

HOUSING AND HOMELESSNESS COMMITTEE REPORT relative to conducting and/or hiring an organization to conduct a performance evaluation on the administration of programs and delivery of homeless services by the LAHSA.

Recommendations for Council action, pursuant to Motion (Blumenfield, Park - Krekorian):

1. INSTRUCT the Chief Legislative Analyst (CLA) with the assistance of the City Administrative Officer (CAO) and Los Angeles Housing Department (LAHD) to conduct and/or hire an organization to conduct a performance evaluation on the administration of programs and delivery of homeless services by the Los Angeles Homeless Services Authority (LAHSA) that includes:
 - a. Setting performance objectives for LAHSA.
 - b. Creating policies and procedures for the monitoring of LAHSA.
 - c. Establishing performance metrics set by the City for LAHSA and service providers to meet.
 - d. Staffing analysis of LAHSA's administrative function and ability to effectively manage programs.
 - e. Developing data system and/or methodology that serves the City that enables meaningful data analysis and accurate data reporting.
 - f. Making recommendations to reduce costs of homeless administration, services and programs.
 - g. Identifying and quantifying unmet needs.
 - h. Reviewing LAHSA's contract and amending future contract language to best serve people experiencing homelessness in the City of Los Angeles.
2. INSTRUCT the CLA to coordinate with LAHSA on a budget reporting process consistent with instructions given in Council file No. 23-0877 and establish more regular reporting on LAHSA program expenditures, underspends, and key performance indicators, with a mechanism to withhold funding if performance metrics set by the City are not met.
3. REQUEST LAHSA to report on:
 - a. Protocols for monitoring contractors and assessing program performance.
 - b. How roles and responsibilities in managing and monitoring contracts with service providers are defined for LAHSA administrators.
 - c. Salary savings, vacancies and retention rates for all positions within LAHSA.
 - d. Staff performance evaluation methodology.
 - e. Current contract requirements related to reporting and data.

Fiscal Impact Statement: Neither the CAO nor the CLA has completed a financial analysis of this report.

Community Impact Statement: None submitted

SUMMARY

At its regular meeting held on November 1, 2023, the Housing and Homelessness Committee considered Motion (Blumenfield, Park - Krekorian) relative to conducting and/or hiring an organization to conduct a performance evaluation on the administration of programs and delivery of homeless services by the LAHSA.

After an opportunity for public comment was held, the Committee moved to approved the Motion, as detailed above. This matter is now forwarded to the Council for its consideration.

Respectfully Submitted,

HOUSING AND HOMELESSNESS COMMITTEE

<u>MEMBER</u>	<u>VOTE</u>
RAMAN	YES
BLUMENFIELD	YES
HARRIS-DAWSON	YES
RODRIGUEZ	YES
LEE	YES

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-NOT OFFICIAL UNTIL COUNCIL ACTS-