance Fund 2023-24 Adopted Budget for the eighth contract year. City liability is limited to the extent of appropriations approved by the Mayor and Council.

On December 29, 2023, DOT entered into a sole source contract with AAMCOM, LLC (C-144812) for a term of seven months with a maximum compensation amount of \$911,116 to expedite payment for services provided since the expiration of Contract C-128057 on August 31, 2023 and minimize impacts of employee furloughs due to the delay in invoice payments.

The Fifth Amendment proposed budget for the five-month term is \$760,529. Total cost is increased by 25 percent compared to a five-month term pulled from the seventh contract year, however, the cost is comprised of components prorated from C-144812, as well as one-time expenses, as-needed expenses and annual fees which affect the monthly averages. Profit costs for the eighth and ninth contract year are increased by 2 percent respectively over the seventh contract year.

On March 28, 2024 DOT released a Request for Proposal (RFP) for transit customer service and support center services and intends to execute a new contract in late 2024. The scope of the new agreement includes the operation and management of the Cityride Paratransit Program and Transit Technology Service. The Fifth Amendment is recommended to ensure no gap in services while DOT completes the RFP process and is retroactive from April 1, 2024.

AAMCOM is in compliance with City contracting requirements. Consistent with Los Angeles Administrative Code Section 10.5, Council approval of this proposed amendment is required as the proposed total term of the agreement (including this amendment) exceeds three years.

## **BACKGROUND**

On August 17, 2016, the Mayor and City Council approved a five-year contract for the Cityride Paratransit Program Coordinator with Keolis Transit Services, LLC (Keolis) dba MyTransit Plus. The contractor, as Program Coordinator, provided Cityride program registration and related technical support services.

On September 16, 2019, Keolis informed DOT that it would be moving its headquarters from Los Angeles to Boston and would no longer provide Cityride Paratransit Program Coordinator services. Instead of terminating the active agreement Keolis requested that the City accept a recommendation to reassign the contract to AAMCOM LLC (AAMCOM) based on AAMCOM's experience and involvement in transportation and transit projects and programs with other local and regional government agencies in California. On December 10, 2019, the City Council approved execution of the First Amendment to reassign the contract from Keolis to AAMCOM (C.F. 16-0804).

On June 1, 2021, DOT entered into a Second Amendment to replace the Program Budget Summary. On August 31, 2021, DOT entered into a Third Amendment to extend the term of the contract by 12 months until August 31, 2022 and to increase the cost by \$1,287,365 for a total not to exceed amount of \$7,299,588.20. On November 29, 2022, DOT entered into a Fourth Amendment to extend the term of the contract by 12 months until August 31, 2023, increase the cost by \$1,368,570 for a total not to exceed amount of \$8,668,158.20, update the Standard Provisions for City Contracts, and add contracting language as required by ordinance of all City contracts.

On December 19, 2023, AAMCOM informed DOT that it would be unable to continue providing the full Cityride Paratransit Program Coordinator and Transit Technology Service and would need to furlough employees and/or reduce employees to part time starting January 1, 2024, unless a contract extension or a new contract was executed.

### **FISCAL IMPACT STATEMENT**

There is no General Fund impact. Sufficient funds exist within the City Proposition A Local Transit Assistance Fund to support the eighth contract year.

### **FINANCIAL POLICIES STATEMENT**

The recommendation complies with City Financial Policies in that sufficient appropriated funds exist to support the proposed expenditures for the eighth contract year.

*MWS:THS:06240054*

**CITY OF LOS ANGELES**  
**INTER-DEPARTMENTAL MEMORANDUM**

Date: January 17, 2024

To: The Honorable Karen Bass, Mayor  
Office of the Mayor  
Attention: Heleen Ramirez, Legislative Coordinator

From: Laura Rubio-Cornejo, General Manager  
Department of Transportation



Subject: **FIFTH AMENDMENT TO AGREEMENT C-128057 BETWEEN THE LOS ANGELES DEPARTMENT OF TRANSPORTATION AND AAMCOM LLC FOR THE MANAGEMENT OF THE CITYRIDE PARATRANSIT PROGRAM COORDINATOR AND TRANSIT TECHNOLOGY SERVICE**

**SUMMARY**

The City of Los Angeles Department of Transportation (LADOT) requests authorization to execute a contract amendment with AAMCOM LLC (AAMCOM) for the continued management of the Cityride Paratransit Program Coordinator and Transit Technology Service.

