

MOTION

The City of Los Angeles invests over \$1 billion per year into our regional homelessness response, yet has not built a meaningful system of performance oversight to understand the impacts of this investment. Because our funding is largely subcontracted through LAHSA, we do not have clarity into how many people the City's funding is helping to move inside and into safety each year; how long people are staying in city-funded shelter sites and the kind of care they are getting there; how many people our funding is helping to move from interim housing into permanent housing; or whether the hundreds of millions of dollars we invest each year into permanent housing are being utilized effectively to help people secure and maintain homes.

No entity within City government is currently tasked with playing this performance oversight role. And no entity is currently resourced to do so; departments do not have the in-house data analysis, operational oversight, or policy development capacity to monitor and improve performance. The CLA is preparing a report in response to CF-24-0330 that will outline how the City can create a department to develop and manage the City's homelessness programs. Parallel to the consideration of the creation of a Department, which can take significant time and resources, the CLA should consider recommending the creation of a time-limited Bureau inside the Los Angeles Housing Department (LAHD), as their purview already consists of managing the City's contracts with LAHSA for outreach and shelter and managing the City's investments in permanent supportive housing. This Bureau, which will be tasked with performance management, should be staffed at least in part by existing department staff that will be temporarily appointed who are already working on homelessness, who have decision making authority, and who will serve as liaison between the Bureau and their department.

Since December, with support from the California Community Foundation and the Hilton Foundation, the CAO has had a consultant (HR&A Advisors) (CF-24-1179) that has started collecting the data needed for this kind of performance oversight, working with multiple city departments, LAHSA, and the County that are involved with City's investments in homelessness. Because of this work – the City has access to more consistent and regularly updated data that can help us oversee the homeless services system, identify and address challenges in program implementation, make real improvements in its performance, and help more people experiencing homelessness get the care and support they need. The new LAHD Bureau should continue and deepen the performance oversight and operational problem solving work that HR&A has initiated, after the existing philanthropic investment ends at the end of April 2025.

I THEREFORE MOVE that the City Council instruct the CLA, along with the CAO and the Housing Department, to report back to Council within 30 days on the resources and staffing plan necessary to stand up a Bureau situated in the Housing Department. This staffing plan should consider the inclusion of temporary appointments from the following agencies/ departments:

- LAHSA
- Mayor's Office
- LAHD
- CAO
- HACLA


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I FURTHER MOVE that the Council instruct the CAO to identify a source of funds, including philanthropic support, to support the Bureau for its initial year of operation.

I FURTHER MOVE that the council instruct that the CLA consult with City and LAHSA staff currently involved in oversight, contracts, and project management related to, at minimum, permanent supportive housing, shelter, and outreach, to formulate the structure of the Bureau.

PRESENTED BY: Nithya Raman
NITHYA RAMAN
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Seconded by: Brian Humphrey
Katy Yankovsky

ORIGINAL