GOVERNMENT OPERATIONS

MOTION

"Juice Jacking" is a relatively new cyber-theft tactic that criminals have employed to export personal data and passwords from a smart phone plugged into a public phone charging station. Malware is installed through the USB port and can lock a device or export personal data and passwords directly to the perpetrator. Criminals can then use that information to access online accounts or sell it to other bad actors according to a consumer warning issued by the Federal Communications Commission.

The Federal Bureau of Investigation (FBI) has recently warned consumers against using public phone charging stations in order to avoid exposing their devices to malicious software. The FBI is advising individuals to carry their own charger and USB cord and to use electrical outlets instead of public charging stations.

I THEREFORE MOVE that the Information Technology Agency be instructed to report to the Council with an overview of City operated public phone charging stations as well as potential threats that may exist and what protections can be implemented to protect consumer's phones from juice jacking.

I FURTHER MOVE that Los Angeles World Airports (LAWA) be requested to report to the Council with an overview of LAWA's public phone charging stations and what measures are being taken and/or can be taken to protect consumers phones from this cyber-theft.

PRESENTED BY _____
JOHN S. LEE
Councilmember, 12th District

SECONDED BY _____

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APR 12 2023