**RECOMMENDATION**

That the City Council, with the concurrence of the Mayor:

1. Authorize the LADOT General Manager to execute the Fifth Amendment to Agreement C-128057 with AAMCOM, subject to the approval of the City Attorney as to form and legality.
2. APPROVE the extension of the above Agreement for at least five (5) months from the date of attestation by the Los Angeles City Clerk or April 1, 2024, whichever occurs first to August 31, 2024, with an option to extend for an additional one (1) year from September 1, 2024 to August 31, 2025, for a total of at least one (1) year five (5) months.
3. APPROVE the increase of the contract ceiling by \$2,222,845 for a total not-to-exceed amount of \$10,892,000.00.
4. APPROVE the update of Exhibit I - Program Budget Summary (Form C-II) and Program Budget Details (Form C-II-A).

**BACKGROUND**

On August 17, 2016, the City Council approved the Cityride Paratransit Program Coordinator and Transit Technology Service five-year contract with Keolis Transit Services, LLC (Keolis) dba MyTransit Plus (C.F. 16-0804). The Cityride Program provides fare subsidies for our paratransit and taxi programs for eligible

older adults and persons with disabilities. Keolis provided Cityride program registration and fulfillment of Cityride fare value for Cityride participants and technical support services as needed for the Charter Bus Program.

On September 16, 2019, Keolis informed LADOT it was moving its headquarters and would no longer perform the services of the Cityride Paratransit Program Coordinator and Transit Technology Service contract. LADOT accepted Keolis' proposal to reassign the contract to AAMCOM to ensure the continuous operation of the Cityride program. On December 10, 2019, the City Council approved the reassignment. On September 1, 2021, the City Council approved the third amendment to contract C-128057 to extend the term for twelve (12) months, from September 1, 2021 to August 31, 2022, and increase the cost ceiling by \$1,287,365. On November 29, 2022, the City Council approved the fourth amendment to contract C-128057 to extend the term for twelve (12) months, from September 1, 2022 through August 31, 2023, and increase the cost ceiling by \$1,368,570.

On December 19, 2023, AAMCOM informed LADOT that it would be unable to continue providing the full Cityride Paratransit Program Coordinator and Transit Technology Service and would need to furlough employees and/or reduce employees to part time starting on January 1, 2024, unless a contract extension or a new contract was executed so that the City can pay the Contractor for the services rendered since the contract expiration date of August 31, 2023. On December 29, 2023, LADOT entered into a Sole Source Agreement C-144812 with AAMCOM, LLC for an amount not to exceed \$911,116, to expedite payment for services provided since the expiration of C-128057 on August 31, 2023, and minimize impacts of employee furloughs due to the delay in invoice payments.

## **DISCUSSION**

LADOT is working towards releasing the Request for Proposal (RFP) for its Transit Customer Service and Support Center in early 2024 and anticipates executing a new contract in late 2024. This new agreement's scope will include providing service as currently provided by the Cityride Paratransit Program Coordinator.

LADOT requests authorization to extend the term of the Agreement with AAMCOM for at least five (5) months from the date of attestation by the Los Angeles City Clerk or April 1, 2024, whichever occurs first to August 31, 2024, with an option to extend for an additional one (1) year from September 1, 2024 to August 31, 2025, for a total of at least one (1) year five (5) months, for the continued management of the Cityride Paratransit Program Coordinator and Transit Technology Service contract. The extension allows additional time for the City to complete the proposal evaluation process and award a new contract.

The contract amendment for a one (1) year five (5) month extension is a stop-gap measure to ensure uninterrupted management of the Cityride Paratransit Program Coordinator and Transit Technology services. Halting these services will directly impact eligible Los Angeles residents who are 65 years old or individuals with disabilities who rely on Cityride for essential day-to-day travel.

LADOT negotiated a cost proposal with AAMCOM for the recommended two (2) year contract extension – Exhibit 1 – Program Budget Summary (Form C-II) and Program Budget Details (Form C-II-A).

**FISCAL IMPACT**

Funding for the Cityride Paratransit Program Coordinator is included in the FY 2023-2024 Proposition A Local Transit Assistance (PALTA) Paratransit Program Coordinator Fund No. 385 Account 94Y241 – Paratransit Program Coordinator Service. This project does not impact the City's General Fund budget.

LRC:pc

Attachments

**FIFTH AMENDMENT TO  
AGREEMENT C-128057  
BETWEEN  
THE CITY OF LOS ANGELES  
AND  
AAMCOM LLC  
FOR THE OPERATION OF  
THE CITYRIDE PARATRANSIT PROGRAM COORDINATOR  
AND TRANSIT TECHNOLOGY SERVICE PROGRAM**

**FIFTH AMENDMENT TO THE AGREEMENT C-128057  
BETWEEN  
THE CITY OF LOS ANGELES  
AND AAMCOM LLC  
FOR THE OPERATION OF THE  
CITYRIDE PARATRANSIT PROGRAM COORDINATOR  
AND TRANSIT TECHNOLOGY SERVICE PROGRAM**

**THIS FIFTH AMENDMENT** to Agreement C-128057 between the City of Los Angeles (hereinafter referred to as the "CITY"), a municipal corporation, acting by and through the Department of Transportation (hereinafter referred to as "LADOT"), and AAMCOM LLC, a California Limited Liability Company (hereinafter referred to as "CONTRACTOR"), collectively referred to as "Parties" and individually as "Party," is entered into with reference to the following:

**WHEREAS**, LADOT desires to continue the obtained services for the management of the Cityride Paratransit Program Coordinator and Transit Technology Services; and

**WHEREAS**, on April 15, 2016, LADOT issued a Request for Proposals (RFP), locally and nationally for companies interested in providing service in accordance with City Charter §372 seeking qualified Contractors to perform said services; and

**WHEREAS**, LADOT determined that the CONTRACTOR has the management and technical expertise and other assets necessary for the operation of the Cityride Paratransit Program Coordinator Transit Technology Service; and

**WHEREAS**, on August 24, 2016, the Parties entered into Agreement C-128057 (the "Agreement"), wherein the CONTRACTOR, Keolis Transit Services, LLC, agreed to provide services requested in the time and manner set forth in the RFP and Proposal incorporated into the Agreement; and

**WHEREAS**, Keolis Transit Services, LLC relocated its headquarters and requested the CITY approve reassignment of Agreement C-128057 to AAMCOM LLC; and

**WHEREAS**, on February 27, 2020, LADOT entered into the First Amendment to Agreement C-128057 (C.F. 16-0804), to reassign the Agreement to AAMCOM LLC as the CONTRACTOR to the Agreement, update the City's Standard Provisions for City Contracts (Rev. 10/17) [v.3], and add other contracting language as required by ordinance of all City contracts; and

**WHEREAS**, on June 1, 2021, LADOT entered into the Second Amendment to Agreement C-128057 (C.F. 16-0804), to replace the Program Budget Summary to carry over and reallocate residual funds from the previous contract year to the next contract year throughout the remaining contract term; and

**WHEREAS**, on August 31, 2021, LADOT entered into the Third Amendment to Agreement C-128057 (C.F. 16-0804), to extend the term of the Agreement for a period of twelve (12) months until August 31, 2022, and to increase funding by one million two hundred eighty-seven thousand three hundred sixty-five dollars (\$1,287,365) for a total not-to-exceed amount of seven million two hundred ninety-nine thousand five hundred eighty-eight dollars and twenty cents (\$7,299,588.20); and

**WHEREAS**, on November 29, 2022, LADOT entered into the Fourth Amendment to Agreement C-128057, to extend the term of the Agreement for a period of twelve (12) months until August 31, 2023, increase funding by one million three hundred sixty-eight thousand five hundred seventy dollars (\$1,368,570) for a total not-to-exceed amount of eight million six hundred sixty-eight thousand one hundred fifty-eight dollars and twenty cents (\$8,668,150.20); update the Standard Provisions for City Contracts (Rev. 10/21) [v.4], and add contracting language as required by ordinance of all City contracts; and

**WHEREAS**, on December 29, 2023, LADOT entered into a Sole Source Agreement C-144812 with AAMCOM, LLC, to expedite payment for services provided since the expiration of C-128057 on August 31, 2023, and minimize impacts of employee furloughs due to the delay in invoice payments; and

**WHEREAS**, LADOT is in the process of releasing a new RFP for these services, but requires continuation of the current Agreement until the new contract award so there is no disruption of service; and

**WHEREAS**, LADOT desires in this Fifth Amendment to Agreement C-128057, to extend the term of the Agreement for at least five (5) months from the date of attestation by the Los Angeles City Clerk or April 1, 2024, whichever occurs first to August 31, 2024, with an option to extend for an additional one (1) year from September 1, 2024 to August 31, 2025, for a total of at least one (1) year five (5) months, increase funding by two million two hundred twenty-two thousand eight hundred forty-five dollars (\$2,222,845) for a total not-to-exceed amount of ten million eight hundred ninety thousand nine hundred ninety-five dollars (\$10,890,995), and replace Exhibit I – Program Budget Summary (Form C-II) and Program Budget Details (Form C-II-A); and

**NOW, THEREFORE**, in consideration of the above premises and the mutual covenants and agreements herein contained, the Parties agree as follows:

**1. Section I, INTRODUCTION AND CONDITIONS PRECEDENT**, Subsection B, Representatives of the Parties and Services of Notices, Paragraph 1, is hereby amended in its entirety to read:

1. The Representatives of the respective parties who are authorized to administer this Agreement and to whom formal notices, demands, and communications shall be given are as follows:

a. The representative of the CITY shall be, unless otherwise stated in the Agreement:

Laura Rubio-Cornejo  
General Manager  
City of Los Angeles  
Department of Transportation  
100 South Main Street, 10th Floor  
Los Angeles, California 90012

with copies to:

Brian Lee  
Chief of Transit Programs

City of Los Angeles  
Department of Transportation  
100 South Main Street, 10th Floor  
Los Angeles, California 90012

- b. The representative of the CONTRACTOR shall be, unless otherwise stated in the Agreement:

Steven Diels, President  
AAMCOM LLC  
800 North Pacific Coast Highway  
Redondo Beach, California 90277

- 2. Section II, TERMS OF CONTRACT**, Subsection A, Contract Period, Paragraph 1 is hereby deleted in its entirety and replaced by the following:

**A. Term and Termination**

1. **Term:** This Agreement shall commence on the date of attestation by the Los Angeles City Clerk or April 1, 2024, whichever occurs first (“Effective Date”) and will terminate on August 31, 2024, with one (1) one-year option extension expiring August 31, 2025, unless otherwise terminated in accordance with the termination provisions herein.
2. **Ratification:** The CONTRACTOR may have provided prior services to the City of Los Angeles under the terms of an executed Agreement which included a requirement to adhere to the City's Standard Provisions for City Contracts. To the extent that the CONTRACTOR provided services to the CITY prior to the execution of this agreement, and the CONTRACTOR’S services were performed in accordance with the terms and conditions of this extension and the original Agreement, including the City's Standard Provisions for City Contracts, those services are hereby ratified.
3. **Termination for Convenience:** The CITY may terminate this Contract for CITY’S convenience at any time by providing CONTRACTOR ten [10] days written notice. Upon receipt of the notice of termination, CONTRACTOR shall immediately take action not to incur any additional obligations, costs or expenses, except as may be necessary to terminate its activities. CITY shall pay CONTRACTOR its reasonable and allowable costs through the effective date of termination and those reasonable and necessary costs incurred by CONTRACTOR to effect the termination. Thereafter, CONTRACTOR shall have no further claims against CITY under this Contract. All finished and unfinished documents and materials procured for or produced under this Contract, including all intellectual property rights CITY is entitled to, shall become CITY property upon the date of the termination. CONTRACTOR agrees to execute any documents necessary for CITY to perfect, memorialize, or record CITY’S ownership of rights provided herein.

- 3. Section IV, COMPENSATION**, Paragraph A is hereby removed in its entirety and replaced as follows:

The CITY shall pay the CONTRACTOR an amount not to exceed two million two hundred twenty-two thousand eight hundred forty-five dollars (\$2,222,845), for the complete and satisfactory performance of the terms and conditions of this Agreement for this period April 1, 2024 (or date of attestation) to August 31, 2025.

During the term from April 1, 2024 to August 31, 2024, the CITY agrees to pay the CONTRACTOR an amount not to exceed seven hundred sixty thousand five hundred twenty-nine dollars (\$760,529) as outlined in Exhibit 1 -Program Budget Summary (Form C-II) and Program Budget Details (Form C-II-A).

During the extension period from September 1, 2024 to August 31, 2025, the CITY agrees to pay the CONTRACTOR an amount not to exceed one million four hundred sixty-two thousand three hundred sixteen dollars (\$1,462,316) as outlined in Exhibit 1 -Program Budget Summary (Form C-II) and Program Budget Details (Form C-II-A).

4. Effective the date of attestation by the CITY Clerk of this Amendment, all references to Ricardo Estrada, Robin Quintanilla, and Emerson Belen throughout the Agreement are hereby deleted and replaced with the following: "Lindsey Estes and Emerson Belen".
5. Exhibit I – Program Budget Summary (Form C-II) and Program Budget Details (Form C-II-A) effective November 28, 2022, is hereby replaced in its entirety by the Exhibit 1 – Program Budget Summary (Form C-II) and Program Budget Details (Form C-II-A) effective September 1, 2023 attached hereto and incorporated herein.
6. Except as herein amended, all other terms and conditions of this Agreement shall remain unchanged.

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SIGNATURE PAGE FOLLOWS**

**IN WITNESS WHEREOF**, the Parties hereto have caused this Agreement to be executed by their duly authorized representatives.

**THE CITY OF LOS ANGELES**

**AAMCOM LLC, a California Limited Liability Company**

By: \_\_\_\_\_  
Laura Rubio-Cornejo  
General Manager  
Department of Transportation

By\*: \_\_\_\_\_  
Title: \_\_\_\_\_

Date: \_\_\_\_\_

Date: \_\_\_\_\_

**APPROVED AS TO FORM:**

HYDEE FELDSTEIN SOTO, City Attorney

By\*\*: \_\_\_\_\_

By: \_\_\_\_\_  
Michael Nagle  
Deputy City Attorney

Title: \_\_\_\_\_

Date: \_\_\_\_\_

Date: \_\_\_\_\_

**ATTEST:**

HOLLY L. WOLCOTT, City Clerk

By: \_\_\_\_\_

Date: \_\_\_\_\_

City Agreement Number:  C-128057

Council File Number:  16-0804

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## Exhibit 1

Program Budget Summary (Form C-II) and  
Program Budget Details (Form C-II-A)

**FORM C-II**  
**COST COMPONENTS SUMMARY**

<b>COST COMPONENTS</b>	<b>Year 8 (Amendment 5 Attestation or April 1, 2024 - August 31, 2024)</b>
1 Personnel	\$315,000
2 Administration	\$258,000
3 Subcontractors/Consultants	
4 Card Processing	\$40,000
5 Re-Registration Process	
6 Printing and Postage	\$19,000
7 Other Costs	\$18,025
<b>8 Sub-Total</b>	<b>\$650,025</b>
9 Profit (% of Line 8)	\$110,504
<b>10 Total Annual Cost (Lines 8+9)</b>	<b>\$760,529</b>

FORM C-II-A  
COST COMPONENT

COST COMPONENTS	Year 8 (Amendment 5 Attestation or April 1, 2024 - August 31, 2024)
<b>1 Personnel/Salaries</b>	
Salaries	\$ 262,000
Benefits	\$ 53,000
<b>Total</b>	<b>\$ 315,000</b>
<b>2 Administration</b>	
Office Space/Rent	\$ 60,000
Consumable Supplies	\$ 2,000
Office Equipment Purchase/Rental	\$ 3,000
Insurance	\$ 6,000
Telephone	\$ 78,000
Security Improvements	\$ 4,000
Storage (Pick-Up)	\$ -
Mail Processing System (automated)	\$ 20,000
Fare Card Technology Systems	\$ 55,000
Other - Server Connectivity	\$ 30,000
<b>Total</b>	<b>\$ 258,000</b>
<b>3 Subcontractors/Consultants</b>	
Professional Consulting Services	\$ -
Professional Training Services	\$ -
Temporary Personnel Services	\$ -
<b>Total</b>	<b>\$ -</b>
<b>4 Card Processing Fees</b>	
Card Processing Fees	\$ 40,000
<b>5 Re-Registration Process</b>	
Re-registration Process	\$ -
<b>6 Printing and Postage</b>	
Printing	\$ 5,000
Postage/P.O. Box Fees	\$ 14,000
<b>Total</b>	<b>\$ 19,000</b>
<b>7 Other</b>	
Charter Bus Reservaton System	\$ 15,600
Cityride Online Registration System	\$ -
Cityride Online Fare Value Purchase System	\$ 2,425
<b>Total</b>	<b>\$ 18,025</b>
<b>8 Sub-Total</b>	<b>\$ 650,025</b>
<b>9 Profit (17% of Line 8)</b>	<b>\$ 110,504</b>
<b>10 Total Cost (Lines 8 + 9)</b>	<b>\$ 760,529</b>

**FORM C-II  
COST COMPONENTS SUMMARY**

<b>COST COMPONENTS</b>	<b>Year 9</b>
1 Personnel	\$683,845
2 Administration	\$442,973
3 Subcontractors/Consultants	
4 Card Processing	\$80,000
5 Re-Registration Process	
6 Printing and Postage	\$25,000
7 Other Costs	\$18,025
<b>8 Sub-Total</b>	<b>\$1,249,843</b>
9 Profit (% of Line 8)	\$212,473
<b>10 Total Annual Cost (Lines 8+9)</b>	<b>\$1,462,316</b>

FORM C-II-A  
COST COMPONENT

<b>COST COMPONENTS</b>	<b>Year 9</b>
<b>1 Personnel/Salaries</b>	
Salaries	\$ 562,490
Benefits	\$ 121,355
<b>Total</b>	<b>\$ 683,845</b>
<b>2 Administration</b>	
Office Space/Rent	\$ 136,473
Consumable Supplies	\$ 3,500
Office Equipment Purchase/Rental	\$ 5,000
Insurance	\$ 12,000
Telephone	\$ 170,000
Security Improvements	\$ 4,000
Storage (Pick-Up)	\$ -
Mail Processing System (automated)	\$ 22,000
Fare Card Technology Systems	\$ 60,000
Other - Server Connectivity	\$ 30,000
<b>Total</b>	<b>\$ 442,973</b>
<b>3 Subcontractors/Consultants</b>	
Professional Consulting Services	\$ -
Professional Training Services	\$ -
Temporary Personnel Services	\$ -
<b>Total</b>	<b>\$ -</b>
<b>4 Card Processing Fees</b>	
Card Processing Fees	\$ 80,000
<b>5 Re-Registration Process</b>	
Re-registration Process	\$ -
<b>6 Printing and Postage</b>	
Printing	\$ 5,000
Postage/P.O. Box Fees	\$ 20,000
<b>Total</b>	<b>\$ 25,000</b>
<b>7 Other</b>	
Charter Bus Reservaton System	\$ 15,600
Cityride Online Registration System	\$ -
Cityride Online Fare Value Purchase System	\$ 2,425
<b>Total</b>	<b>\$ 18,025</b>
<b>8 Sub-Total</b>	<b>\$ 1,249,843</b>
<b>9 Profit (17% of Line 8)</b>	<b>\$ 212,473</b>
<b>10 Total Cost (Lines 8 + 9)</b>	<b>\$ 1,462,316</b>